



Handyperson & adaptations
**Helping you stay
independent at home**

this is **Redcar & Cleveland**

Our priority is to support you in living safely and confidently in your own home for as long as possible. With the right adaptations and practical assistance, you can maintain independence, reduce risks, and continue enjoying the comfort of familiar surroundings.

Why our service exists

We understand that small changes can make a big difference.

Our adaptations and support services are designed to:

- Help you remain independent with greater ease
- Reduce risks such as falls and day-to-day hazards
- Improve your comfort and quality of life
- Provide reassurance for you and your loved ones

Minor adaptations

Our Handyperson & Adaptations Team works closely with Occupational Therapists and other health professionals to provide small but effective adaptations that help you carry out everyday activities safely and confidently.

Following an assessment, an Occupational Therapist (OT) may recommend minor adaptations to support your independence at home. These can help with:

- Improving safe access to bathing
- Providing safer access into and out of the home, including step adjustments
- Installing external handrails to enhance stability and reduce the risk of falls
- Supporting safer movement throughout the home with practical, low level adaptations

How to access the service

Requires an assessment and referral from an OT or Social Care professional

Free of charge for eligible individuals

To request an assessment, contact Adult Social Care:

01642 771500

Quick access options – self-referral

Some minor adaptations can be arranged without an OT assessment, helping you receive support sooner.

Self-referral examples:

- Banister rails
- Key safes
- Grab rails (excluding bathing areas)

Handyperson Service

Our Handyperson Service offers practical help with small jobs that make your home safer and more comfortable - supporting you to stay independent and avoid unnecessary risks.

Eligibility

- The service is for any of our residents who are living with a disability, have care and support needs, or are aged 60 plus or are considered to be at high risk of falls.
- Tenant (with landlord permission) or owner-occupier

Examples of jobs we can help with:

- Replacing light bulbs
- Moving furniture to create safer spaces
- Installing curtain rails and curtains
- Fitting toilet seats

Important notes

- Material costs may apply if items are not supplied
- Labour charges may apply depending on circumstances
- We cannot carry out electrical, gas, plumbing, roofing, decorating, or gardening works

How to access the
Handyperson and
Adaption Team

01287 612573



Our commitment to you

You can expect:

- Professional, friendly staff wearing corporate uniform
- Vans displaying the Redcar & Cleveland logo
- Courtesy calls before your appointment
- Staff always showing photographic ID on arrival

Our mission

We believe everyone deserves the opportunity to live safely and independently in their own home. By offering practical solutions and supportive services, we help you maintain your independence and quality of life for as long as possible.



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