### **Urgent Cabinet Report/Delegated Decision Form**

| Report/Decision Title    | Domiciliary Care Additional Capacity |
|--------------------------|--------------------------------------|
| Date of request          | 26 <sup>th</sup> August 2022         |
| Date of meeting/decision |                                      |

Urgent - General Exception - Reasons for urgency outlined below

The recovery from the Coronavirus pandemic is presenting significant challenges to all social care services and particularly the domiciliary care sector. This combined with significant ongoing sector wide recruitment and retention issues has reduced available capacity within the existing framework.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2022-23 winter planning. Interim arrangements were previously put in place, but these come to an end on 30 September 2022.

It is anticipated that the spend for the contract term from 01 October 2022 to 31 October 2023 will be up to £3,000,000. This is based on current demand and allowances for an increase in delivery and annual rate uplifts in April 2023.

The overall spend is in line with and will not exceed the existing community care framework budget.

I confirm that the relevant chair of Scrutiny and Improvement Committee (or if there is not chair, the whole committee individually) and the Cabinet Member have been informed by notice in writing of the decision to be taken.

| Officer name<br>(Delegated Power Author) | Derek<br>Birtwhistle | Officer Signature               | Date | 26.08.2022 |
|--|----------------------|---------------------------------|------|------------|
| Assistant Director<br>Name               | Victoria Wilson      | Assistant Director<br>signature | Date | 06.09.2022 |

| This urgent report/decision has been seen and agreed by the following: |           |  |
|--|-----------|--|
| Officer / Member   | Signature |  |
| Managing Director  |           |  |
| Section 151 Officer  |           |  |
| Monitoring Officer   |           |  |

### **Delegated Power Record**

Are the details of the decision to be public or confidential?

# Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

| Reference               | ADCOM-22-192                         |
|-------------------------|--------------------------------------|
| Corporate Plan Priority | Meeting Residents' Needs             |
| Delegation Title        | Domiciliary Care Additional Capacity |
| Delegated Power Number  | 447 Commence a procurement process   |
| Date of Exercise        | 20/09/2022                           |
| Cabinet Member          | Cllr Mary Ovens                      |
| Assistant Director      | Victoria Wilson                      |

| Type of Decision   | Key - Executive                             |  |
|--|---|--|
| (Key/Executive/Non-Executive)  |   |  |
| See Scheme of Delegation to Officers –                               |   |  |
| Council Constitution   |   |  |
| FOR KEY DECISIONS ONLY   |   |  |
| Delegated Power Forward Plan Ref                                     |   |  |
| Date Decision Published in Forward Plan                              |   |  |
| <b>Urgency</b> (For Key Decisions not included in Forward Plan only) | Urgent - General Exception - Forms Attached |  |

### **Background to Decision:**

The current Community Care and Support Framework came into operation on 1<sup>st</sup> November 2020 and provides registered domiciliary care services throughout the Borough.

The recovery from the Coronavirus pandemic is presenting significant challenges to all social care services and particularly the domiciliary care sector. This combined with significant ongoing sector wide recruitment and retention issues has reduced available capacity within the existing framework. Additionally, we are anticipating increased demands in line with our winter planning forecasts.

Although providers are working in partnership to maximise capacity and prioritise needs all other options must to be considered to maintain consistency of care and support.

A number of additional registered domiciliary care providers operate in and around the Borough and need to be called upon to support with additional capacity.

### **Decision Considerations:**

Contract Procedure Rules.

Provision of additional available domiciliary care capacity has been identified as a requirement of the 2022-23 winter planning.

A national exercise to establish local information on Fair Cost of Care and Market Sustainability is currently underway and will be completed in February 2023.

The provision of this additional capacity will align with the end of the current term of the Community Care and Support contract.

### Full details of decision:

Approval is requested to award Domiciliary Care Additional Capacity contracts to a number of registered domiciliary care providers as a contingency for additional provision within the Borough. The contract terms will be from 01 October 2022 to 31 October 2023, this 13 month contract term will align with the end of the initial contract period of the Community Care and Support Framework. This is a direct appointment given the genuine exceptional circumstances and urgency of the situation and is separate to existing framework arrangements.

Contracts will only be awarded to providers who agree to adhere to our terms and conditions, be paid within the current framework contracted rate and passed initial risk and quality assessments in addition to the standard business questionnaire. They will then be subject to ongoing quality assessment arrangements and contract management.

This will ensure a more sustainable local market, assist in alleviating the current pressures on framework providers, prevent further delays to hospital discharges. The additional contracted capacity will allow vulnerable adults to return to their homes in receipt of appropriate and timely care and support.

### Financial detail:

The contracted hourly rates will not exceed the existing contracted framework rates.

It is anticipated that the spend for the contract term from 01 October 2022 to 31 October 2023 will be up to £3,000,000. This is based on current demand and allowances for an increase in delivery and annual rate uplifts in April 2023.

The overall spend is in line with and will not exceed the existing community care framework budget. Under normal circumstances these packages of care would be pick up by the framework providers within the budget envelope, but it is due to the unprecedented position we are in that we are having to source alternative providers.

Budget code R4400 10539

**Delivering Social Value:** 

### **Delegated Power Record**

| Providers are actively encouraged to recruit people from the local communities within Redcar |
|--|
| and Cleveland close to the point of service delivery which promotes employment throughout    |
| the Borough.   |

Providers are aware that people using services may be isolated by their situation and undertake assessments of social isolation with appropriate referrals when required.

The provider is required to sign the Council's Social Value Charter

#### **Reasons for Decision:**

This exercise is required to maintain the viability and stability of services in the local market and enable us to meet the needs of residents within the Borough.

Details of alternative options considered (if any) and reasons for rejection:

N/A

Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:

This must be left blank. Business Support will seek this information from the Cabinet Member.

#### Details of any dispensation granted in respect of any conflict of interest:

This must be left blank. Business Support will seek this information from the Cabinet Member.

#### **Background Papers:**

State where any additional papers may be held, any background information (if applicable)

| Officer Name (Print)    | Derek Birtwhistle |   |
|-------------------------|-------------------|---|
| Officer Signature       |                   |   |
| Submission date         | 26.08.2022        |   |
| Procurement<br>Approval |                   | This must be the electronic<br>signature of the Procurement<br>Officer to confirm the decision<br>complies with the Council's<br>Contract Procedure Rules |

| Reference | ADCOM-22-192 |
|-----------|--------------|
|-----------|--------------|

### **Delegated Power Record**

| Delegated Power Forward<br>Plan Reference |                                      |
|---|--------------------------------------|
| Corporate Plan Priority                   | Meeting Residents' Needs             |
| Delegation Title                          | Domiciliary Care Additional Capacity |
| Delegated Power Number                    | 447 Commence a procurement process   |
| Date of Exercise                          | 20/09/2022                           |
| Cabinet Member                            | Cllr Mary Ovens                      |
| Assistant Director                        | Victoria Wilson                      |

### **Signatures**

| CABINET MEMBER FOR ADULT SOCIAL CARE<br>COUNCILLOR OVENS APPROVED VIA EMAIL | Date 20/09/2022. |
|---|------------------|
| CHIEF FINANCE OFFICER   | Date 14/09/2022  |
| CHIEF LEGAL OFFICER   | Date 12/09/2022  |
| CORPORATE DIRECTOR FOR ADULTS AND<br>COMMUNITIES                            | Date 16/09/2022  |

## Call-In (Key Decisions Only)

**Call-In Applies** 

Reasons for dis-applying Call-In due to urgency to be added here if relevant. This will need to be reported to the next meeting of the Borough Council and the reasons must demonstrate that any delay likely to be caused by the call-in process would seriously prejudice the Council's or the public's interests.

| Date Decision will | 29/09/22   |
|--------------------|--|
| become effective   | To be completed by Democratic Services – date will be not less |
|                    | than expiry of 5 working days from publication unless urgency  |
|                    | applies.   |