



This is an easy read guide to
**What happens after my
Needs Assessment?**

What happens after My Needs Assessment?



The Care Act is law that tells councils the rules about who can get services.



The information you tell us at your Needs Assessment will be used to work out if we can give you services.

SECTION 1: IDENTIFYING INFORMATION OF THE REGISTRANT		
Given name(s)	Last name	Date of birth (YYYY-MM-DD)
Registration number (to be completed if the registrant was previously registered under Directive No. 10)		
Work address of registrant		
Address (street number, street name, city, province)		Postal code
Work e-mail	Work phone	
<small>Note: The registrant must provide the LIT with appropriate government-issued identification to validate their name and date of birth. The OSB does not require a copy.</small>		
SECTION 2: OCCUPATIONAL INFORMATION		
Current employer of the LIT or LIT firm submitting this request: <input type="checkbox"/> Yes <input type="checkbox"/> No		
If yes, duration of employment with the LIT or LIT firm submitting this request: _____ Years _____ Months		
List any other occupation or employer (including LITs) in the past twelve (12) months:		
<small>Note: If you are self-employed or a consultant, provide your business name or indicate that you vary on business under your given name.</small>		
Employer or business name	From (YYYY-MM-DD)	To (YYYY-MM-DD)
Address (street number, street name, city, province)		Postal code
Job description:		
SECTION 3: EDUCATION		
<small>(Pursuant to paragraphs 1(2)(b), (3) of 38 of the Directive)</small>		
I have:		
<input type="checkbox"/> a high school diploma or high school equivalency certificate having passed the General Educational Development (GED) test; <small>plus one of</small>		
<input type="checkbox"/> a minimum of three (3) years of relevant practical work experience supporting an LIT or registered SA Consultant; <small>or</small>		
<input type="checkbox"/> a minimum of thirty (30) credit hours of post-secondary study completed in a diploma or degree program from a post-secondary institution.		
OR,		
Pursuant to paragraph 38 of the Directive, I:		
<input type="checkbox"/> was already registered as a SA with the OSB before January 29		
<input type="checkbox"/> have had (5) years of related work experience.		
<small>Required additional SECTION 3 documentation:</small> <ul style="list-style-type: none"> • If applicable, enclose/attach a copy of transcripts validating (i) • If applicable, enclose/attach a copy of the approved registration form validating (ii) 		

We will write down what is important to you in a document called a **Conversation Record**. This helps us understand your needs and how best to support you.



When we have finished your assessment, we will write to you to tell you what we decided.



If we cannot give you a service, we will tell you about other services that may be able to help you.

Will I have to pay for services?



When we know what care and support you need, we will look at how much money you have.



This is called a **financial assessment.**



This will tell us how much you can pay towards your services.



You can decide if you want the council to set up and pay the services for you.

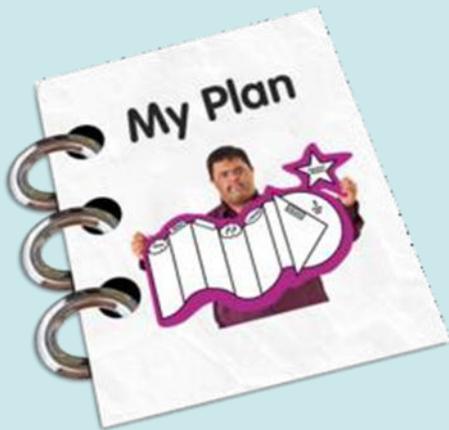


Or organise and pay the service yourself. This is called a **direct payment.**

Planning your care and support



If we agree to give you services, we will write a support plan with you.

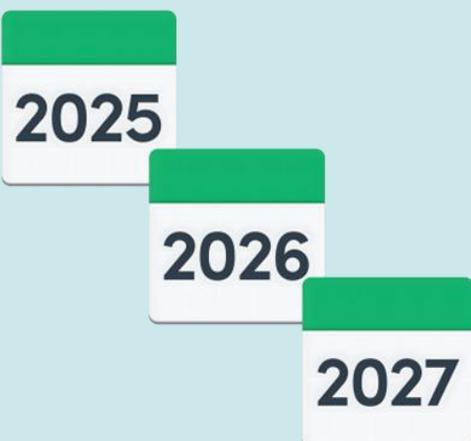


Your plan will say what your needs are, what services you will get and when you will get them.



When your plan is agreed, we will check how things are going after 6 weeks.

This is called a **Review**.



We will then look at your plan with you every year.



If something changes, you must tell us or speak with your social worker.



Please see our guides:

- What is Adult Social Care
- My Needs Assessment

What to do if you are not happy with your support or decisions made about you



Speak with a member of adult social care staff. Problems can often be fixed quickly by talking about it.



If you are still not happy or feel we have not fixed the problem, you can make a complaint.

Call: **01642 44514**

Email:

adultcarecomplaints@redcarcleland.gov.uk

Getting support if you are a carer



If you look after someone, we may be able to give you some support.

Please read our “guide to support for carers”.

If you are worried about someone (safeguarding)



If you have been treated badly or are worried about another adult, please call **01642 771500** to speak to us.



If it is an emergency, call **999**



We will listen to you and look at the information you have given us.

This will help us decide what to do

Adult Social Care Contact Details



To find out more about our services please visit our website:

www.redcar-cleveland.gov.uk



Call: **01642 771500**



Email:

contactus@redcar-cleveland.gov.uk



You can write to us at:

Adult Social Care,
Redcar and Cleveland Borough Council,
Redcar and Cleveland House,
Kirkleatham Street, Redcar,
TS10 1SP



Who to contact us if the office is closed

Call our Emergency Duty Service on **01642 524552**.

They are open during the night, weekends and bank holidays to help with urgent problems for you or your family.