



Title: South Tees All Age Carers Support Service

Contract Reference: OPEN20261763

Description: Redcar & Cleveland Borough Council and Middlesbrough Council are commissioning an All Age Carers Support Service to support unpaid carers across the South Tees area. The service will be designed to meet the needs of adult carers, young carers and carers supporting people living with dementia.

The overarching aim of the service is to ensure carers can access timely, appropriate and preventative support that promotes their health, wellbeing and resilience, enabling them to sustain their caring role where appropriate.

The future service is expected to contribute to delivery of the Councils' statutory duties under the Care Act 2014 and the Children and Families Act 2014, ensuring carers have access to high-quality information, advice, and support that is accessible and proportionate to their needs.

The contract will comprise three lots as follows:

Lot 1: Adult Carers Core Service

A single-provider service delivering information and advice, outreach within primary and secondary healthcare settings, mental health support for carers, and opportunities for peer support.

Lot 2: Young Carers Core Service

A single-provider service focused on the identification of young carers, provision of tailored support, delivery of whole-family approaches, and assistance with educational achievement and personal development.

Lot 3: Dementia Carers Support and Advisory Service

A single-provider specialist service offering advice, guidance, training, and targeted support for carers of individuals living with dementia.

Together, these services will provide a comprehensive support offer for unpaid carers across South Tees, helping to improve outcomes for carers while enabling them to maintain their caring responsibilities safely and effectively.

Department: Adults & Communities

Deadline for Submission of Bids: before 14:00:00 Hours on Friday, 16 October 2026

Contract Start Date: 01 April 2027

Contract End Date: 01 April 2031

Details of Extension Periods (where applicable): 1 x 48 month optional extension period

Further Details: Available via the Open Portal [Home - Open](#) registration is free and once you have expressed an interest in the opportunity you have immediate access to the documentation. Should you require any technical assistance in relation to Open, please contact open.support@nepo.org Monday to Thursday 08:30 to 17:00 and Friday 08:30 to 16:30.

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