

## **Urgent Cabinet Report/Delegated Decision Form**

<b>Report/Decision Title</b>	Domiciliary Care Additional Capacity
<b>Date of request</b>	26 <sup>th</sup> September 2023
<b>Date of meeting/decision</b>	

### **Urgent – General Exception - Reasons for urgency outlined below**

The recovery of the Home Care sector following the disruptions arising from the Coronavirus pandemic continues to present challenges to individual provider organisations and the collective provider market. This combined with ongoing sector wide fluctuations in demand combined with recruitment and retention issues has fragmented capacity within the existing framework of providers.

Provision of additional available domiciliary care capacity was identified as a requirement of the 2022-23 winter planning and this additional capacity has continued to be an essential element of provision. Interim arrangements are previously put in place, but these come to an end on 31 October 2023.

Contracts are to be awarded to local providers who are not on the framework for the term from 01 November 2023 to 31 October 2024.

The overall spend on Home Care provision is in line with the existing Community Care and Support Framework budget.

**I confirm that the relevant chair of Scrutiny and Improvement Committee (or if there is not chair, the whole committee individually) and the Cabinet Member have been informed by notice in writing of the decision to be taken.**

<b>Officer name (Delegated Power Author)</b>	Derek Birtwhistle	<b>Officer Signature</b>		<b>Date</b>	26.09.2023
<b>Assistant Director Name</b>	Victoria Wilson	<b>Assistant Director signature</b>		<b>Date</b>	26.09.23

**This urgent report/decision has been seen and agreed by the following:**

<b>Officer / Member</b>	<b>Signature</b>
Managing Director	
Section 151 Officer	
Monitoring Officer	

# Delegated Power Record

Are the details of the decision to be public or confidential?

**Public**

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

<b>Reference</b>	<b>ADCOM-23-103</b>
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity – A&B Homecare
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	<a href="#">Click here to enter a date.</a> 20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

<b>Type of Decision (Key/Executive/Non-Executive)</b>	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
<b>Delegated Power Forward Plan Ref</b>	N/A
<b>Date Decision Published in Forward Plan</b>	
<b>Urgency (For Key Decisions not included in Forward Plan only)</b>	Urgent - General Exception - Forms Attached

**Background to decision:**

The current Community Care and Support Framework came into operation on 1 November 2020 and provides registered domiciliary care services throughout the Borough.

The recovery of the Home Care sector following the disruptions arising from the Coronavirus pandemic continues to present challenges to individual provider organisations and the collective provider market. This combined with ongoing sector wide fluctuations in demand combined with recruitment and retention issues has fragmented capacity within the existing framework of providers.

Provision of additional available domiciliary care capacity was identified as a requirement of the 2022-23 winter planning and this additional capacity has continued to be an essential element

## Delegated Power Record

of provision. Interim arrangements are previously put in place, but these come to an end on 31 October 2023.

Although providers are working in partnership to maximise capacity and prioritise needs all other options must to be considered to maintain consistency of care and support. A number of additional registered domiciliary care providers operate in and around the Borough and need to be called upon to continue support with additional capacity.

### **Decision Considerations:**

Contract Procedure Rules.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2023-24 winter planning.

The national exercise to establish local information on Fair Cost of Care and Market Sustainability Plan was completed in February 2023 and identified key issues for the maintenance and development of home care provision across the Borough.

The provision of this additional capacity will align with the end of the current term of the Community Care and Support contract on 31 October 2024.

Supplier questionnaire checks have been completed by the provider and assessed for compliance.

### **Full details of decision:**

Approval is requested to award a Home Care Additional Capacity contract to A&B Homecare as a contingency for additional provision within the Borough. The contract term will be from 1 November 2023 to 31 October 2024. This contract term will align with the end of the extension contract period of the current Community Care and Support Framework. This is a direct appointment given the genuine exceptional circumstances and urgency of the situation and is separate to the existing framework arrangements.

The provider has agreed to our terms and conditions and agreed the current framework contracted rate and has passed initial risk and quality assessments in addition to the supplier questionnaire checks. They will be subject to ongoing quality assessment arrangements and contract management.

This award will ensure a more sustainable local market, assist in alleviating the current pressures on framework providers and will prevent further delays to hospital discharges. The additional contracted capacity will allow vulnerable adults to return to their homes in receipt of appropriate and timely care and support.

### **Financial detail:**

The contracted hourly rates will not exceed the existing contracted framework rates.

It is anticipated that the spend for this contract term from 1 November 2023 to 31 October 2024 for this provider will be up to £400k. This is based on current demand and allows for an increase in delivery and annual rate uplifts in April 2024.

# Delegated Power Record

<p>The overall spend is in line with and will not exceed the existing Community Care and Support framework budget. Under normal circumstances these packages of care would be picked up by the current framework providers within the budget envelope, but due to the unprecedented position we are in we are having to source alternative providers.</p> <p>Budget code R4400 10539</p>	
<p><b>Delivering Social Value:</b></p> <p>Providers are actively encouraged to recruit people from the local communities within Redcar and Cleveland close to the point of service delivery which promotes employment throughout the Borough.</p> <p>Providers are aware that people using services may be isolated by their situation and undertake assessments of social isolation with appropriate referrals when required.</p> <p>The provider has signed the Council's Social Value Charter.</p>	
<p><b>Reasons for Decision:</b></p> <p>This exercise is required to maintain the viability and stability of services in the local market and enable us to meet the needs of residents within the Borough.</p>	
<p><b>Details of alternative options considered (if any) and reasons for rejection:</b></p> <p>This option represents the most effective intervention to address the issues within this time period.</p>	
<p><b>Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:</b></p> <p>This must be left blank. Business Support will seek this information from the Cabinet Member.</p>	
<p><b>Details of any dispensation granted in respect of any conflict of interest:</b></p> <p>This must be left blank. Business Support will seek this information from the Cabinet Member.</p>	
<p><b>Background Papers:</b></p> <p>State where any additional papers may be held, any background information (if applicable)</p>	
<b>Officer Name (Print)</b>	Derek Birtwhistle
<b>Officer Signature</b>	
<b>Submission date</b>	6 October 2023
<b>Procurement Approval</b>	Request complies with the Council's Contract Procedure Rules

## Delegated Power Record

<b>Reference</b>	ADCOM-23-103
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity - A&B Homecare
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULTS</b>	<b>Date</b> Click here to enter a date. 20-10-23
<b>CHIEF FINANCE OFFICER</b>	<b>Date</b> 12/10/2023
<b>CHIEF LEGAL OFFICER</b>	<b>Date</b> 12/10/2023
<b>CORPORATE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date</b> Click here to enter a date. 20.10.23

## Call-In (Key Decisions Only)

Call-In Applies

<b>Date Decision will become effective</b>	31/10/23 To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
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# Delegated Power Record

Are the details of the decision to be public or confidential?

## Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

<b>Reference</b>	<b>ADCOM-23-104</b>
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity – SNE Care
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council's statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	<a href="#">Click here to enter a date</a> 20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

<b>Type of Decision (Key/Executive/Non-Executive)</b>	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
<b>Delegated Power Forward Plan Ref</b>	N/A
<b>Date Decision Published in Forward Plan</b>	
<b>Urgency (For Key Decisions not included in Forward Plan only)</b>	Urgent - General Exception - Forms Attached

### Background to decision:

The current Community Care and Support Framework came into operation on 1 November 2020 and provides registered domiciliary care services throughout the Borough. The 1-year optional extension to this contract from 1 November 2023 to 31 October 2024.

The recovery of the Home Care sector following the disruptions arising from the Coronavirus pandemic continues to present challenges to individual provider organisations and the collective provider market. This combined with ongoing sector wide fluctuations in demand combined with recruitment and retention issues has fragmented capacity within the existing framework of providers.

# Delegated Power Record

Provision of additional available domiciliary care capacity was identified as a requirement of the 2022-23 winter planning and this additional capacity has continued to be an essential element of provision. Interim arrangements are previously put in place, but these come to an end on 31 October 2023.

Although providers are working in partnership to maximise capacity and prioritise needs all other options must to be considered to maintain consistency of care and support.

A number of additional registered domiciliary care providers operate in and around the Borough and need to be called upon to continue support with additional capacity.

## **Decision Considerations:**

Contract Procedure Rules.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2023-24 winter planning.

The national exercise to establish local information on Fair Cost of Care and Market Sustainability Plan was completed in February 2023 and identified key issues for the maintenance and development of home care provision across the Borough.

The provision of this additional capacity will align with the end of the current term of the Community Care and Support contract, 31 October 2024.

Supplier questionnaire checks have been completed by the provider and assessed for compliance.

## **Full details of decision:**

Approval is requested to award a Domiciliary Care Additional Capacity contract to SNE Care as a contingency for additional provision within the Borough. The contract term will be from 1 November 2023 to 31 October 2024. This contract term will align with the end of the optional extension contract period of the current Community Care and Support Framework. This is a direct appointment given the genuine exceptional circumstances and urgency of the situation and is separate to existing framework arrangements.

The provider has agreed to our terms and conditions and agreed the current framework contracted rate and has passed initial risk and quality assessments in addition to the supplier questionnaire checks. They will be subject to ongoing quality assessment arrangements and contract management.

This award will ensure a more sustainable local market, assist in alleviating the current pressures on framework providers and will prevent further delays to hospital discharges. The additional contracted capacity will allow vulnerable adults to return to their homes in receipt of appropriate and timely care and support.

## **Financial detail:**

The contracted hourly rates will not exceed the existing contracted framework rates.



# Delegated Power Record

<p>It is anticipated that the spend for this contract term from 1 November 2023 to 31 October 2024 for this provider will be up to £2.2m. This is based on current demand and allows for an increase in delivery and annual rate uplifts in April 2024.</p> <p>The overall spend is in line with and will not exceed the existing Community Care and Support framework budget. Under normal circumstances these packages of care would be picked up by the current framework providers within the budget envelope, but due to the unprecedented position we are in we are having to source alternative providers.</p> <p>Budget code R4400 10539</p>	
<p><b>Delivering Social Value:</b></p> <p>Providers are actively encouraged to recruit people from the local communities within Redcar and Cleveland close to the point of service delivery which promotes employment throughout the Borough.</p> <p>Providers are aware that people using services may be isolated by their situation and undertake assessments of social isolation with appropriate referrals when required.</p> <p>The provider has signed the Council's Social Value Charter.</p>	
<p><b>Reasons for Decision:</b></p> <p>This exercise is required to maintain the viability and stability of services in the local market and enable us to meet the needs of residents within the Borough.</p>	
<p><b>Details of alternative options considered (if any) and reasons for rejection:</b></p> <p>This option represents the most effective intervention to address the issues within this time period.</p>	
<p><b>Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:</b></p> <p>This must be left blank. Business Support will seek this information from the Cabinet Member.</p>	
<p><b>Details of any dispensation granted in respect of any conflict of interest:</b></p> <p>This must be left blank. Business Support will seek this information from the Cabinet Member.</p>	
<p><b>Background Papers:</b></p> <p>State where any additional papers may be held, any background information (if applicable)</p>	
<b>Officer Name (Print)</b>	Derek Birtwhistle
<b>Officer Signature</b>	
<b>Submission date</b>	6 October 2023
<b>Procurement Approval</b>	Request complies with the Council's Contract Procedure Rules

# Delegated Power Record

<b>Reference</b>	ADCOM-23-104
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity - SNE Care
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULTS</b>	<b>Date</b> Click here to enter a date. 20.10.23
<b>CHIEF FINANCE OFFICER</b>	<b>Date</b> 12/10/2023
<b>CHIEF LEGAL OFFICER</b>	<b>Date</b> 12/10/2023
<b>CORPORATE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date</b> Click here to enter a date. 20.10.23

## Call-In (Key Decisions Only)

Call-In Applies

<b>Date Decision will become effective</b>	31/10/23 To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
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# Delegated Power Record

Are the details of the decision to be public or confidential?

## Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

<b>Reference</b>	<b>ADCOM-23-105</b>
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity – Meadowvale
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council's statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	<a href="#">Click here to enter a date.</a> 20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

<b>Type of Decision (Key/Executive/Non-Executive)</b>	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
<b>Delegated Power Forward Plan Ref</b>	N/A
<b>Date Decision Published in Forward Plan</b>	
<b>Urgency (For Key Decisions not included in Forward Plan only)</b>	Urgent - General Exception - Forms Attached

### Background to decision:

The current Community Care and Support Framework came into operation on 1 November 2020 and provides registered domiciliary care services throughout the Borough. The 1-year optional extension to this contract from 1 November 2023 to 31 October 2024.

The recovery of the Home Care sector following the disruptions arising from the Coronavirus pandemic continues to present challenges to individual provider organisations and the collective provider market. This combined with ongoing sector wide fluctuations in demand combined with recruitment and retention issues has fragmented capacity within the existing framework of providers.

## Delegated Power Record

Provision of additional available domiciliary care capacity was identified as a requirement of the 2022-23 winter planning and this additional capacity has continued to be an essential element of provision. Interim arrangements are previously put in place, but these come to an end on 31 October 2023.

Although providers are working in partnership to maximise capacity and prioritise needs all other options must to be considered to maintain consistency of care and support.

A number of additional registered domiciliary care providers operate in and around the Borough and need to be called upon to continue support with additional capacity.

### **Decision Considerations:**

Contract Procedure Rules.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2023-24 winter planning.

The national exercise to establish local information on Fair Cost of Care and Market Sustainability Plan was completed in February 2023 and identified key issues for the maintenance and development of home care provision across the Borough.

The provision of this additional capacity will align with the end of the current term of the Community Care and Support contract, 31 October 2024.

Supplier questionnaire checks have been completed by the provider and assessed for compliance.

### **Full details of decision:**

Approval is requested to award a Domiciliary Care Additional Capacity contract to Meadowvale as a contingency for additional provision within the Borough. The contract term will be from 1 November 2023 to 31 October 2024. This contract term will align with the end of the optional extension contract period of the current Community Care and Support Framework. This is a direct appointment given the genuine exceptional circumstances and urgency of the situation and is separate to existing framework arrangements.

The provider has agreed to our terms and conditions and agreed the current framework contracted rate and has passed initial risk and quality assessments in addition to the supplier questionnaire checks. They will be subject to ongoing quality assessment arrangements and contract management.

This award will ensure a more sustainable local market, assist in alleviating the current pressures on framework providers and will prevent further delays to hospital discharges. The additional contracted capacity will allow vulnerable adults to return to their homes in receipt of appropriate and timely care and support.

### **Financial detail:**

The contracted hourly rates will not exceed the existing contracted framework rates.



## Delegated Power Record

It is anticipated that the spend for this contract term from 1 November 2023 to 31 October 2024 for this provider will be up to £1.4m. This is based on current demand and allows for an increase in delivery and annual rate uplifts in April 2024.

The overall spend is in line with and will not exceed the existing Community Care and Support framework budget. Under normal circumstances these packages of care would be picked up by the current framework providers within the budget envelope, but due to the unprecedented position we are in we are having to source alternative providers.

Budget code R4400 10539

### Delivering Social Value:

Providers are actively encouraged to recruit people from the local communities within Redcar and Cleveland close to the point of service delivery which promotes employment throughout the Borough.

Providers are aware that people using services may be isolated by their situation and undertake assessments of social isolation with appropriate referrals when required.

The provider has signed the Council's Social Value Charter.

### Reasons for Decision:

This exercise is required to maintain the viability and stability of services in the local market and enable us to meet the needs of residents within the Borough.

### Details of alternative options considered (if any) and reasons for rejection:

This option represents the most effective intervention to address the issues within this time period.

### Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:

This must be left blank. Business Support will seek this information from the Cabinet Member.

### Details of any dispensation granted in respect of any conflict of interest:

This must be left blank. Business Support will seek this information from the Cabinet Member.

### Background Papers:

State where any additional papers may be held, any background information (if applicable)

<b>Officer Name (Print)</b>	Derek Birtwhistle	
<b>Officer Signature</b>		
<b>Submission date</b>	6 October 2023	
<b>Procurement Approval</b>		Request complies with the Council's Contract Procedure Rules



## Delegated Power Record

<b>Reference</b>	ADCOM-23-105
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity - Meadowvale
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULTS</b>	<b>Date</b> Click here to enter a date. 20-10-23
<b>CHIEF FINANCE OFFICER</b>	<b>Date</b> 12/10/2023
<b>CHIEF LEGAL OFFICER</b>	<b>Date</b> 12/10/2023
<b>CORPORATE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date</b> Click here to enter a date. 20-10-23.

## Call-In (Key Decisions Only)

Call-In Applies

<b>Date Decision will become effective</b>	31/10/23 To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
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# Delegated Power Record

Are the details of the decision to be public or confidential?

## Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

<b>Reference</b>	<b>ADCOM-23-106</b>
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity – Olam
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	20.10.23
<b>Cabinet Member</b>	CLlr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

<b>Type of Decision (Key/Executive/Non-Executive)</b>	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
<b>Delegated Power Forward Plan Ref</b>	N/A
<b>Date Decision Published in Forward Plan</b>	
<b>Urgency (For Key Decisions not included in Forward Plan only)</b>	Urgent - General Exception - Forms Attached

### Background to decision:

The current Community Care and Support Framework came into operation on 1 November 2020 and provides registered domiciliary care services throughout the Borough. The 1-year optional extension to this contract from 1 November 2023 to 31 October 2024.

The recovery of the Home Care sector following the disruptions arising from the Coronavirus pandemic continues to present challenges to individual provider organisations and the collective provider market. This combined with ongoing sector wide fluctuations in demand combined with recruitment and retention issues has fragmented capacity within the existing framework of providers.

# Delegated Power Record

Provision of additional available domiciliary care capacity was identified as a requirement of the 2022-23 winter planning and this additional capacity has continued to be an essential element of provision. Interim arrangements are previously put in place, but these come to an end on 31 October 2023.

Although providers are working in partnership to maximise capacity and prioritise needs all other options must to be considered to maintain consistency of care and support.

A number of additional registered domiciliary care providers operate in and around the Borough and need to be called upon to continue support with additional capacity.

## **Decision Considerations:**

Contract Procedure Rules.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2023-24 winter planning.

The national exercise to establish local information on Fair Cost of Care and Market Sustainability Plan was completed in February 2023 and identified key issues for the maintenance and development of home care provision across the Borough.

The provision of this additional capacity will align with the end of the current term of the Community Care and Support contract, 31 October 2024.

Supplier questionnaire checks have been completed by the provider and assessed for compliance.

## **Full details of decision:**

Approval is requested to award a Domiciliary Care Additional Capacity contract to Olam as a contingency for additional provision within the Borough. The contract term will be from 1 November 2023 to 31 October 2024. This contract term will align with the end of the optional extension contract period of the current Community Care and Support Framework. This is a direct appointment given the genuine exceptional circumstances and urgency of the situation and is separate to existing framework arrangements.

The provider has agreed to our terms and conditions and agreed the current framework contracted rate and has passed initial risk and quality assessments in addition to the supplier questionnaire checks. They will be subject to ongoing quality assessment arrangements and contract management.

This award will ensure a more sustainable local market, assist in alleviating the current pressures on framework providers and will prevent further delays to hospital discharges. The additional contracted capacity will allow vulnerable adults to return to their homes in receipt of appropriate and timely care and support.

## **Financial detail:**

The contracted hourly rates will not exceed the existing contracted framework rates.

## Delegated Power Record

It is anticipated that the spend for this contract term from 1 November 2023 to 31 October 2024 for this provider will be up to £800k. This is based on current demand and allows for an increase in delivery and annual rate uplifts in April 2024.

The overall spend is in line with and will not exceed the existing Community Care and Support framework budget. Under normal circumstances these packages of care would be picked up by the current framework providers within the budget envelope, but due to the unprecedented position we are in we are having to source alternative providers.

Budget code R4400 10539

### Delivering Social Value:

Providers are actively encouraged to recruit people from the local communities within Redcar and Cleveland close to the point of service delivery which promotes employment throughout the Borough.

Providers are aware that people using services may be isolated by their situation and undertake assessments of social isolation with appropriate referrals when required.

The provider has signed the Council's Social Value Charter.

### Reasons for Decision:

This exercise is required to maintain the viability and stability of services in the local market and enable us to meet the needs of residents within the Borough.

### Details of alternative options considered (if any) and reasons for rejection:

This option represents the most effective intervention to address the issues within this time period.

### Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:

This must be left blank. Business Support will seek this information from the Cabinet Member.

### Details of any dispensation granted in respect of any conflict of interest:

This must be left blank. Business Support will seek this information from the Cabinet Member.

### Background Papers:

State where any additional papers may be held, any background information (if applicable)

<b>Officer Name (Print)</b>	Derek Birtwhistle	
<b>Officer Signature</b>		
<b>Submission date</b>	6 October 2023	
<b>Procurement Approval</b>		Request complies with the Council's Contract Procedure Rules



## Delegated Power Record

<b>Reference</b>	ADCOM-23-106
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity - Olam
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	20.10.23 <small>enter a date</small>
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULTS</b>	<b>Date</b> Click here to enter a date. 20.10.23
<b>CHIEF FINANCE OFFICER</b>	<b>Date</b> 12/10/2023
<b>CHIEF LEGAL OFFICER</b>	<b>Date</b> 12/10/2023
<b>CORPORATE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date</b> Click here to enter a date. 20/10/23

## Call-In (Key Decisions Only)

Call-In Applies

<b>Date Decision will become effective</b>	31/10/23 To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
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# Delegated Power Record

Are the details of the decision to be public or confidential?

## Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

Reference	ADCOM-23-107
Corporate Plan Priority	Meeting Residents' Needs
Delegation Title	Home Care Additional Capacity – Hand 2 Hold
Delegated Power Number	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council's statutory requirements and V. there are other circumstances which are genuinely exceptional)
Date of Exercise	<a href="#">Click here to enter a date.</a> 20.10.23
Cabinet Member	Cllr Lisa Belshaw
Assistant Director	Victoria Wilson

Type of Decision (Key/Executive/Non-Executive)	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
Delegated Power Forward Plan Ref	N/A
Date Decision Published in Forward Plan	
Urgency (For Key Decisions not included in Forward Plan only)	Urgent - General Exception - Forms Attached

### Background to decision:

The current Community Care and Support Framework came into operation on 1 November 2020 and provides registered domiciliary care services throughout the Borough. The 1-year optional extension to this contract from 1 November 2023 to 31 October 2024.

The recovery of the Home Care sector following the disruptions arising from the Coronavirus pandemic continues to present challenges to individual provider organisations and the collective provider market. This combined with ongoing sector wide fluctuations in demand combined with recruitment and retention issues has fragmented capacity within the existing framework of providers.

# Delegated Power Record

Provision of additional available domiciliary care capacity was identified as a requirement of the 2022-23 winter planning and this additional capacity has continued to be an essential element of provision. Interim arrangements are previously put in place, but these come to an end on 31 October 2023.

Although providers are working in partnership to maximise capacity and prioritise needs all other options must to be considered to maintain consistency of care and support.

A number of additional registered domiciliary care providers operate in and around the Borough and need to be called upon to continue support with additional capacity.

## **Decision Considerations:**

Contract Procedure Rules.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2023-24 winter planning.

The national exercise to establish local information on Fair Cost of Care and Market Sustainability Plan was completed in February 2023 and identified key issues for the maintenance and development of home care provision across the Borough.

The provision of this additional capacity will align with the end of the current term of the Community Care and Support contract, 31 October 2024.

Supplier questionnaire checks have been completed by the provider and assessed for compliance.

## **Full details of decision:**

Approval is requested to award a Domiciliary Care Additional Capacity contract to Hand 2 Hold as a contingency for additional provision within the Borough. The contract term will be from 1 November 2023 to 31 October 2024. This contract term will align with the end of the optional extension contract period of the current Community Care and Support Framework. This is a direct appointment given the genuine exceptional circumstances and urgency of the situation and is separate to existing framework arrangements.

The provider has agreed to our terms and conditions and agreed the current framework contracted rate and has passed initial risk and quality assessments in addition to the supplier questionnaire checks. They will be subject to ongoing quality assessment arrangements and contract management.

This award will ensure a more sustainable local market, assist in alleviating the current pressures on framework providers and will prevent further delays to hospital discharges. The additional contracted capacity will allow vulnerable adults to return to their homes in receipt of appropriate and timely care and support.

## **Financial detail:**

The contracted hourly rates will not exceed the existing contracted framework rates.

# Delegated Power Record

It is anticipated that the spend for this contract term from 1 November 2023 to 31 October 2024 for this provider will be up to £700k. This is based on current demand and allows for an increase in delivery and annual rate uplifts in April 2024.

The overall spend is in line with and will not exceed the existing Community Care and Support framework budget. Under normal circumstances these packages of care would be picked up by the current framework providers within the budget envelope, but due to the unprecedented position we are in we are having to source alternative providers.

Budget code R4400 10539

**Delivering Social Value:**

Providers are actively encouraged to recruit people from the local communities within Redcar and Cleveland close to the point of service delivery which promotes employment throughout the Borough.

Providers are aware that people using services may be isolated by their situation and undertake assessments of social isolation with appropriate referrals when required.

The provider has signed the Council's Social Value Charter.

**Reasons for Decision:**

This exercise is required to maintain the viability and stability of services in the local market and enable us to meet the needs of residents within the Borough.

**Details of alternative options considered (if any) and reasons for rejection:**

This option represents the most effective intervention to address the issues within this time period.

**Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:**

This must be left blank. Business Support will seek this information from the Cabinet Member.

**Details of any dispensation granted in respect of any conflict of interest:**

This must be left blank. Business Support will seek this information from the Cabinet Member.

**Background Papers:**

State where any additional papers may be held, any background information (if applicable)

<b>Officer Name (Print)</b>	Derek Birtwhistle	
<b>Officer Signature</b>		
<b>Submission date</b>	6 October 2023	
<b>Procurement Approval</b>		Request complies with the Council's Contract Procedure Rules

## Delegated Power Record

<b>Reference</b>	ADCOM-23-107
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Home Care Additional Capacity – Hand 2 Hold
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (III. the award is for emergency social care, special educational needs, or residential care that is required in circumstances of extreme urgency in order to meet the Council’s statutory requirements and V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	20.10.23
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULTS</b>	<b>Date</b> Click here to enter a date. 20.10.23
<b>CHIEF FINANCE OFFICER</b>	<b>Date</b> 13/10/2023
<b>CHIEF LEGAL OFFICER</b>	<b>Date</b> 12/10/2023
<b>CORPORATE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date</b> Click here to enter a date. 20.10.23

## Call-In (Key Decisions Only)

Call-In Applies

<b>Date Decision will become effective</b>	31/10/23 To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
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