Freedom of Information and Environmental Information Regulations performance data for Redcar & Cleveland Borough Council – Quarter one 2025/26

Data collected: 15th July 2025

FOI Data	Quarter one
Total requests received	225
Total open requests	5
Total requests closed	216
Total requests closed within statutory timescale	211
Total requests closed outside statutory timescale	5
Total closed requests where information was granted in full	147
Total closed requests where information was withheld in full	10
Total closed requests where information was partially provided	46
Total internal reviews received	7
Total requests with a stopped clock for clarification	1

FOI/EIR	Quarter one
Compliance rate	98%
Total FOI requests received	225
Total EIR requests received	106
Total of overdue requests	3
Total of FOI overdue requests over one month old at the end of the period.	1
Total closed FOI requests where information was withheld under the provision at section 12	4
Total internal reviews closed within code of practice and statutory timescales	6
Total internal reviews closed and original decision upheld	5
Total internal reviews open	1

FOI Performance data per directorate for quarter one	Resources	Growth Enterprise & Environment	Adults & Communities	Children & Families	Total
FOI's Completed within 5 working days	59	41	8	9	117
FOI's Completed between 5-10 working days	11	11	10	14	46
FOI's Completed between 10-20 working days	17	5	13	13	48
FOI's Completed outside of the 20 working days timeframe	1	0	4	0	5
Completed FOI's	88	57	35	36	216
Elapsed FOI's	0	2	0	2	4
Open FOI's	1	1	1	1	4
Total FOI's	89	60	36	39	224
Average days taken to complete FOI	4.83	4.18	12.06	8.81	6.49
% of FOI's Completed within 20 working days	99%	100%	89%	100%	98%

EIR Performance per directorate for quarter one	Resources	Growth Enterprise & Environment	Adults & Communities	Children & Families	Total
EIR's Completed within 5 working days	4	50	0	0	54
EIR's Completed between 5-10 working days	3	10	0	0	13
EIR's Completed between 10-20 working days	8	20	0	0	28
EIR's Completed outside of the 20 working days timeframe	0	2	0	0	2
Completed EIR's	15	82	0	0	97
Elapsed EIR's	0	0	0	0	0
Open EIR's	3	5	0	0	8
Total EIR's	18	87	0	0	105
Average days taken to complete EIR	10.60	5.95	N/A	N/A	6.67
% of EIR's Completed within 20 working days	100%	98%	N/A	N/A	98%

Exemptions used - FOI	Quarter one	Exceptions used - EIR	Quarter one
Section 21 - Information accessible by other means	26	Regulation 12(4)(b) - Manifestly unreasonable requests	4
Section 22 - Information Intended for Future Publication	1	Regulation 12(4)(d) - Material in the course of completion, unfinished documents and incomplete data	2
Section 31 - Law Enforcement	16	Regulation 12(5)(e) - Confidentiality of commercial or industrial information	1
Section 40(2) - Personal Information	21	Regulation 12(5)(f) - Interests of the person who provided the information to the public authority	1
Section 41 - Information provided 'In Confidence'	1	Regulation 13 - Personal information	4
Section 43 - Commercial Interest	4	Regulation 6(1)(b) - Already Publicly Available	12