

Name of organisation:	Redcar & Cleveland Borough Council
Date of most recent data collection:	28/1/26

Performance update as 28/1/26 for Q1 – Q3 (Apr 25 to Dec 25)

Freedom of Information (FOI) and Environmental Information Regulations (EIR)

FOI	Quarter 1	Quarter 2	Quarter 3
Total FOI requests received	225	270	279
Total open requests	0	0	9
Total requests closed	220	268	266
Total requests closed within statutory timescale	213	244	255
Total requests closed outside statutory timescale	7	24	11
Total closed requests where information was granted in full	151	189	201
Total closed requests where information was withheld in full	10	31	24
Total closed requests where information was partially provided	46	25	21
Total internal reviews received	7	9	13

FOI/EIR	Quarter 1	Quarter 2	Quarter 3
FOI Compliance rate	96.82%	91.04%	95.86%
Total FOI requests received	225	270	279
Total EIR requests received	106	90	59
Total of overdue requests	2	0	11
Total of overdue requests over one month old at the end of the period.	2	0	0

Total of overdue requests over three months old	2	0	0
Total of overdue requests over six months old	2	0	0
Total closed requests where information was withheld under the provision at section 12	4	5	11
Total internal reviews closed within code of practice and statutory timescales	7	9	8
Total internal reviews closed outside code of practice and statutory timescales	0	0	0
Total internal reviews closed and original decision upheld	6	7	10
Total internal reviews closed and partially upheld	0	1	3
Total internal reviews closed and decision overturned	0	1	0
Total internal reviews open	0	0	0

FOI Exemptions applied	Quarter 1	Quarter 2	Quarter 3
Section 21 - Information accessible by other means	26	41	39
Section 22 - Information Intended for Future Publication	1	1	1
Section 31 - Law Enforcement	16	6	11

Section 40(2) - Personal Information	21	42	17
Section 41 - Information provided 'In Confidence'	1	3	2
Section 42 - Legal Professional Privilege	0	0	1
Section 43 - Commercial Interest	4	3	7

EIR Exceptions applied	Quarter 1	Quarter 2	Quarter 3
Regulation 12(4)(b) - Manifestly unreasonable requests	4	0	1
Regulation 12(4)(d) - Material in the course of completion, unfinished documents and incomplete data	3	0	0
Regulation 12(5)(e) - Confidentiality of commercial or industrial information	1	1	3
Regulation 12(5)(f) - Interests of the person who provided the information to the public authority	1	0	0
Regulation 13 - Personal information	6	7	2
Regulation 6(1)(b) - Already Publicly Available	12	4	8

Quarter three FOI performance by Directorate	Resources	Growth Enterprise & Environment	Adults & Communities	Children & Families	Total
FOI's Completed within 5 working days	53	44	7	15	119
FOI's Completed between 5-10 working days	12	22	8	19	61
FOI's Completed between 10-20 working days	24	18	11	22	75
FOI's Completed outside of the 20 working days timeframe	3	1	3	4	11
Completed FOI's	92	85	29	60	266
Elapsed FOI's	2	0	1	1	4
Open FOI's	0	6	3	0	9
Total FOI's	94	91	33	61	279
Average days taken to complete FOI	6.73	6.86	12.62	10.63	8.29
% of FOI's Completed within 20 working days	97%	99%	90%	93%	96%

Quarter three EIR performance by Directorate	Resources	Growth Enterprise & Environment	Adults & Communities	Children & Families	Total
EIR's Completed within 5 working days	3	11	0	0	14
EIR's Completed between 5-10 working days	1	14	0	0	15
EIR's Completed between 10-20 working days	3	19	0	0	22
EIR's Completed outside of the 20 working days timeframe	0	6	0	0	6
Completed FOI's	7	50	0	0	57
Elapsed EIR's	0	0	0	0	0
Open EIR's	0	2	0	0	2
Total EIR's	7	52	0	0	59
Average days taken to complete EIR	9.57	12.34	NA	NA	12.00
% of EIR's Completed within 20 working days	100%	88%	NA	NA	89%