# CHILDREN & FAMILIES SCRUTINY & IMPROVEMENT COMMITTEE WEDNESDAY 21ST SEPTEMBER 2022 AT 2:00PM CIVIC CENTRE, RIDLEY STREET, REDCAR, YORKSHIRE, TS10 1TD

SONO UGH COULT

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12 September 2022

#### **CIRCULATION**

Councillors Rider (Chair), Hannaway (Vice Chair), Cutler, Gray, Head, C Holmes, King, Rees, Richardson, Thomson, Turner, Williams and Wilson.
Councillors Barnes, Kay, and Lanigan (Cabinet Members - For Information)
All Members of the Council (For Information)
Corporate Director for Children and Families
The Press [except for Confidential item(s)]

#### AGENDA

1.	Apologies for Absence.	<u>Pages</u>
2.	To confirm the Minutes of the meeting held on 27th July 2022 and note the attendance matrix	2 – 6
3.	Declarations of Interest.	
4.	Relevant Cabinet Reports.	
	Would Members please bring their copy of the Cabinet Workbook with them to the meeting (these papers will follow)	
5.	Adoption Tees Valley Annual Report	7 – 48
6.	Principal Social Worker Annual Update	49 – 63
7.	Quarter 1 Performance	64 – 89
8.	Action Update	90
9.	Any items the Chair certifies as urgent.	

AGENDA ITEM 2

26 JULY 2022

# CHILDREN & FAMILIES SCRUTINY AND IMPROVEMENT COMMITTEE

A meeting of the Children & Families Scrutiny and Improvement Committee was held on 26 July 2022 at the Civic Centre.

**PRESENT** Councillor Rider (Chair),

Councillors Brady, Head, Thomson, Rees, Wilson

and Turner.

**OFFICIALS** K Boulton, L Bulmer, V McLeod, A Pearson, R

Puggmurr.

**IN ATTENDANCE** Councillor Kay

**APOLOGIES FOR ABSENCE** were submitted on behalf of Councillors Barnes, Cook, Cutler, Gray, Hannaway, C Holmes and King.

#### 7. MINUTES

**RESOLVED** that the minutes of the Children & Families Scrutiny and Improvement Committee held on 14 June 2022 be confirmed and signed by the Chair as a correct record.

#### 8. **DECLARATIONS OF INTEREST**

None

#### :- NOTED

#### 9. Fostering Annual Report and Statement of Purpose.

The Corporate Director for Children and Families presented the annual fostering Cabinet report and statement of purpose, and shared highlights including:

- The statement of purpose is produced annually as a statutory requirement of the service. The report covers the period April 2021 to March 2022, and sets out the aims, objectives, structure and service arrangements, along with how these will be met, in partnership with Foster Carers, children and young people and their families, and other services and agencies.
- Some changes this year include a change to the fostering panel chair, with a new chair appointed in February 2022. Work was ongoing throughout the year to recruit to roles and ensure resilience in the team.
- 63 enquiries on becoming a Foster Care were received, 30 of these people were invited to attend skills for fostering training. Of these, 16 Foster Carers continue to progress through the fostering process. There was a small reduction in the number of Carer

#### 26 JULY 2022

approvals, with 16 as opposed to 18 the previous year, however the number of children successfully placed remained the same at 35

- 11 Foster Carers resigned across the year, for a variety of reasons.
- During the pandemic more people did come forward with a view to being foster care.
- In March 2022 Redcar & Cleveland had 108 Foster Carers providing care to unrelated children, in addition to this there were 27 connected care Foster Carers caring for 48 children.
- There was a strong recruitment campaign, with professionals working closely with Communications to promote Foster Caring across the borough, this included a 'local bed for local children' campaign.
- There was a slight increase in the number of Independent Fostering Agencies (IFA's) used to support children and young people, however the number was lower than at the end of March 21.
- Training continued to Foster Carers through the Foster Carer training hub, with 439 courses undertaken. Other training was made available through CAMHS, Cleveland Police and Barnardo's.
- The Mockingbird model was implemented in January 2022, and support continued to No Wrong Door.
- Key objectives were identified to develop and strengthen the Fostering Panel and to support Foster Carers through the process and to ensure excellent support throughout.
- Panel members were involved in any changes proposed to process.
- A number of actions were proposed over the coming year, including a review of the team structure, and to review and strengthen documentation and the Foster Carer consultation process.

As part of the ensuing debate the following points were made:-

- The Chair queried the location of the advertisements across the borough? A Member suggested posters could be made available online to allow for them to be downloaded and displayed in more buildings.
- The Corporate Director for Children & Families confirmed she was happy to explore ways to allow Members to easily access advertising to display in community centre etc.
- A Member asked whether there were any cases when a fostering placement was not successful?.
- The Corporate Director for Children & Families advised there were two examples of this detailed within the report, that annual reviews are undertaken with Foster Carers and that, should a Carer not be meeting the standards required then appropriate action is taken. The Local Authority will always seek to support Foster Carers to ensure adequate training and development opportunities and will always look at holistic assessment to ensure the best match.

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- A Member commended the detailed structure within the report, and questioned whether the proposed review would take be undertaken in-house, or independently?
- The Corporate Director for Children & Families confirmed the review would be in-house, looking at how we can provide better support, without fundamentally change what we are doing.
- A Member felt it was positive to use word of mouth of existing Foster Carers to share information, but that there may be potential to utilise existing platforms and local media sites to increase people's understanding of foster care.
- A Member asked for examples of reason why a Foster Care may not be suitable?
- The Corporate Director for Children & Families outlined a variety of reasons a placement may end and advised that each Foster Carer is allocated a fostering social worker to work closely with them, a different social worker for the young person. A careful matching process is undertaken for each placement.
   :- NOTED.

#### 10. ANNUAL COMPLAINTS AND COMPLIMENTS REPORT

The Corporate Director for Children and Families presented the annual complaints and compliments report. A statutory requirement for Children's Social Care, the Local Authority have a duty to publish the report annually. As part of the overview the following points were made:-

- The Directorate have a dedicated officer to progress and address complaints.
- There a five steps withing the complaints process, the first being to make every effort to resolve any issues informally at the initial point. Learning from the previous year it was acknowledged that there is a need to be better at handling initial complaints. Bespoke training was developed, accessed by more than 40 officers. The result was that there is a visible difference in our handling of complaints at the informal stage.
- The final stage of the process is referral to the Ombudsman. Five were referred in the period, in each case the Ombudsman felt that all five had been handled appropriately by the Local Authority and no further action was taken.
- 203 compliments were recorded, down slightly on the previous year but the Directorate is nonetheless still very proud.
- The number of complaints reduced compared to the previous year.
- Where timescales haven't been met this can be in part due to availability. In these circumstances the complainant is fully communicated.
- In terms of learning from complaints there was the introduction of a 'spotlight on services' newsletter, reporting regularly on learning.

As part of the ensuing debate the following points were made:-

#### 26 JULY 2022

- A Member asked what the overall theme of the complaints were.
- The Corporate Director for Children & Families advised that for the statutory process there is a requirement for the complaint to be relating to a young person and their dissatisfaction of the level of service received. The majority received is around the safeguarding teams. The Corporate Director for Children & Families shared some examples of the reasons.
- A Member recognised the importance of accepting that we all make mistakes and to learn from these. They acknowledged the positive implementation of training for staff, and that it was good practice to recognise gaps and act on them. The Member queried whether a gap in learning could be picked up in a professional's annual review/appraisal.
- The Corporate Director for Children & Families advised that training has always been available to Officers, however the training was not specific to local need, therefore bespoke training was developed internally, with a focus on ownership, the use of language, and the importance of saying sorry. They confirmed this training would continue to be regularly available.
- A Member asked whether information could be produced to identify a description of complaints, without identifying the complainant?
- The Corporate Director for Children & Families agreed to give consideration to how the information could be presented.
- A member sought clarification around the difference in procedure for a corporate complaint to a Children's Services complaint.
- The Corporate Director for Children & Families advised of the difference and that, at the time the initial complaint is received, the decision is made on which process is followed.
- A Member sought assurance that it is standard practice to advise residents of the complaints procedure.
- The Corporate Director for Children and Families confirmed we have a duty to share that information.
- A Member sought information relating to the independent officers who undertake stage 3 complaints.
- The Corporate Director for Children & Families confirmed that Independent Panel Members are selected from an approved list of providers. Each one has been through a rigorous selection process prior to their approval.
  - :- NOTED.

#### 11. ACTION UPDATE

The Governance Manager presented an update on the progress made against outstanding actions from previous meetings of the Children & Families Scrutiny and Improvement Committee: **– NOTED.** 

## **Children and Families Scrutny Committee**

## ATTENDANCE RECORD - 2022/23

Surname	First name	14.06.22	26.07.22	dd.mm.yy	Total Meetings Attended / total possible						
Rees	Dan	Apols	✓								
Williams	Geraldine	<b>✓</b>	X								
Cook	Carrie	✓	RA								
Head	Malcom	<b>✓</b>	<b>&gt;</b>								
King	Karen	Apols 2	<b>&gt;</b>								
Wilson	Margaret	Apols 1	<b>✓</b>								
Turner	Andrea	<b>✓</b>	✓								
Holmes	Craig	Apols	Apols								
Thomson	Phillip	✓	✓								
Rider	Vera	✓	✓								
Gray	Tim	Apols	Apols								
Wells	Billy	✓	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Hannaway	Craig	✓	Apols								
Cutler	Graham	n/a	Apols								
					Subst	itutes					

Key						
✓	Attended					
RA Apologies Submitted (replacement attended)						
Apols Apologies Submitted (no replacement)						
X	Did Not Attend (no apologies received)					
С	Cancelled Meeting					
n/a	Not a Member					

for reasons of confidentiality)							
1	1 Personal Commitment						
2	2 Work Commitment						
3	3 Illness/Medical						
4	Conflicting Council Commitment						
5	Other						



# Adoption Tees Valley Annual Report 2021-22



"Adopting Sam is the best thing we've ever done. He has changed our lives.

The house is alive, and life is full of so much fun now. We feel blessed everyday"

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#### Glossary

ADM- agency decision maker /Agency Decision

PO- Placement Order

RAA- Regional Adoption Agency

VAA- Voluntary Adoption Agency

AO- Adoption Order

ASF- Adoption Support Fund

VSH- Virtual School Head

#### 1. Introduction

This is the Annual Report of Adoption Tees Valley, which is the Regional Adoption Agency (RAA), for the 5 Local Authority Councils of Darlington; Hartlepool; Middlesbrough; Redcar and Cleveland; and Stockton.

This Annual Report covers the period of 1.4.21 - 31.3.2022.

#### 2. Executive Summary

ATV has continued with slightly lower levels of adoption activity overall within this year, with numbers of children being placed with adoptive parents reducing from 82 in the previous year to 78 in this year. Some Local Authorities have increased numbers of children placed, and adopted, others have reduced. Middlesbrough has seen a continuing rise in the numbers of children placed for adoption. Stockton and Redcar and Cleveland have also had a slight increase compared with the previous year, while Hartlepool and Darlington have seen numbers decrease.

The regional picture is reflected nationally, with fewer children with an adoption plan, and PO, during this year.

The timeliness of moving in with adoptive parents has improved significantly in this year. Adoption Tees Valley has improved on its own timeliness since last year and is better than England average by a considerable margin. ATV has reduced the average time between entering care and becoming moving in with adoptive parents by 27 days – now 383 days, and is 43 days better than the government target, of 426 days. ATV also sits at 62 days better than the England average for this year.

The timeliness of finding a family and matching with adoptive parents has also improved, with ATV having reduced this average timescale by 64 days, to 174 days. Although ATV remains outside of government target timescale, of 121 days, the England average has been 198 days in this year, against which ATV is performing well.

All this means that for many children in this region, we are finding families and helping children to achieve their permanence via adoption more quickly. There are always exceptions, however, for most children there is significant improvement.

Local Authority Decisions that adoption is their "best interests" plan for the child have reduced from 99 to 78, and Placement Orders granted have also reduced from 78 to 74.

A significant legal ruling, the Somerset judgement, has impacted on adoption activity, which is analysed in section 4 below. We know that 14 children were delayed in being matched and placed due to this ruling: the actual number

due to be placed would have exceeded the previous year's placements numbers and been equal to the previous 5 year high.

More children have been placed with ATV approved adopters in this year, and fewer with external Voluntary Adoption Agencies (VAA's). 25% of all placements have been external compared with 36% in the previous year. Of the 19 children placed with external VAA's, almost half have been placed within this region. We continue to seek to find families in, or close to the Tees Valley region. We know this has long term benefits for identity, and for providing timely access to adoption support, from the professional network who know the child.

The number of adoption support assessments have almost doubled this year, from 55 to 106, with a further 94 second and third time assessments, to access therapeutic support from the Adoption Support Fund (ASF). The numbers of children receiving education support from the ATV education support worker has increased to 77.

Adopter approvals are reduced on previous year, from 62 to 46. This is a concerning picture, and further analysis is offered in the section below.

We are proud that our service has been awarded the Coram BAAF Early Permanence Quality Mark in this year, in recognition of meeting the standards and criteria for this award. The feedback was that the ATV submission was a strong bid, and our strategic and operational work was recognised.

ATV was a pilot RAA for the new Adoption Support Audit, being evaluated against criteria in the national Blueprint for Adoption Support. The feedback was positive, with our Education Support service being highlighted as an exemplary strength.

ATV recognises and values the huge contribution that staff across the whole team make to children's lives, and the experiences of adoptive families. Thanks, and recognition go to all of the team members for their work. Also, to the social care workforce across Tees Valley who have worked together on strengthening the service to adopted children, their adoptive families, and birth families.

#### 3. Governance

The RAA is governed by a Board, which comprises the 5 Directors for Children's Services of the 5 Local Authorities within the partnership. There are 2 non-Executive Directors, who were recruited to the Board in 2020, and who are adoptive parents who have adopted through ATV.

The Service Manager for ATV attends all Board meetings and presents information to enable oversight of the performance of the RAA, strategic

direction and operational practice. The Board has a role in being assured of the quality of adoption work in Adoption Tees Valley, and receives information on quality, outcomes, and proposed improvements.

Board meetings are held quarterly. Strategy, performance, finance, and overall delivery of the adoption service are considered at each Board meeting.

The Chair of the Board is Sue Butcher, DCS at Middlesbrough Children's Services, and it is now agreed Chair tenure will be for 2 years.

In each of the 5 LA's there is an Adoption Lead Officer who is responsible for ensuring that the RAA is delivering effective and high quality adoption services for the children in its area. The Adoption Lead Officer is registered with Ofsted. Adoption Leads meet with the Service Manager and Team Managers of ATV monthly.

The Lead Elected Members of the Council with responsibility for Children's Services, for each Local Authority area meet bi-annually with the Board and Service Manager, to oversee the work of ATV, and be kept informed of key developments.

#### 4. Somerset Ruling

The Somerset Ruling has been a significant legal ruling in relation to adoption cases, which took place in November 2021, and had a significant impact on adoption activity nationally, and locally.

A summary of the issue, as presented by Coram BAAF is outlined below.

On 24 November the High Court handed down a judgement in *Somerset County Council v NHS Somerset Clinical Commissioning Group & Anor* [2021] EWHC 3004(Fam) dealing with the lawfulness of placement orders made in ten separate cases. The court found that the Agency Decision Maker (ADM) had not made the decision that the child should be placed for adoption in accordance with the Adoption Agencies Regulations (AAR) 2005.

It appears that in these cases in Somerset, and possibly in many others, the Agency Medical Adviser had not completed the Child's Permanence Report as required by Regs 15 & 17 of the AAR 2005. She had not given advice on whether the child needed to have a medical examination and had not written a summary of the state of the child's health. In practical terms this omission had very little effect on the making of the ADM's decision, as she had full medical information from the initial health assessment of the child and any medical reports filed during court proceedings. In each case the medical adviser provided a full medical report before the child was matched to prospective adopters, and the local authority believed that this was an effective use of the limited medical advisor's time that they had available.

The Court however found that the breach of the Regulations was so fundamental that it could render the application for a placement order invalid. The ADM did not have a medical qualification to enable her to interpret the medical reports provided and the initial health assessments did not include a comprehensive assessment of the child's future medical needs. The Court therefore considered each of the cases in detail. In each case, the judge was satisfied that the medical adviser would not have requested a further medical examination and would not have expressed a medical opinion that would have undermined the decision that the child should be placed for adoption.

The reach, and impact of the Somerset ruling has had a profound effect nationally and regionally on adoption activity within this year and has led to a significant re-examination of the medical advice provided to Agency Decision Makers (ADM) in coming to their decision that adoption is the Local Authority plan for the child. Specifically, whether the requirements of Adoption Agencies Regulation 15 and 17 (2005) were met in each case. Each of the 5 Local Authorities within the ATV Regional Adoption Agency has reviewed the ADM decisions made and considered whether a revised ADM was required. This issue came to light prior to the end of 2021, however, the final ruling by the most senior Family Division Judge, Sir Andrew McFarlane, was not made until April 2022, providing absolute clarity on how Local Authorities were to act, in relation to any breaches of Adoption Agencies Regulations (2005). An interim ruling was made in February 2022, giving some direction to Local Authorities, and each Local Authority made its own decision as to the legal interpretation and course of action in relation to these cases.

In summary, the key matters of breach of compliance were:

- Medical Advisor summary not provided for the CPR, in respect of regulation 15, and Regulation 17 (AAR 2005). These are in relation to the Agency Medical Advisor decision as to whether an examination of the child, any further reports and examinations are necessary, and a summary on the state of the child's health, provided to the ADM, in the CPR, for the purposes of making the agency decision that adoption will be the child's plan.
- The appointment of the Medical Advisor: The Judge in Somerset raised questions around the appointment of the Medical Advisor, and it was highlighted that Medical Advisors needed to be appointed in their role, although regulations make no specific requirements as to how, and what matters must be followed in appointing them.

ATV worked closely with each Local Authority and sought legal advice for the RAA in relation to the national legal ruling, and local Teesside Courts actions and directions. In total, 67 children were reviewed pre- placement, to clarify the compliance of the ADM, with respect to the Medical Advisor summary, provided in the Child's permanence Report. Local Authorities each followed their own legal advice as to the degree to which they would wait for final ruling, or proceed to revise the ADM, where any breach of compliance was identified. Where the LA did not feel it could proceed until the final Judgement, a case-by-case decision was made in respect of each child, as to how to proceed.

14 children had matches with adoptive parents delayed, awaiting final judgement on how to proceed.

A further cohort of 60 children delayed were those already placed with adoptive parents, but not yet adopted. The Teesside Courts suspended all adoption hearings, awaiting the final president Ruling, to be directed on how to proceed. The likely numbers of children adopted in this year would have been significantly higher than the 78 orders that were granted and are reported.

The impact of the Somerset Judgement was delay for children in either moving in with adoptive parents, or in being adopted from care. Many adoption hearings are taking place in July 2022 when it is hoped that all children will have been adopted, who would have been earlier.

For some children, the LA was able to proceed to place the child through early permanence, thus enabling the child to be placed with their prospective adopters with less delay.

For some children, they were delayed by weeks and months, in being matched with their prospective adopters, and ATV remains in "catch up" for children who have required matching, once the LA ADM has agreed the placement, confirming compliance.

In recovering from the significant workload generated by the Somerset Judgement, it should be noted that in ATV all children have had an adoption medical, carried out by an experienced, and qualified paediatrician, who is a Medical Advisor. In most cases the adoption medical has been conducted prior to the ADM decision, however, the required summary has not always been in place, in the correct format. Adopters have always had the full medical information prior to being matched with a child, and the right family has been selected for children, based on their capacity to meet all needs, including the health needs of the child, as set out in the adoption medical. Additionally, the agency takes seriously the NMS 13.6, whereby prospective adopters are given the opportunity to meet with the medical advisor, prior to matching panel, in order to fully understand the health needs of the child, and future care implications arising from their health needs.

It has been important to review and revise procedures and practice in light of the Somerset Judgement. In Tees Valley, there have been multiple forums, and a number of cross-agency workstreams, to review and revise procedure and practice.

#### Actions:

- All LA's have reviewed their procedures, and processes for the making of the Agency Decision, to ensure compliance with AAR (2005) and specifically Regulations 15 and 17.
- All LA's have formally appointed their Medical Advisor.

- A procedure and process flow chart for Medical Advice, prior to ADM has been drafted and consulted on. This is in place, to guide on requirements for ADM decision making.
- A regional ADM workshop has been held in the NE region, facilitated by Coram BAAF, to assist ADM's with understanding the regulations and case law in relation to ADM role for adoption.
- Each LA has strengthened its position with respect to the Agency Advisor to the ADM.
- Multi agency meeting has taken place with medical advisors, to review requirements, and to consult on matters which impact on achieving the medical advice, in a timely way.
- A multi-agency/multi professional meeting has taken place with the CCG to address capacity issues for Medical Advisors in the Teesside region. Work is underway, to map out a shared process pathway, to account for timescales, and regulatory requirements to meet the health input requirements for adoption, and capacity issues for medical advisors.

#### 5. National Adoption Development -Regional Context

The Government issued the National Adoption Strategy in 2021 Adoption strategy: achieving excellence everywhere - GOV.UK (www.gov.uk), which sets out an overarching strategic vision for adoption, aiming for a consistent England wide offer to children, and families by way of adoption services and support. The RAA Leaders forum is highlighted as the central group for change and development in thematic elements of the strategy. Through the strategic vision, focus is brought to areas of recruitment of adopters; effective timely matching for children; early permanence; adoption support.

ATV, and the ATV Board have maintained strategic and operational focus on the key areas that are outlined in the strategy.

The ATV Strategic Priorities were developed in the context of the national strategy, and were set out in the Biannual report, 2021.

Within this year, the DfE has invested significant funding into the RAA leaders forum, mapped against key workstream areas.

ATV has worked collaboratively with pan regional RAA's- Adopt North East, and Adopt Coast to Coast, and with regional Voluntary Adoption Agencies to bid for funding for an Early Permanence (EP) Sufficiency Project, which is now underway. The aim of this project is to increase access to, and sufficiency of EP placements for children, through more sharing of prospective adopters who can offer EP, and developments to improve support to EP carers, and birth families.

At the time of writing, further bids are underway for national funding, which have been made within the following financial year, and will be reported on more fully within following reports.

See Adoption Support- section 8 for more national developments in Adoption Support.

#### 6. Adoption Activity

#### **6.1 Marketing Campaigns**

There have been key lines of marketing approach this year, supported by 3 campaigns, focussing on attracting more prospective adopters to ATV.

To promote needs, ATV set out 3 clear campaigns s in 2021-22:

- National Adoption Week (October 21) this campaign focussed on telling the story of adoption through voices less heard such as adopted people, social workers and birth parents. Adoption Tees Valley utilised the national campaign assets alongside regionally generated materials such as blogs, press releases and radio, the campaign featured in the Evening Gazette, Northern Echo and on BBC Tees Radio.
- "Priority" children campaign (November 22) Adoption Tees Valley ran a campaign aimed at recruiting more adopters for priority children, in particular sibling groups and those with additional needs. The campaign featured two films with a same sex couple who adopted siblings, one through early permanence and another couple who adopted a child with additional needs having already had a biological child. The campaign was well received and picked up by ITV News, local radio and press.
- Early permanence campaign (March 22) -ATV ran a campaign to raise awareness of early permanence, the campaign featured a series of blogs from an adoptive family of 3 children, the adopters was featured in local press and radio Zetland/BBC Tees.

The ATV website (<u>www.adoptionteesvalley.org.uk</u>) is the largest source of enquiries, and enquirers can request a call back, seeking an initial conversation with one of our team to discuss their interest.

This year ATV introduced a new blog area of the website to be able to promote key messages and stories within the adoption area. The RAA also launched an Instagram social media channel. Social media channels remain some of the most successful in the adoption arena with the highest follower numbers.

Enquiries were down compared to 2020-2021. There have been 2 key technical issues which have impacted on the online marketing, and it is felt

both issues impacted on the agency online market position and led to a loss of enquiries. These issues have now been addressed. The marketplace also remains extremely competitive with RAA's and VAA's advertising in the Tees Valley.

Number of ATV recruitment campaigns year to date	3
Number of enquiries arising from campaigns year to date	131
Number of all Adopter enquiries year to date ( all methods )	287
Number of ATV enquiries converted to ROI	61
% of ATV enquiries converted to ROI	22%
Number of adoptive families attending information events	123
Social media followers	11,724
Website visits	16,819

#### **6.2 Recruitment and Assessment of Adopters**

	Total 2020-21	Q1-Q2 2021-22	Q3-Q4 2021-22	Total 2021-22
Initial Visits to prospective Adopters	92	36	35	71 down 22%
Stage 1 Starts	63	24	22	<b>46</b> down 26%
Stage 2 Starts	62	25	27	52 down 16%
Adopter Approvals	62	24	22	46 down 25%
Numbers in assessment at the end of the period	40	34	39	Down 2.5%
Numbers waiting to be matched at end of period	36	21	29	N/A
Timescale \$1 (Govt target 60 days)	93	97	106	Up 12% England average- whole year period 121 days
Timescale S2	127	134	146	Up 14%

(Govt target		England average-
,		whole year period
121 days)		146 days

Although marketing overall has been strengthened, recruitment activity has seen a decline over the last year, compared with the previous year. The impact on enquiry levels is noted above.

Further analysis highlights a number of key factors but is mostly associated with the impact of the pandemic as it has progressed, coupled with economic factors for people wanting to adopt.

The service initially saw an increase in numbers of people interested in, and wanting to adopt a child, during year 1 of the pandemic.

ATV has had a decrease by 26% of people wanting to commence an assessment in this year, and a 25% decrease in numbers of adopters approved.

Nationally, the figure is a decrease on previous year of 4%, however, a lesser drop than in the Teesside region.

Adopters in assessment at the end of the year, compared with the previous year has remained very similar (39, c/w 40). Taking account of 40 already in assessment at the end of the previous year, it is evident that a number of adopters have not concluded the assessment process and have dropped out. The service saw a higher number than expected of adopters either withdrawing, or not progressing to stage 2 for several reasons. The service remains committed to generating families for children who are suitable and ready to adopt, and reflection of applicants during the pandemic is that a higher number of people started the process but did not conclude.

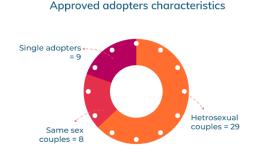
There was a reduction in numbers of adopters waiting to be matched with children during this year, with more progressing to match. Of the approved adopters waiting many have been readily available, and matched with Tees Valley children, resulting in a reduced pressure on the external agency budget at the end of this financial year.

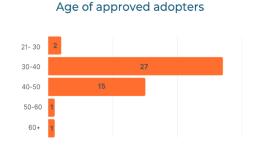
Timescales for stage 1 and stage 2 assessments have been longer than is aimed for, and longer than government targets. However, the ATV timescales are better than England average. There have been 3 cases which have skewed timescale average figures, for reasons understood by the service, which include circumstances of an adopter family, and transfer of cases due to staff sickness in ATV.

Difficulties in obtaining adult health reports from GP's have impacted on the timescales for assessment, in a significant number of cases, pushing some approvals into the following year. A small number of GP practices have

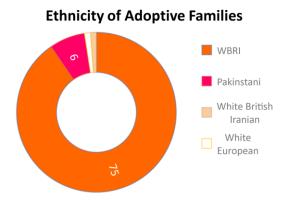
been very difficult to work together with, around achieving the adult adopter medical. The service has used the Safeguarding GP to raise the profile and impact awareness for delays in adopter medicals, however, this issue remains problematic.

#### Demographics of adopters approved









Of fast-track adopters - 3 are former foster carers of the child, 7 are second time adopters, 3 are second time adopters who are connected to the child, having adopted an older sibling.

#### Key successes:

- Improved recruitment activity towards the latter part of the year.
- More ATV adopters being matched with children, reducing pressure on ATV budget.

#### Key Challenges

- Adopter approval numbers have reduced this year, and more are required to meet Tees Valley children's needs.
- Work with GP practices has been challenging.
- Timescales for assessment have therefore been impacted.

- Achieving adopters for the range of children and needs of children has been challenging.
- There has been a reduction in EP carers approved in this year.
- More adopters of different ethnicities required

#### 6.3 Preparation to Adopt Training

7 Preparation to Adopt Training courses were delivered, each comprising 4 days.

A total of 57 family units attended preparation training.



The content of the course is regularly reviewed to reflect new research and learning from practice. Adopter feedback is sought after each course and is used to inform any changes to the content or to the experience for applicants.

Early Permanence preparation training

In addition to the standard preparation to Adopt Training, a total of 3 additional Early Permanence (EP) training programmes were run.

The service originally commenced EP training over a half day period with applicants. However, following review of practice, and preparation for prospective adopters, it was decided to develop ATV practice in line with the Coram BAAF programme. Two of ATV social workers have now undertaken the Coram BAAF "Train the Trainers" programme, and the 2 day course is now the standard training offer for ATV Early Permanence Carers.

12 families have undertaken the EP training course within this year.

Friends and Family Training

Friends and Family Training is a new development in the year 2021-22 and is a short addition to the Preparation to Adopt programme, delivered by one of

the ATV social workers. The aim of the course is to support the network of adoptive parents, through giving them an introduction to the needs of children and parenting concepts delivered to the adoptive parents.

A total of 9 courses were delivered in the year and a total of 120 friends and family of adoptive parents attended

#### Some feedback from attendees:

I feel much more aware of the process the adopters are going through and how I might support them through this. I am confident that this is going to be a positive experience and I'm really looking forward to welcoming a child into our family. I feel that I have increased my awareness of the issues and barriers that children who are adopted may face and how to support the adopter in parenting.

I wasn't aware that there would be, where possible contact with the birth parents. Which when explained that it was helpful for the needs of the child being place made perfect sense.

It has really enabled me to see the process that the adopters/friends will be going through and the difficult things that they will face, helping me to be more aware of the support that they will need through the journey that they are embarking on.

#### 6.4 Children Referred

	Q1&Q2	Q3 &Q4	Full Year	
Early Notifications 2019-20	88	76	164	
Early Notifications 2020-21	98	97	195	19% increase
Early Notifications 2021-22	77	102	179	8 % decrease on previous year

#### 6.5 Referrals by Local Authority

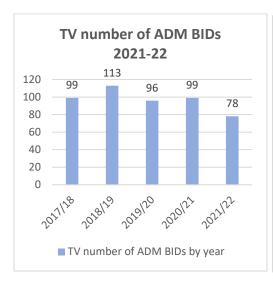
Year	DBC	НВС	MBC	R&CBC	SBC	TV
2020- 21	26	28	58	31	52	195
2021- 22	27	15	61	37	39	179

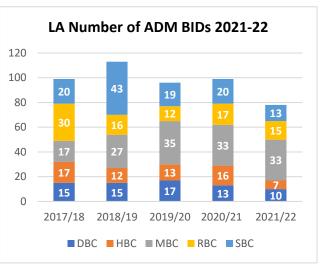
A notable increase in referrals from Redcar and Cleveland, and a small increase from Middlesbrough, while Hartlepool and Stockton saw a drop in referrals, within the reporting period. Darlington remain at similar levels.

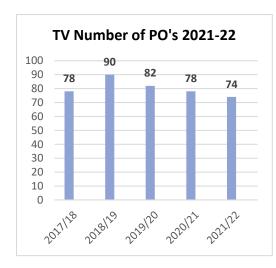
Approximately 60 % of children referred go on to have an adoption plan. The Service monitors the children referred to enable active family finding from the earliest possible point in time.

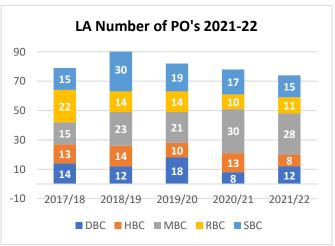
## 6.6 Agency Decisions that Adoption is the child's plan (ADM) and Placement Orders (PO)

	ADM	ADM	PO	PO	
	ATV	National	ATV	National	
2020-21	99	3840	78	3027	
2021-22	78	3316	74	2846	
Inc/Dec	-21 %	-14%	-5%	-6%	







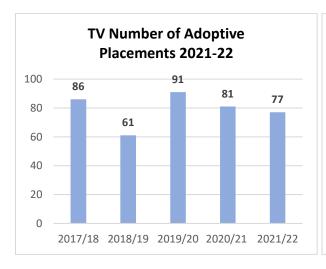


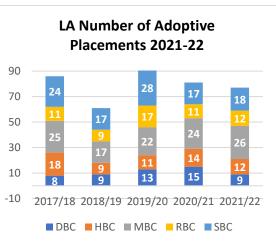
Agency Decisions that adoption is the child's plan, and Placement Orders granted, decreased both nationally, and regionally, compared with the

previous year. The Somerset ruling is a factor which had some impact in the final quarter of the year, with Courts granting fewer PO's while the outcome of the ruling was awaited. ADMs were also impacted as the Local Authority decision makers were required to be fully confident on compliance of health information, for the ADM decision. Even accounting for this temporary delay, there is some reduction in adoption activity, which may be accounted for by an overall reduction in children looked after, and greater numbers progressing to placement within family, via SGO.

#### 6.7 Children Matched and Placed

	Totals 2020-21	2021-22 Q1 and Q2	2021-22 Q2 and Q3	2021-22 Totals
ATV children placed with ATV adopters	52	44	14	58
ATV Children placed with external adopters	30	12	7	19
External children placed with ATV adopters	2	0	0	0
Total ATV children placed	82	57	20	77
Total placements	84	57	20	77

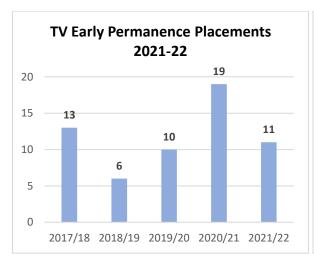


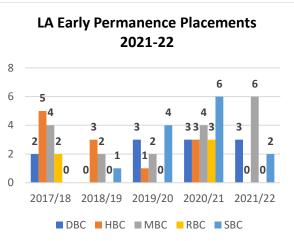


Placements of children for adoption are reduced by 7% within this year. This figure is impacted by the Somerset ruling, with a number of children being delayed into placement, pending the final Somerset ruling.

A positive factor is that there were 10 less external placements in the year, with 58 children placed with ATV adopters, compared with 52 in the previous year.

#### 6.8 Early Permanence





Early permanence has been an area of continued national and regional development. The service manager chairs the national Early Permanence Working Group, which is a strategic forum taking forward national development, across the RAA and VAA sector, building on the best practice, and utilising research and data analysis to seek greater consistency in the offer across England.

Nationally, there is a greater exploration of Early Permanence, Fostering for Adoption (FFA) and Concurrent Planning Placements (CPP). Practice behind EP, including work with care planning social work teams, and fostering services is underway.

ATV has begun to experience cases where a child placed for EP has been reunified with parents following full assessments and Court determination of the final plan. Through these cases, ATV has learned that more support is needed for EP carers generally, and most especially where a child they have been caring for may be re-unified. The service was able to access some very timely help from the South West region, to implement an EP support group, however, this area will require strengthening moving forward.

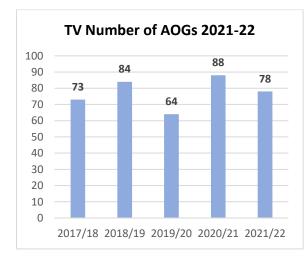
The regional EP Sufficiency project is tasked with addressing EP support to carers across the region.

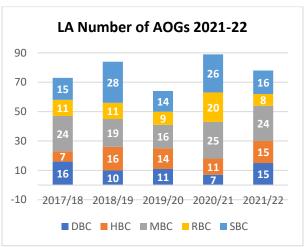
One impact of children re-unifying is that the service has had a drop in adopters wishing to undertake EP and the managers of the service have needed to address some of these impacts- taking a step back, before revising plans to progress the Early Permanence Strategy Phase 2. The service has strengthened and reviewed its own practice, in line with learning, and practice guidance from other areas.

- The Preparation and support to EP carers has been strengthened
- The service is clearer about the fostering task, and outcome possibility of reunification from the outset with all carers
- The Team manager for Recruitment now has a monthly forum with Fostering Managers
- The service is delivering positive messages about birth parents, and positives of children being able to live with birth parents, as a core message from Information Evenings onwards
- More adopters are able to contribute to EP preparation, as we deliver more of these placements.
- An adopter led support group is available to EP carers.
- A leaflet for birth parents is available on the website.
- The service is planning more work with Workforce development teams across the region, to embed EP as a learning module for social workers.

#### **6.9 Adoption Orders Granted**

	DBC	HBC	MBC	R &CBC	SBC	Total
2020-21	7	10	25	20	26	88
2021-22	15	15	24	8	16	78





Adoption Orders were lower, with a high number being delayed due to Courts not granting the final order, until the outcome of the Somerset ruling. Adoption orders were down by 11% on the previous year. There was notable variation in the levels of adoption activity in each of the Local Authorities. Of note is that Redcar and Cleveland saw a significant decrease in numbers of Adoption Orders granted, from 20 to 8. Stockton also saw a decrease from 26 to 16 over the 2 years. Darlington and Hartlepool saw significant increase in numbers of children adopted from the previous year, with both having 15 children adopted. Middlesbrough dropped by one.

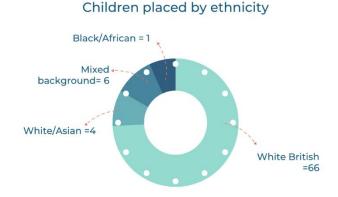
#### 6.10 Characteristics of children

Age at the time of moving in with the adoptive family

0-12	1-2 yrs.	2-3 yrs.	3-4 yrs.	4-5 yrs.	5+ yrs.
months					
46	12	8	5	4	2
60%	15%	10%	7%	5%	3%

The majority of children who moved in with their adoptive family in this period were under 12 months, and 75% were under 3 years.

#### Ethnicity of Children Placed



86 % of children who have moved into their adoptive family are of white British backgrounds. Of children with minority ethnic heritage, there is a range of backgrounds, with no predominant minority ethnic group for children requiring adoption.

Of the 11 children who were of minority ethnic background, 7 were placed with prospective adoptive parents of similar/same ethnicity, while the remaining 4 children were placed with white British adoptive parents. Where possible, the RAA will seek to match with adopters of a similar racial and ethnic background to the child, taking account that some children have mixed ethnicity, with one white parent. Matching takes account of how white parents will promote the needs of a black child, including opportunity for social family and community links with black children and families, and ways in which adopters will actively seek to help the child with their identity.

This is an area for continued focus, see Panel Chair summary.

Siblings/Additional needs



In this year, 57 children (74%) were placed as single children, and a further 20 children (26%) were placed in a sibling group of 2. There were no larger siblings groups placed within this year.

#### Gender

38 children placed were male, and 39 were female



Children placed by gender

#### 6.11 Children waiting with a PO, not placed as of 31.3.22

38 children had a PO and were not yet placed on that date.

35 of these children had a clear link, and were proceeding to match, with some children proceeding to match with their foster carers, who wished to adopt them.

2 children were awaiting a revocation of the PO, due to change in circumstances.

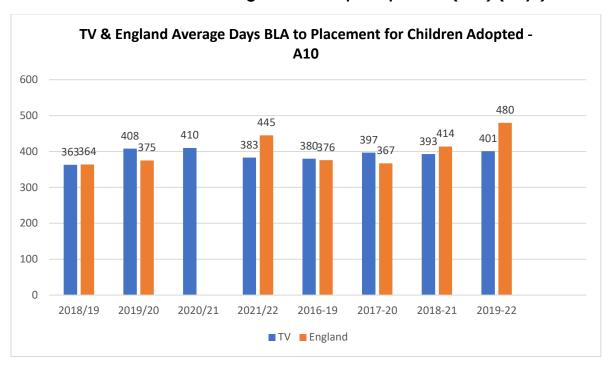
1 child was unlinked.

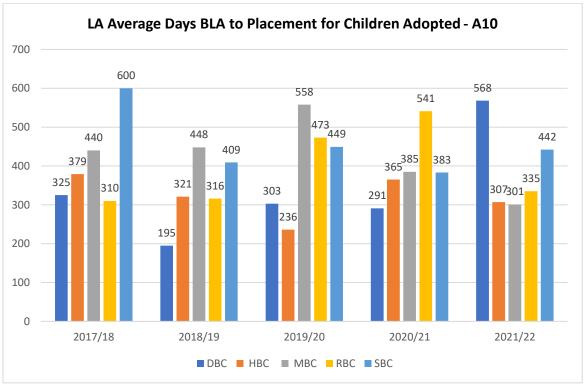
ATV has steadily improved the outcomes for children, once the PO is granted, through earlier family finding, and linking work. It is a huge success to be working with a very small number of children, for whom a family has not been identified by the time the PO is granted.

#### 6.12 Children's timescales for adoption

Children's timescales are calculated for children adopted in that year. The total figure for adopted children is 78, broken down by local Authority, as in section 6.9 above.

#### Became looked after to moving in with adoptive parents (A10) (days)





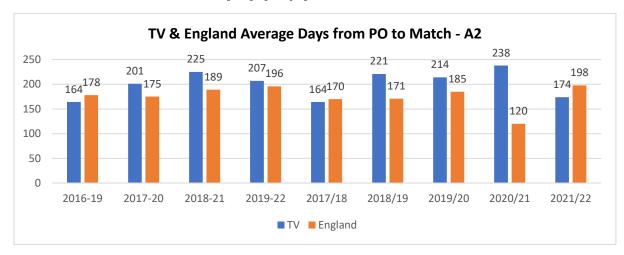
Timeliness for children to find and move in with their adoptive family has significantly improved this year, and ATV is performing well ahead of the

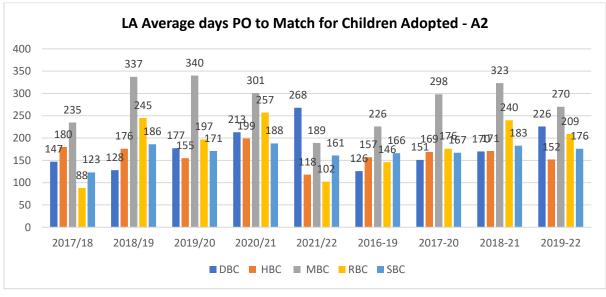
national average in this year. ATV has reduced the average timescale by 27 days and is 62 days under the England average. The government target timescale is 426 days, so ATV is currently well ahead of this.

This is reflective of strengthened work embedding early notifications and early family finding for children. It is recognised that this year there are fewer children with complex needs who have been adopted, with a smaller number overall of siblings and children over age 5, which will also impact on timeliness.

Considering each Local Authority, Hartlepool, Middlesbrough and Redcar and Cleveland have all seen improvement and a reduction in this timescale within the year, while Darlington and Stockton have had on average longer waiting times. In each Local Authority, the circumstances of the child are understood, with siblings forming the children for whom timescales have been longer, sometimes related to legal proceedings.

#### Placement Order to Match (A2) (days)





The timeliness of matching a child with adopters following court authorisation to place (Placement Order) has also improved significantly this year, with ATV average reducing from 238 days to 174 days- a reduction of 64 days. England average in this year was 198 days: ATV has operated at 24 days below England average. Looking at the individual Local Authorities, only Darlington has had a higher day count, while all other LA's have a reduced PO to match timescale, and Redcar and Cleveland, Middlesbrough and Hartlepool showing significantly reduced timescales in this year. This is a significant improvement for ATV, and partners and is indicative of embedding the Information sharing protocol, and work to family find and plan matching at earlier stages. It is also indicative of fewer children in the "Priority" group, in this current year, as outlined in section 6.10 Characteristics of Children placed. Government target timescales are 121 days, and ATV and partners will continue to work on earlier permanence for children, through earlier family finding.

#### 6.13 Disruptions

There has been 1 disrupted placement this year, prior to the making of an adoption order. A disruption meeting was held with key stakeholders for learning, across the Agency, and Local Authority, and to inform the child's future plan, and needs. ATV has held an all staff learning event, taking account of this disruption, and previous disruptions, from previous years.

#### 7. Adoption Panel

ATV has welcomed Karen Simmons, as a new Independent Panel Chair in this year. Karen started with the service following the retirement of Sue Holton, one of the initial Independent Chairs. Karen is an experienced care planning senior manager, having previously worked as Assistant Director in a NE Local Authority. She brings a wealth of relevant adoption knowledge, and knowledge of Local Authorities, and regionalisation of adoption.

An Adoption panel Chair report has been produced by one of the Independent Chairs, in consultation with the other Independent Chair, and with Vice Chair, as required by Adoption National Minimum Standards (2014) 17.2.

The full report is made available to the Board at ATV; the Managers and staff of the service; panel members.

This report is for second period of the year 1.10.21-31.3.22

Data reported within the panel chairs report is detailed within the information above and will not be repeated.

The chair reports as follows:

There are 27 Central List members, with 5 new members in this period, and 1 member resignation. All new central list members have had induction into the role of panel, and their contribution, and to the Agency.

 Over this reporting period, the Agency undertook a consultation exercise with key stakeholders to review the potential for face-to-face Panels to resume.
 Following further deliberation, the Agency has elected to continue with Virtual Panels and will review this position in September 2022.

While it is recognised that face to face Panels may provide Panel members with the opportunity to consolidate working relationships and for applicants to have direct contact with Panel, this is agreed to be outweighed by benefits of Virtual Panels. The advantages of Virtual Panels are seen to be the accessibility of Virtual Panels for applicants and prospective adopters who may be at some distance to the Agency, and to placing social workers. Panels have also benefitted from the presence of Medical Advisers, whose regular attendance has been supported by the use of Virtual Panels.

There has been no interruption to Panel business due to technical or internet access issues. The quality of discussion between Panel members and attendees is not reported to have been impeded through virtual Panels. To mitigate risks to Panel business, applicants are prepared by ATV social workers to use Teams before Panel. Panel prepare and agree questions for applicants which are shared with them in advance of Panel.

Panel business runs smoothly with all relevant paperwork provided in advance. Panel minutes are available promptly for Panel members' oversight. The process of authorising the Panel minutes has now been amended so that the final Panel minutes is always signed off by the Panel Chair.

 The quality of CPRs is seen to be inconsistent, ranging from very good examples to poor. One particularly good example of a CPR has been identified which was comprehensive in its content and used clear accessible language which was considered to be helpful in later life for the child to make sense of their journey.

Where CPRs were seen to be of good quality, there was a clear explanation of the child's journey, consideration of birth parents' circumstances and those of siblings and an understanding of the child's experience of being cared for. There were strong examples of where the child 'came to life' from the page with a good description of them as individual children.

 The quality of APRs and matching documentation was generally seen as being of good quality with a clear articulation of the steps taken by all stakeholders when a match is under consideration and a clear rationale consistently provided to support a match. The evidence in the APRs confirmed that the matching process works well with the involvement of the Agency's Medical Adviser, use of a Chemistry Visit and planning through Matching and Selection meetings. The oversight of a link social worker from ATV is seen as being critical to ensure the smooth running of matching arrangements and the quality of matching documentation for external matches.

The use of the Adoption Support Plan in its new format has been well received and provides a clear view to Panel about support to be made available to children and prospective adoptive families at the point of matching. The view of the Panel Chairs is that APRs would benefit from specific evidence of an assessment of the child's needs in their prospective adoptive family so that it is clear how the Adoption Support Plan is to meet these.

Panel feedback was that APRs be explicit particularly in transcultural and transracial matches about how the identify and cultural needs of the adopted child are to be promoted.

There appears to be a blanket approach regarding the frequency of Letterbox contact with it often being set at twice per year regardless of the likelihood of this being successful. Further consideration is required in APRs on an individual case basis about the reasons behind proposals regarding Letterbox contact.

In terms of Early Permanence, the best examples include the matching and decision-making documents to provide clarity regarding the initial matching considerations relating to the Early Permanence arrangement. It is proposed that all matches where there has been an Early Permanence arrangement include the decision-making documents which agreed the initial placement.

• Prospective Adopters Reports are generally received by Panel as being of a high quality with a sound assessment of prospective adopters' strengths and vulnerabilities.

Strong examples of those seen were where evidence in the PAR was explicitly triangulated with third party information particularly personal referees. The only area for improvement identified was for consistency in terms of style with reports being a standard set that reports are succinct and avoid repetition from one section to another.

## Thematic strengths and areas for improvement for ATV Panel Business and Management of Panel

#### Strengths

- Panel is well organised with Panel paperwork made available to Panel members in a timely way
- The Panel benefits from child focused Panel members from a wide range of backgrounds.
- Panels are quorate with no delays to Panel business
- The quality of assessment and decision making for children has been positive over this last reporting period.

- There are good examples of early permanence and sustained efforts to match children to meet their diverse needs including appropriate use of external matches
- The Panel have appreciated the knowledge and expertise the team manager group have brought to Panel when acting as Panel Advisers. It is anticipated that a dedicated Panel Adviser role will bring consistency to the quality assurance of documents to Panel and Panel's own quality assurance function.

#### **Areas for Development**

- Regular quarterly meetings between the Panel Chairs and ATV's ADM to strengthen communication and their respective quality assurance roles
- Although the Agency has continued to successfully recruit to the Central List, further recruitment is planned to achieve a diverse Panel membership including members who are care experienced
- Strengthening the Quality Assurance role of Panel through a specific Quality Assurance item on the agenda of each Panel meeting
- Joint training between Panel members and ATV to develop joint understanding of Panel's quality assurance function.
- Observation of Panel by Local Authority ADMs to provide assurance.

#### 8. Adoption Support

Adoption support is a key strategic priority, both nationally through the National Adoption Strategy, and locally, through the agreed ATV board strategic priorities.

Adoption Tees Valley continues to operate the 3 Tier model of Adoption Support

**Tier 1** is universal support which includes:

- a post adoption support plan for all new children placed, as recommended by the Adoption UK Adoption Barometer report (2020)
- One year post order adoption support from the named social worker
- paid for access to the Adopter Hub (PACT UK) for all new prospective adopters, through matching and placement, until the Adoption order is granted.
- Engagement events such as support groups, and activity days
- Monthly ATV newsletter
- Access to the closed facebook group for ATV adoptive parents, and prospective adopters, with up to date local information around activities, benefits and information on adoption
- Facilitation of all indirect contact via letterbox arrangements

**Tier 2** Targeted support, relevant to the level of need:

Therapeutic Parenting courses, as detailed below

- Access to Education support from the ATV Education Support Worker
- Support for Letter box contact where requested
- Some direct facilitation of contact between adopted children and birth family members

**Tier 3** Support accessed through an adoption support assessment completed by a qualified and experienced adoption support social worker, addressing higher levels of need:

- Assessment for therapeutic intervention, accessed through the ASF
- Allocation of a social worker, either as a single qualified worker for the family, or as part of a multi-disciplinary team, working across multiple agencies (e.g. LA/CAMHS)
- Adoption allowances, which are paid by the relevant local Authority

#### 8.1 Adoption Support Audit

In February 2022 ATV was invited to be a pilot RAA for a new Adoption Support Audit, geared at helping the national system co-ordinate a consistent and unified framework for evaluating adoption support, examining strengths of the ATV RAA offer, and those areas for development.

ATV Service Manager, Adoption Support team, and the ATV Board welcomed the opportunity to be involved in this audit, as it offers an independent assessment and evaluation of the ATV offer, against the "Blueprint for Adoption Support".

Overall, feedback has been positive with many areas of strength identified. In particular, the ATV Education Support offer, delivered by a skilled and experienced educationalist, funded by the collective of 5 Virtual Schools (VS) in Tees Valley, was identified as exemplary. The Auditor felt this element of the ATV offer demonstrated an innovative use of the VS funding for previously looked after children, and through the interview with the Education Support Worker, and evidence provided, the impact of Education Support was able to be positively evaluated.

An area of development is for more strategic partnership working with health. This has been debated at the ATV Board following discussion on the audit findings, and there are now plans underway for a Strategic Board to oversee multi-disciplinary work between Children's Services and Strategic Health, in relation to Children in Our Care, and Adopted Children.

An action plan has been developed following the Audit, which is being progressed through ATV, with partner Local Authorities, and in dialogue with services contributing to an adoption support offer.

#### Future National Strategic Developments in Adoption Support

- The national RAA system is currently working with the ASF to develop a nationally agreed outcomes framework for adoption support. A pilot is underway, testing out models of outcome measures. It is intended that the benefits to the child and family of any funded therapeutic input will be able to be evaluated, which will impact on evaluation of quality and impact of service delivery by providers.
- ➤ The ASF has been confirmed for the next 3 years, and a new method for agreeing funding has been implemented, with all work being invoiced in arrears.
- ➤ The Department for Education has confirmed funding via the Spending Review for future delivery of a programme of Centres for Excellence, which are multi-disciplinary teams centred around RAA's, delivering a multi-agency, multi-disciplinary connected adoption support offer for children and families. The 2 pilot Centres for Excellence, in One Adoption West Yorkshire, and Adoption Counts were positively evaluated in the e cory's third evaluation of RAA's. It is anticipated that funding criteria will be rolled out in Autumn 2022, and ATV will seek to maximise opportunities to work in partnership to promote multi-disciplinary working.

#### 8.2 Developments in Adoption Support ATV

Reported at the last annual report was a decline in numbers of assessments completed, and a slight reduction in drawn down funds from the ASF, to provide therapeutic support to adopted children, those placed for adoption, and their families.

A further challenge for the service was the long waiting lists for access to an adoption support assessment, which could be several months.

Development over this period:

• Waiting lists have been addressed through a review and re-structure of the adoption support assessment process. A new 2-hour adoption support assessment is booked and completed via telephone, by one of the adoption support social workers, following any enquiry, or duty referral. These assessments are booked with the adoptive parent, and provide an adoption support assessment within 10 days, which enables gathering of the required information on which to submit an application to the ASF, and consideration of any tier 1 or tier 2 provision which can be offered, to the family without delay. Allocation to a

- social worker remains a challenge, in some cases, however, the new process is enabling the Adoption Support Manager to assess all new cases and prioritise accordingly.
- Development of direct work with children and young people has been subject to re-focus over this year. In December 2021 the ATV Board agreed an increase in resource for dedicated adoption support workers (none social work qualified). The service has been able to build on some project work undertaken during 2020-21 with a group of young people, and a film was made around their experiences in education during 2021. The service has now appointed 2 further full-time adoption support workers and has been able to dedicate the equivalent of 0.5 FTE post to direct work with children. The project is managed by one of the Assistant Team Managers, Di Cox.
- The service has continued to build on the delivery of therapeutic
  parenting groups, and tier 1 groups which are available to all adopters.
  The service has partnered with the Sage Gateshead, to bring the "Loud
  and Clear" music project to ATV, with weekly music sessions taking
  place for pre-school children and their parents.

#### 8.3 Adoption Support -Referrals and Assessments

	2020-21	2021-22	
Number of adoption support referrals	83	106	
Access to Files requests/completed	36	40	
Adoption Support Assessments completed	55	106 +94 repeated assessments	(Repeat assessments not reported previous year)
Successful application to ASF	166	200	
Unsuccessful application to ASF	0	0	
Value of applications to ASF	£637,551 + £70,965 Covid	£718,302	
Education Support Cases during year	59	77	

Number of Post Box Contract Agreements	279	956 *	Methodology for measures have changed within the year. Now reportednew letterbox contracts set up.
Birth parent Support Referrals		42	
Children returned to Local Authority care Following Adoption order granted		6 ( all older children/teenagers)	Information has not been reported previously.

New adoption support assessments have almost doubled on the previous year, and the data now includes those children and families where a second or third assessment has been undertaken, for further funding application to the ASF.

The picture is that many children require a further period of therapy, and this means that ATV remain involved, overseeing review of the therapeutic input, and any further social work support, or involvement that is required.

The service has addressed challenges around delays in families being able to access an adoption support assessment, through an initial assessment, which meet statutory requirements. This early assessment enables consideration of services which can be offered more quickly. Crucially, this allows the application for therapy to be made to the ASF at an earlier stage.

On 31.3.22 there were 20 families awaiting allocation for an adoption support assessment, however, at the time of writing this has reduced to 0 families waiting, which is a significant achievement for the Adoption Support Service, and of course for families. Allocation to a social worker, where required may take longer, however, initial involvement, and an offer of some additional support is enabled more quickly.

Challenges remain in relation to access to wider supports which are not available within ATV, and which are accessed through the Local Authority in which the family live, or from health and third sector providers.

During the year there were 28 children also open to local Authorities, either in Child in need or Child protection teams. A further 15 children were open to CAMHS services, or have been during this year.

The service is working towards a more integrated approach to adoption support, to prevent family breakdown, and the long term impact on children and young people, and their families, where needs are not met, and support is not provided in a timely way.

In this year, although just one child had a disruption prior to adoption order, there were 6 older young people whose adoption placement broke down, and who returned to the care of the Local Authority. These children are being reviewed, to analyse factors which impacted on their breakdown, which will inform future multi-agency work.

## Adopter Hub

The service has continued the contract with the Adopter Hub, which is an on line resource and support service delivered by PACT UK. The service originally commissioned this service through covid funding in 2020-21. The Adopter Hub has now been integrated into preparation and support of adopters, with specialist and up to date webinars and information on a range of relevant topics for adoption and caring for adopted children. The service commissions 200 licenses, and adopters paid membership commences from the start of stage 1 and is ended at a time when there is a need to enable more new applicants to register.

## Newsletter and ATV Facebook

The service provides a monthly newsletter for adopters, which was positively fed back on ion the survey of adoptive parents, 2021.

The service has a closed facebook site for adoptive parents registered with ATV, which is a further source of disseminating information, resources, information about events, and general adoption updates.

## 8.4 Therapeutic Providers- Commissioned services

ATV has operated a providers List, for therapeutic input since 2019. The commissioning strategy is to achieve better outcomes and quality of intervention, through a procurement and commissioning process.

The Framework was opened up again for additional Providers in 2021, and a further 3 providers were awarded Preferred provider status.

The framework is now due for a full re-tender, and this process has commenced.

## 8.5 Therapeutic parenting and Supporting the Sensory needs of children

These are targeted towards families who may need additional support to assist with attachment and emotional needs, including behaviours which bring challenge to parenting, and for the child.

Providers on the Framework have been invited to deliver group therapeutic parenting training.

The following group sessions have been delivered, funded via ASF:

- Nurturing Attachments a 3 day programme, following the Kim Golding DDP model delivered by the Kim Golding Foundation. This was attended by 3 families.
- Future Stars Sensory integration a 10 week programme for parents and children, to support sensory development and integration. A total of 5 families attended.
- Non Violent Resistance Training for parents who have experienced violence or threats from children placed. This is a 10 week programme, aimed at helping parents to share, reflect and learn around the communication needs of their child, and support to reduce the dynamic of violence. The programme is delivered by a trained therapeutic leader, who is also an adoptive parent. This programme has run twice in ATV in this period, providing help to 19 families.

## 8.6 Education Support

As detailed above, Education Support service is seen as a significant strength of the Adoption Support offer at ATV.

77 families have received a service from the Education Support Worker, many of whom also are "open" to the Adoption Support team for tier 3 services.

## Leanne Albeson, Education Support Worker highlights:

Education support has been very much about raising awareness of the needs of the adopted children and highlighting the impact of early trauma, which adopted children have experienced in many cases.

There have been 8 cases where the children successfully changed education provision to one which has a greater understanding and can meet their needs, and families feel supported.

There were 9 cases where after support intervention, the children were added to the Special Educational Needs register and received additional support.

There were 2 cases of the child "school refusing" which has now changed due to the school have more support for the children in terms of higher needs funding.

9 of the children received EHCP's to secure support. Of these 9, 1 of the children was not previously on the SEN register and spent the majority of the day out of the classroom. School now have a better understanding of the child, and their support needs, associated with adoption and early life experiences.

Additionally, the Education Support Worker has undertaken training related to adopted children and their needs for designated teachers in one local

Authority; training in trauma and attachment across 3 schools, and has contributed to the production of the ATV Young people's film on education experiences. She has also supported the peer review process in one Local Authority-Redcar and Cleveland.

In 2021 the Education Support Worker post was confirmed as a permanent post within ADT, with agreement from the 5 VS Heads and the ATV Board, in order to secure continuity of the service.

## 9. Non-Agency Adoptions

Enquiries for Step Parent Adoptions	50
Assessments Completed	6 (plus 4 withdrawn)
Adoptions Granted	6
Assessments awaiting allocation	60

One social worker is allocated to undertake step parent adoption assessment work. This is the maximum current resource that ATV can reasonably allocate, given the assessment, family finding and adoption support work for Children in Our Care, and adopted children that is required.

The demand for step parent assessments is increasing, and presents a troubling dilemma for ATV and for the ATV Board, as this essentially private family law work competes for the stretched resources of LA's. Currently, ATV is unable to allocate any more than 1 worker to these non-agency adoptions, as there is demand for recruitment, assessment, placement and support work for children on our care, requiring adoption.

Children in Step Parent families are largely children who are already secure, stable, live with and have relationships with their parents and carers. The child and family wish is to confirm this via Court Order, however, demand issues are present in this region.

## 10. Staffing

ATV had the following organisational structure, within the year:

Service Manager	1 FTE	Marketing Officer	0.5 FTE
Team Manager –	1 FTE	Qualified SW's undertaking	10.9
Recruitment and		assessments, family finding,	FTE
Assessment		matching and placing	
		children, preparation	
		training	
Team Manager – Adoption	1 FTE	Qualified social workers	5.15
Support		undertaking adoption	FTE
		support, and lead on Letter	
		Box	

Assistant Team Manager- Family Finding; Permanence Champion; Adoption Support	2 FTE	Qualified social worker role undertaking stepparent adoptions	1 FTE
Business Manager	1 FTE	Senior Business Support Business Support Apprentice BS	1 FTE 1.8 FTE 1.0 FTE
		Adoption Support workers Letter box Co-Ordinator Education Support Worker	1.4 FTE 0.8 FTE 0.95 FTE

Staffing budget is £1,334,892 per annum.

As part of the ATV Review, analysis and comparison was made with 14 RAA's, who had published financial information.

The average staffing costs per unit cost of adoption across all 14 RAA's was £21,738 while ATV average staffing cost was £18,569, with a variance of £3169 under the average staffing cost, per unit cost of adoption.

A business case was made to Board in October 2021 for an additional 2 FTE social workers; 0.6 FTE Panel Manager and Advisor; 1.4 Adoption support workers (unqualified). Increase in social workers is to invest in more internal assessments, and in Panel Manager it is to improve quality of Panel function, and to ensure all regulatory aspects are met.

The ATV Board agreed these posts in January 2022, and recruitment has commenced to fill the posts. At the time of writing not all posts are filled, although recruitment has taken place.

## Staff Engagement

Staff have had a survey as part of the overall review of ATV within this year.

The reviewer felt the responses were very positive, and included comments such as:

- "I have always felt so passionate about being involved in creating the best possible outcomes for vulnerable children. I feel like everyone at ATV shares this passion and uses their high levels of knowledge, skills and experience to find loving families for vulnerable children across the Tees Valley, who are unable to live with their birth family for whatever reason"
- "Nice atmosphere to work in both staff and managers all helpful and welcoming. Feel that making a difference to children's lives opportunity and feel listened to regarding developments and improvements"

- "Seeing the difference, we make to children and families alike is worth the at times extremely hard work that goes into each and every case. From where we started to where we are now feels like a lifetime away and I'm excited to see where we go in the next 3 years".
- "I have really supportive managers, I'm trusted to get on with my work, I feel valued",

When asked the question "What do you think Adoption Tees Valley could improve on?", one staff member said

• "I feel like I'm stuck in a 'structure' with no scope for progression".

Several staff referred to the need for more staffing resource due to high workloads and the need to improve timeliness, post-adoption requests and referrals, life story books and letterbox services. The survey feedback taken alongside analysis of value for money, and unit cost of adoption, should inform a review of capacity to manage volume of work in ATV.

Within the survey, 94 % of staff said they felt they had the opportunity to develop innovative and creative practice.

## Staff Training

Staff have the opportunity to select a variety of training opportunities which are on offer from the host Council, Stockton, or from one of the other LA's. Training is regularly offered from the Tees Safeguarding Hub and also from the RAA and CVAA programme.

All staff have now been advised to maintain their training via the Stockton individualised learning portal.

2 Assistant Team Managers have started the Stockton Council Level 5 Management Qualification, via an apprenticeship, and 1 Senior Business Support Officer is undertaking the Level 3 Supervisor Apprenticeship.

Additionally, ATV have contributed to Middlesbrough Redcar and Cleveland and Darlington training programmes on adoption, including for IRO's.

## Staff Absence

Staff absence due to sickness in this year is 259 days, which is 7.7 days per staff member.

Staff absence has largely been in relation to a small number of staff with periods of absence over 3 months in this year. There has been some impact of covid related absence, although within this year this has not led to a significant loss of any member of staff. Staffing absence has had impact on the overall resource within ATV, and additional temporary staffing has been put in place to provide some cover, but the service has run at a lower level of staffing overall.

## Staff Turnover

During this year 3 members of staff have left the service, one who has been on maternity leave, and 2 have retired.

## 11. Quality Assurance

National Minimum Standard 25.

The following mechanisms are in place for managing and monitoring the work of the agency, and the quality of work.

- The Review of ATV was a wide reaching review, to assess progress of the RAA against the agreed objectives that were set out at the implementation of the RAA. The report was completed in this year, and was presented to Board, with a development plan.
- The adoption support service was a pilot for an independent audit of adoption support. A report was produced and presented to Board. Strengths are reported in the main body of this report.
- Tracking systems to enable regular monitoring of children and adopter progress; timeliness, and outcomes. Tracking highlights barriers to be addressed, for example, delays in GP reports have been addressed with the assistance of the Safeguarding GP. Tracking highlights cases to be escalated within the LA where there is risk of drift and delay.
- Tracking of children enables focussed discussions with Adoption Lead
  officers quarterly, or as required, to ensure that individual children's plans
  are progressed in a timely way, and that thematic practice issues within
  Local Authorities are addressed. A performance, assurance and
  challenge meeting (PAC) has been held with the Adoption Lead for
  each LA, quarterly following ASGLB and ATV Scorecard data returns.
  The output is the LA Adoption Lead report to their respective LA
  Performance Monitoring Forums.
- Permanence Champions for each Local Authority ensure that children's referrals and plans are understood, and progressed to adoption where applicable, in a timely way.
- ATV attends one Local Authority (Middlesbrough) Permanence Monitoring Group, monthly, and the Gateway panel monthly, to assist with the improvement journey for that LA, and with quality and timeliness of practice for children.
- The Balanced Scorecard (BSC) is generated quarterly detailing key performance data, user feedback and satisfaction measures; complaints/compliments; finance. This is presented to the Board quarterly, which has a role in questioning, challenge and being satisfied as to the effectiveness of the service.
- The Adoption Panel has a quality monitoring role in the Service around business presented to it, for consideration and advice. As detailed in

- section 7, there are plans to develop training for LA's, as part of strategic workforce development planning.
- The Adoption Panel Chairs meet with the Service Manager and provide a report bi-annually to the Service Manager, which will be presented to the Board; Panel; and to the team, for learning and improvement where required.
- Staff performance is monitored via supervision, which is monthly for all staff.
- A case practice audit tool has been developed. Case practice audits were undertaken, across a sample of case records, with managers independent of that case, and the worker. These was collated into a thematic audit report for board to consider.
- Most staff, and all managers have had an annual appraisal.
- Most central List members and Panel Chairs have an annual appraisal.
   Panel chairs now request that the agency collates themes from appraisal for the annual report. Panel training has been delivered to panel members arising from feedback from panel appraisals.
- Team meetings take place monthly, and are used to convey policy and practice information, involve staff in developments and any quality improvements that are required.
- Adopter feedback has been sought via a survey.
- The Service Manager, and Team Manager, post adoption support, have reviewed and monitored work undertaken by external agencies for post adoption support, to ensure that work supports outcomes and delivers best value.

## 12. Finance

Adoption Tees Valley is joint funded as a shared service under the Education and Adoption Act (2016) and is a joint funded on a shared basis, with the allocations of funding per LA as detailed below.

## 2021/22 Financial Year End Position

At the end of the 2021/22 financial year, Adoption Tees Valley overspent by £25,000, which has been funded from the ATV reserve. This leaves only a very small balance in reserves of £1,200

Expenditure Heading	Budget 2021/22	Actual Outturn	Variance year end
Employees	1,331,000	1,434,000	103,000
Running Costs	287,000	275,000	(12,000)

Support Service Costs	113,000	114,000	1,000
Interagency Fees	500,000	677,000	177,000
Income	(2,231,000)	(2,475,000)	(244,000)
Total	0	25,000	(24,000)

## Interagency Fees

Interagency fees are payable for those children matched with adopters who are not recruited by ATV. The budget for interagency fees is £500,000 and was overspent by £177,000. This led to additional contributions from each Local Authority, as follows:

	Budgeted Contribution to Interagency Fees	Actual for 2021/22	Additional Contribution for 21/22
ATV Interagency	500,000	677,000	177,000
2021/22			
Darlington - 20.2%	101,000	137,000	36,000
Hartlepool - 14%	70,000	95,000	25,000
Middlesbrough -	136,000	184,000	48,000
27.2%			
Redcar &	70,000	95,000	25,000
Cleveland - 14%			
Stockton - 24.6%	123,000	166,000	43,000

Key areas of overspend:

- Staffing- temporary cover for maternity leave, and staff to cover sickness absences.
- Additional costs due to 12 month post placements costs, where child placed with VAA's. This is due to adoption orders being held up.

## New Funding Formula from 1.4.22

As part of the ATV review the funding formula for running costs- the core cost budget, and for interagency fees was reviewed, to take account of the actual split of business in the 1st 3 years of operation. The review considered some aspects of an activity based costing model, and actual business undertaken on behalf of each Local Authority in the first 3 years.

A new funding formula has been recommended, and signed off, by the Board, and by Directors of Finance in all 5 LA's.

The future split from 1.4.22 will be as follows:

	DBC	НВС	MBC	R&CBC	SBC
Core running costs (2018-2022)	16.2	13.5	31.8	16.7	21.8
Core running costs 2022 onwards	14.6%	14.9%	28.1%	15.5%	26.9%
Interagency fees (2018- 2022)	20.2%	14%	27.2%	14%	24.6%
Interagency Fees 2022 onwards	14.6%	14.9%	28.1%	15.5%	26.9%
Support costs (2018- 22)	20%	20%	20%	20%	20%
Support costs 2022 onwards	20%	20%	20%	20%	20%

## 13. Development Plan for ATV

Area for Development	Plans – at Oct 2021	Progress	Next steps
Strengthening voice and involvement of adopted children in ATV	Appointment to a dedicated YP worker, to support inclusion and involvement	Equivalent of 0.5 FTE adoption SW allocated to children's work. Groups commencing Sept 22, with some additional work over summer 2022.	Project led by an ATV manager, to increase children and young people involvement in ATV commenced. Plans for new Guide to Adoption and group work, for different ages.
Strengthening preparation and assessment of adopters, to support more adopters taking	Strengthening assessment to support pathway will continue	Challenges remain around adopters for Priority children. New tailored	Pilot for tailored assessment will be reviewed internally, and continued if effective.

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more children with additional needs		assessment process in pilot. Adopter Hub is targeted at helping prospective adopters continue to develop.	Modules for adding more "add on" training pre and post approval.
Strengthening sufficiency of adopters, through increased marketing	Invest to save business case for more assessment capacity to recruit internal adopters	Challenges in adopter recruitment this year. Staffing increased by 2 FTE SW's, not yet fully in post.	New allocation of SW to oversee enquiry process, to ensure no gaps, and to improve timeliness. Wider marketing strategy.
Taking early permanence strategy to the next stage – phase 2	Support regional EP co-ordinator role and continue to progress EP development with regional partners.	Regional EP co- ordinator in post. Phase 2 EP strategy underway, based on learning from Phase 1.	Continue to work with pan regional EP sufficiency project. Support the Concurrency Project. Build on adopter support for EP carers. Phase 2 training to regional LA's in EP.
Strengthen partnership working, including with early help, to strengthen support to adopters when they need it.	Adoption Support audit. Revised work with Early help partners.	Plans still underway. New region wide strategic health board has been scoped, and due to commence.	Plans being proposed to ATV Board for strengthened adoption support, in line with national model, and ATV adoption support audit.
Continuing to address life story book model.	Support CSW's where needed to complete LS books.	LSB's are now embedded as the responsibility of the CSW.	
Continuing to address timescales for adoption support assessments	The adoption support audit will assist with reviewing service	Restructure of the way in which ASA's are completed- to reduce waiting	Continue to embed the model and strengthen the early offer.

	delivery and offer.	times and provide early access to ATV supports. Currently, none waiting.	Focus on return to care cases for impact evaluation.
Taking forward Panel improvements to maintain a streamlined approach to panel, and quality CPR's	Recruit to Panel Manager post	Panel Manager/Advisor now in post. Action Plan is in place for Panel work.	Further development of integrated QA of panel activity, and involvement of LA ADM's Panel training to reflect needs and gaps.
Continue to develop a focus on children's diversity needs, and welcoming/increasing prospective adopters from ethnic minority backgrounds	Identified through ATV Review	Allocation of a senior SW and Recruitment Manager to this area of work	Community development as part of recruitment More evidence of consideration of diversity needs of children, in CPR's and in matching, including early permanence Panel member diversity to be strengthened.

Vicky Davidson Boyd Service Manager Adoption Tees Valley 22.7.22 This document was classified as: OFFICIAL

## Member Report

## Principal Social Worker (Children & Families) Annual Progress Report September 2022

Report to: Children & Families Scrutiny & Improvement Committee

**Report from:** Principal Social Worker (Children & Families)

Portfolio: Children & Families

**Decision Type:** For Information

Council Priority: Meeting Residents' Needs

## **HEADLINE POSITION**

## 1.0 Summary of report

- 1.1 The role of the Principal Social Worker is to provide professional leadership across the Children and Families Social Work service and to act as a bridge to enhance communication and understanding between Senior Management and Social Workers.
- 1.2 The purpose of the Principal Social Worker (Children & Families) annual report is to provide details around the progress of the work carried out during the last 12 months. It includes updates on the work undertaken to promote and improve the quality of social work practice; it provides highlights of the year and identifies priorities for the coming year.
- 1.3 There are many achievements noted in the report, including the continued safe and effective delivery of social work duties during COVID lockdown; the coordination of two well attended and informative themed practice weeks across the service; and the delivery of a highly successful celebratory event to mark World Social Work Day in March this year.
- 1.4 The report discusses the focus on recruitment and retention of social workers within the service, including the development of new strategies designed to enhance our offer to attract people to join our workforce, including the 'Refer a Friend' Policy.
- 1.5 The retention of social workers is captured within the report in a graph to highlight the reasons cited for leaving our employment at the Exit Interview stage. It is positive to note that only 3 social workers left to work for another local authority (4 leaving but one returning within the year), and the majority of people who left, did so as part of their retirement plan.

- 1.6 The report reflects the breadth of work undertaken by the Principal Social Worker around the development of a robust new Quality Assurance Framework, including a new programme and format for auditing based on a nationally recognised model introduced to us through a commissioned provider.
- 1.7 It is pleasing to read in the report that the focus on workforce development and training, particularly for our student social workers and those in their first year of employment with us, has been maintained throughout and beyond the difficulties of lockdown associated with COVID. This includes delivery of a social work apprenticeship, which is an excellent approach to 'growing our own' social workers and is set to continue next year. We have also continued to offer work-based placements to student social workers, which has meant that we have been very successful in attracting newly qualified workers to join us, post-qualifying, as they have been so impressed with the level of support they receive from Redcar and Cleveland.
- 1.8 The final section of the report indicates the priorities set by the Principal Social Worker for the year 2022/23. Amongst other things, the priorities include the introduction of a new 'Social Work Academy' to deliver the very best in evidence-based practice around the recruitment and development of newly qualified social workers; and the roll out of an extensive and internationally acclaimed programme around Trauma Informed Practice across the service, to enhance our approach and support to our most vulnerable children and young people who have experienced trauma and loss in their lives.

## 2.0 Recommendation

- 2.1 To provide a progress report on the work during the last 12 months of the Principal Social Worker (Children & Families) to promote and improve the quality of social work practice, highlight the achievements for this year and identify priorities for the coming year.
- 2.2 It is recommended that the progress report is noted by Members.

## 3.0 Appendices and Background Papers

3.1 Principal Social Worker (Children & Families) Progress Report

## 4.0 Contact Officer

4.1 Name: Mandy Davis

Position: Principal Social Worker (Children & Families)

Email Address: mandy.davis@redcar-cleveland.gov.uk

Telephone Number: 01642 444104



## PRINCIPAL SOCIAL WORKER (Children & Families)

## **ANNUAL PROGRESS REPORT**

September 2022





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## 1. FOREWORD

Redcar & Cleveland Children and Families Service strives to deliver a modern, highly ambitious, influential, outward facing service that brings social work, health, education and key partners together to deliver excellence for Children and Families in our Borough.

The service continues to embody the values of the Redcar & Cleveland Children and Families Service Plan, to be Child Centred, Respectful and Creative.

The role of Principal Social Worker supports staff across the service to deliver the strategy and vision.

As Principal Social Worker, I do not underestimate the importance of supporting our front-line workers in upholding the highest standards of practice when working with children, their families and carers. We are privileged to work with children at some of the most challenging times in their lives.

Mandy Davis

Principal Social Worker (Children & Families)







## 2. PURPOSE

The purpose of this annual report is to provide details around the progress of the work of the Principal Social Worker (Children's & Families) since September 2021. It includes updates on the work undertaken to promote and improve the quality of social work practice; it provides highlights of the achievements for the year and identifies priorities for the coming year.

### 3. CONTEXT

The role of the Principal Social Worker is to provide professional leadership across the organisation and to act as a bridge to enhance communication and understanding between Senior Management and Social Workers.

National guidance states that local authorities should make arrangements to have a qualified and registered social work professional to undertake the Principal Social Worker role to:

- Lead and oversee excellent social work practice.
- Support and develop arrangements for excellent practice.
- Lead the development of excellent Social Workers.
- Support effective social work supervision and decision making.
- Oversee quality assurance and improvement of social work practice.
- Advise the Director of Children's Social Services and/or wider Council in complex or controversial cases and on case or other law relating to social work practice.
- Function at the strategic level of the Professional Capabilities Framework.





## 4. ACHIEVEMENTS

During the last year, the Principal Social Worker has supported social work practice within the Children and Families Service through:

- Continued safe and effective delivery of Social Work duties during COVID lockdown.
- Increased visibility via one-to-one meetings with practitioners, attendance at team meetings and 'PSW Drop In' sessions.
- Revision of supervision documentation to be more reflective and strength based.
- A continued focus on the recruitment and retention of Social Workers.
- Taking account of national research regarding quality of Child in Need support.
- Coordination of a celebration event for World Social Work Day.
- Implementation of forums to support staff wellbeing for students, Newly Qualified Social Workers and Practice Educators
- Coordination and delivery of two themed practice weeks.
- Delivery of an 'Annual Health Check' to gather views about working for Redcar and Cleveland Children & Families Service. This year the survey was broadened in scope, to include staff from Early Help and social care support functions.

## **Outcomes from the Annual Health Check**







## 5. RECRUITMENT & RETENTION

Supporting the recruitment and retention of Social Workers has been a major focus of the work of the Principal Social Worker over the last year. Developments have included:

- Improved strategies to celebrate and demonstrate the value we place on our staff.
- Increased range of training and learning opportunities.
- Delivery and improved engagement in Staff Forums and Drop-in Sessions.
- Undertaking of, and response to, Exit Interviews.
- Establishment of a 'Refer a Friend' policy.
- The introduction of the Innovate Locality Team to increase capacity and reduce caseloads. The Innovate Team hold seven social workers with the capacity to work with 140 children and their families. This has had a significant reduction on the locality social work teams caseloads, the impact of which has allowed social workers to focus on development and quality of practice.

Identifying the reasons why Social Workers leave our employment is essential in understanding how to retain staff.

As Table 1 indicates, out of the 13 Exit Interviews undertaken during the last year, four social workers left to work in another local authority. However, it is positive to note that one of these workers subsequently returned to us after a period working elsewhere. Three people made the decision to leave Redcar and Cleveland for unavoidable, personal reasons, and three people retired from the profession.

As shown, one social worker chose to rescind their notice after their Exit Interview.





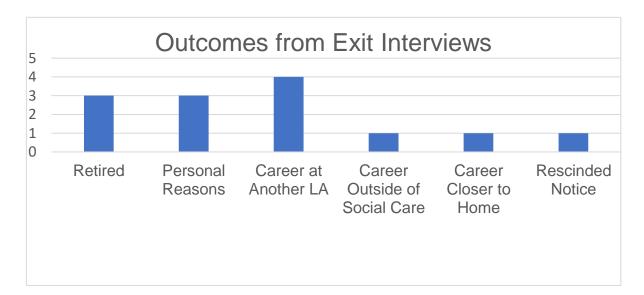


Table 1: Exit Interview Outcomes (September 2021- August 2022)

## **6. PRACTICE WEEKS**

Practice Weeks provide an opportunity for all practitioners and social care leaders to take some valuable time out of their normal day-to-day responsibilities to focus on learning, developing, and celebrating best practice. They involve an extensive programme of practice workshops and observations to increase knowledge and skills and support the improvement of high-quality practice.

Senior leaders become immersed in the Practice Weeks through 'back to practice' shadowing of practitioners.

The Principal Social Worker has led in the development of two Practice Weeks during the last 12 months. The first week in November 2021 focussed on 'The Voice of the Child and Impact on Children', followed by a second week in March 2022, centred on 'The Impact of Permanency for Children and Young People'.

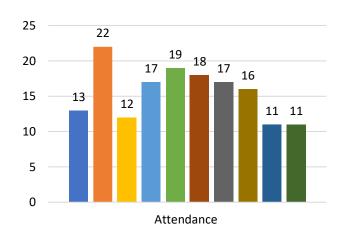
Feedback from staff was overwhelmingly positive, with many requests and ideas for future Practice Weeks shared.





Table 2: Practice Week Workshop Attendance - March 2022

- The importance of permanency for those preparing to leave care
- Thrive Workshop- supporting our children
- Education- What we need to know and ask when dealing with schools and/or admissions
- Bitesize session role of the IRO
- Mockingbird
- Believing in a home for every child
- Court workshop



I have loved Practice week- loads of information sharing that will always support our practice to improve- Staff Member

## 7. WORLD SOCIAL WORK DAY

The Principal Social Worker led the coordination and delivery of a highly successful celebratory event to mark World Social Work Day in March 2022. It included an inhouse award ceremony to recognise the fantastic work of our practitioners with children and families.

## Social Worker Teams receiving Awards.







## 8. QUALITY ASSURANCE DEVELOPMENTS

We are committed to a continuous journey of learning and development to support our ambition to deliver high quality practice. The Principal Social Worker has led in the development of a revised Quality Assurance Framework, to support this area of work. Other developments include:

- The establishment of Learning and Review meetings to share outcomes from Quality Assurance Activities, Learning Reviews, National Reports, research, resources and identify training needs and knowledge gaps.
- The introduction of a revised process to gather feedback from children and families to directly feed into service developments.
- The development and embedding of renewed Practice Standards.
- The development of revised audit templates, aligned with the Practice Standards, and the embedding of the process into practice.
- Leading multi-agency audits and associated learning as part of the South Tees Safeguarding Children Partnership.
- Development of a programme of monthly focused practice workshops.
- Refresh and relaunch of a programme of practice observations, including revised templates.
- The leading of an external peer review assurance visit with 'Skills for Care' around the quality and effectiveness of our ASYE programme for our newly qualified social workers, with positive outcomes achieved.

There has been significant focus on developing our audit programme to now include collaborative case file audits and Dip Sample audits.

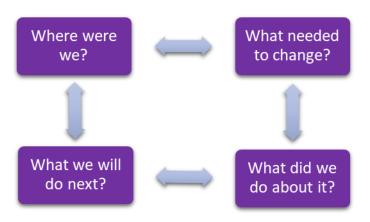
Audit To Excellence is an external organisation with a proven track record in leading and developing robust quality assurance activity across social care systems. They were commissioned to support our own journey to strengthen our audit processes, and to provide specialist training. Their work included a specific focus on the embedding of collaborative casefile audits to ensure we continue to challenge and improve our own practices, develop individual training and development plans, and provide reflection.





Through this work, we have adopted the use of 'Storyboards' to enable us to share a lot of information in a succinct way.

## Storyboard Template



Storyboards give an overview of outcomes from audits, what we have done and what our next steps will be. These are cascaded across the service to share learning and improve practice. Recommendations are identified within the Quality Assurance and Practice Development priority work plan.

To exemplify how storyboards have supported practice improvement, an audit was undertaken in November 2021 in relation to 'Hidden Males' and how practitioners engage key males in the lives of vulnerable children throughout our work. The specific focus was around the level of involvement in child protection conferences and social care meetings of fathers compared to mothers. The findings were captured within a storyboard that was cascaded across the workforce as a simple learning aid to share in team meetings and other development sessions. It included clear recommended actions to support improvements. The audit was repeated in July 2022 to measure progress made since the November 2021 audit. The data in the initial piece of work had highlighted a stark contrast in paternal verses maternal attendance at Child Protection Conferences, with paternal being much lower.

The Hidden Males Storyboard provided a simple and succinct means of sharing the pertinent points around the specific practice area, highlighting what needed to change to lead to an improved outcome. The comparisons of the pre-and post-audit work is captured in Tables 3 and 4, to evidence the improvements made within the directorate.





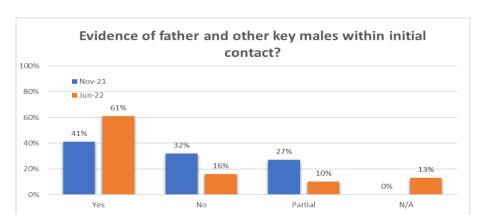
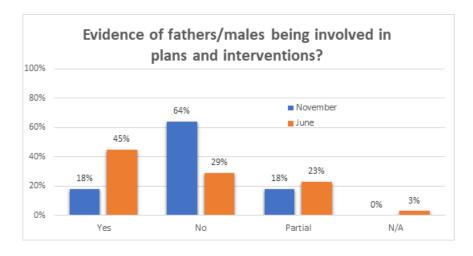


Table 3: Evidence of Father and Other Key Male Initial Contact

Table 4: Evidence of Father and Other Key Male Involvement



## 9. WORKFORCE DEVELOPMENT

Supporting the workforce to develop, as well as recruiting new social workers and developing the workforce of the future, has continued to be a priority for the Principal Social Worker throughout the year.

In this respect, the Principal Social Worker has supported the:

 Development of a programme for our newly qualified social workers during their first year, under the 'Assisted and Supported Year in Employment' (ASYE) expectations.





- Updating of the Training and Development Plan for all social care practiitoners.
- Roll out of an innovate method of training through Virtual Reality headsets across all relevant teams.
- Development of supervisor training programmes for Team Managers, through Research In Practice, funded by the Department for Education.
- Continued embedding of Signs of Safety training to support the quality and consistency of our practice.

We need no reminding that the impact of the COVID pandemic continued throughout the reporting period. There is no doubt that this presented additional challenges to our workforce and, in particular, impacted on our students and newly qualified social workers in their ongoing learning and development. The Principal Social Worker has continued to lead the Workforce Development Team throughout the year, to ensure a strong level of support could be sustained throughout this difficult time, with much of the training needs fulfilled through online platforms. This means that:

- Social Workers have been supported to continue their Practice Educator programme.
- The ASYE Programme has continued to support all newly qualified social workers throughout their first year in employment with us.
- The Social Work Apprenticeship Programme was successfully delivered and is now set to continue into the second year with a new cohort of learners.
- We were able to continue to offer placements to student social workers.





## 10. KEY PRIORITIES FOR 2022/23

The Principal Social Worker plan for the year 2022/23 is based on local and national priorities. It includes:

- Implementation of Liberty Protection Safeguards (LPS).
- Embedding of the revised Quality Assurance Framework.
- Establishment of the Children and Families Social Work Academy for newly qualified social workers, and the development of an associated handbook and resource pack.
- Roll out of the commissioned 14-month Trauma Informed Practice programme of learning.
- Launch of the Practice Expectations in September 2022 and ongoing work to embed into practice.
- Implementation of the Financial Recognition payments for Practice Educators and mentors.
- Further development and embedding of the audit moderation process.
- Development and implementation of the action plan as an outcome of the June/July Ofsted Inspection of Local Authority Children's Services.
- Staying abreast of updates from the Care Review, ensuring Redcar & Cleveland is at the forefront of any outcomes.
- Continuation of Principal Social Worker visibility, ensuring consistent attendance at team meetings to maintain presence.
- Development of Social Work Career Progression routes.
- An increased offer to support practitioners' continuous professional development.

## 11. CONTACT OFFICER

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Position: Children's Principal Social Worker Email Address: mandy.davis@redcar-cleveland.gov.uk

Telephone Number: 01642 444104









# Children and Families Scrutiny and Improvement Committee

**Children & Families Performance Summary** 

April – June 2022



Thriving children, fulfilling their dreams.



## **Corporate Director's Opening Statement**



Thriving children, fulfilling their dreams.



# Corporate Plan Action Updates



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Action	Update	Next Steps
Develop a Social Work Academy to secure high quality, skilled social work students into permanent positions within the children and families service.	Business case was approved in DMT- JDPS are written and awaiting job evaluation. It is hopeful that the first cohort will be live as of October 2022, and the 2nd cohort will be April 2023- there will be x2 cohorts per year and thy will be aligned to the social work teams where there is most needs from the 6 month point of their ASYE.  Joint post for Academy / NWD project manager has been appointed and will be in post next month.  Accommodation for the academy is under consideration	Adverts to go live for the posts within the academy and for the x7 NQSW cohort one JDPSs written and evaluated.
Redesign youth service assets to ensure community-based provision for young people.	Following Cabinet approval in December 2021, an independent review is underway of the working and financial relationships between the existing Voluntary Management Committees (MCs) and the Youth and Community Centres, including consultation with all key stakeholders. Chris Barlow from ERS Research and Consultancy was appointed to conduct this independent review. He has met with existing Management Committees to explain the review process and what we expect to achieve and contacted Ward Members for Skelton, Loftus, Redcar and Grangetown (as our centres within these wards have an existing or had a recently functioning Voluntary Management Committee). Following this exercise, an onsite visioning event took place in July with Management Committee members, relevant staff and other interested parties to support the development of ideas. Draft report expected mid-August with outline recommendations.	By end of December 2022 – Report to Cabinet outlining findings, options and recommendations. By end of March 2023 – Completion of any changes recommended.



A attau	I be dete	Nort Change
Action	Update	Next Steps
Working with partners, further develop our Family Hubs to provide universal and targeted services for those 0-19 years, in line with the newly published DfE Framework.	Further draft guidance has been provided by the DfE and DH&SC, including indicative funding amounts for 2022/23. Webinars have been attended by the Early Help Service Manager and Family Hubs & Partnerships Manager. A JDPS has been developed for a Transformation Coordinator and been job evaluated. Recruitment to this project manager post will commence in August 2022. An initial stakeholder meeting of strategic leads for public health, ICB, Midwifery and key local authority services has been scheduled for 1st August 2022, chaired by the AD for Safeguarding and Early Help; to discuss next steps.	Recruitment to Transformation Coordinator post and development of transformation project team. Establishment of governance and workstreams with key stakeholders. Consideration of trailblazer application by end of Sept 2022; Sign-up to programme including submission of sign-up form by end of Oct 2022 at latest.
Develop a multi-agency model of care to support adolescents in or on the edge of care to remain safely at home, thus improving their long-term life chances.	All SC1 and SC2 paperwork has now been submitted for Ofsted registration. It is anticipated that they can arrive at any time over the course of the next 8 weeks. Identified snags in the building have been addressed and all paperwork including policies and procedures have been completed by the team. There is ongoing recruitment for the Hub however, there are enough staff members for it to be operational.	Await Ofsted registration.  Plan a staggered approach to entry into the Hub as well as the referral process.

Action	Update	Next Steps
Develop a range of follow-on accommodation options for young people 16 + leaving care or unable to live at home safely.	<ul> <li>We were unsuccessful with our bid for funding to prevent rough sleeping for care leavers. we are now progressing the provision of a taster flat to try independent living for young people aged 17-21 years within a supported environment and as part of their pathway planning before making that further step into their own tenancy and independent living</li> <li>we have made 2 applications for care leavers nominated for properties available directly to the Council under their Redcare Schemes.</li> <li>We continue to work with a range of housing providers, CLR, Thirteen and Beyond Housing to develop a range of housing options where the Council has direct nominations to place young people leaving care.</li> <li>North Star have recruited a dedicated support worker for 6 Flats for Leaving Care and a further 21 for Homeless. The scheme will deliver flexible support to sustain Tenancies.</li> <li>The 6 flats for Care leavers with direct nomination rights by the Council following the collapse of RCVDA CiC are now to be available in late September at Laburnum Road</li> <li>The Ridings project to develop n reception area and team office with 6 flats to support Unaccompanied young Children has progressed to the design stage and a contractor has been awarded.</li> <li>A Respite provision for Children with a disability to open 1st week in August supporting up to 9 individuals will develop independent living skills and offer a move on flat to trial independent living.</li> <li>Accommodation officer continues supporting to deliver other accommodation options; staying put and Supported Lodgings - we have 3 new supported lodgings provisions in place.</li> <li>A Regional Marketing and Communications Plan across the region will be developed with key objectives to:         <ul> <li>Raise awareness of the need for UASC foster care providers across the NE region.</li> <li>Create interest in becoming a foster care provider for UASC.</li> <li>Increase the num</li></ul></li></ul>	

Action	Update	Next Steps
Develop a cross-council Care leavers Covenant	Work is ongoing in terms of the Care Leavers Covenant. The Board is well established with working groups who continue to meet and review the progress that has been made. The Social Value Charter has recently been amended to reference the Care Leavers Covenant and signpost suppliers for more information.	Continue to look at opportunities within the Council and with partner agencies to promote the Covenant and how people ca engage with it.
Now that we have excellent data about young people's education, employment and training status, strengthen partnerships working with education and training providers around individual young people to support their progress to further education, employment or training.	Continuing to work with partners to improve post-16 transition for young people and support their retention in education and training. The Risk of NEET Indicator is now fully embedded across all schools for Year 11s and next academic year we will work with schools and academies to ensure they are using it for year 10s. Schools have been encouraged and supported to complete a transition plan for all young people identified as high/very high risk of becoming NEET and we have aligned additional support to this. Further training and guidance will be rolled out in the Autumn Term. Schools have referred year 11 young people to the Careers and NEET Team for additional support over the transition period. We are also working alongside the Youth Employment Initiative to deliver a Summer Programme to keep our more vulnerable young people engaged during the holiday period. This year we have seen large numbers of young people dropping out of education and training (342 September - June 2022) and in the main from FE College. Those who are NEET have been picked up and supported quickly by Careers Advisers. Interviews have been held with 44 of the young people to determine why they have dropped out and if anything could have supported them to remain in education or training. An analysis and report has been produced and we will work with our college and training provider partners to use the findings to implement further measures to support retention. Our Transition Mentor continues to work with college and training provider partners to provide additional support for those young people who are at risk of disengagement. Regular meetings are held with Redcar and Cleveland College and Middlesbrough College to discuss any concerns in relation to our most vulnerable young people and implement additional support where required.	





# Early Help, Safeguarding and Children in our Care

What's Working Well



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#### **Youth Satisfaction Survey**

Between September 2021 and March 2022 we undertook the Youth Service Satisfaction Survey to inform future service development and practice. 626 young people completed the survey, which is 60% of those attending.

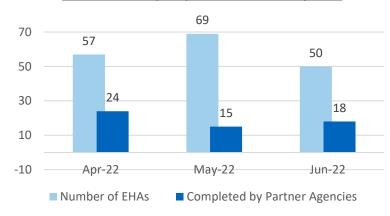
99% of young people agreed that the centres/projects are friendly and welcoming.

94% of young people agreed that staff are helpful.

96% agreed that attending the youth centre has had a positive impact on them.



#### **Number of Early Help Assessments completed**



We have seen a positive start to the year in terms of partners completing Early Help Assessments.

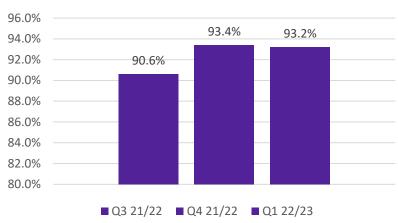
The overall trend is showing an increase and it is positive to note the comparison from Q1 21/22 when only 32 Partner Led assessments had been submitted.

#### **Mockingbird Model**

We are currently in the early days of the implementation of the Mockingbird Family Model.

- The Hub Home Carer is forming relationships with other carers in the constellation.
- A Launch Day was scheduled for 3<sup>rd</sup> September at Saltburn Beach Huts.
- Data return has been developed to provide quantitative feedback.
- Survey Tool to be developed to give 360 degree feedback on the model.





We continue to have a high number of Care Leavers in suitable accommodation. In June 2022 there were 137 of 147 Care Leavers in suitable accommodation (93.2%). This is an increase from Q3 when there were 127 and Q4 when there were 136.

Of the 10 Care Leavers not in suitable accommodation, 6 were in prison, 2 sofa surfing and do not wish to engage and 2 unaccompanied young people who moved to London.



#### **Social Work Academy**

We continue to progress with the implementation of the Social Work Academy. The Project Manager is now in post and we are in the process of developing the vision and learning plans for the Academy.

The Academy will recruit on average 7 ASYEs every 6 months pending on the needs of the service.

The ASYEs will be supported through their first year by an Advance Practitioner.

The posts are currently out for advert with the first set of interviews taking place in September.

#### No Wrong Door

No Wrong Door has continued to work well and over the last quarter we have supported 48 Young People as Edge of Care. The majority of these young people are living in a family setting.

87.5% of children accessing Edge of Care Services have remained at home or with their families.

All forms have now been submitted to Ofsted for registration and we are awaiting their visit to progress with this.





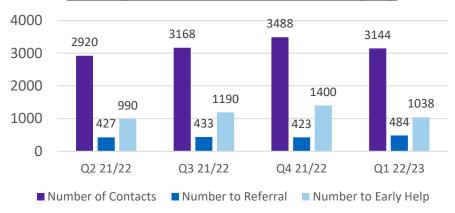
# Early Help, Safeguarding and CIOC

What We Are Worried About



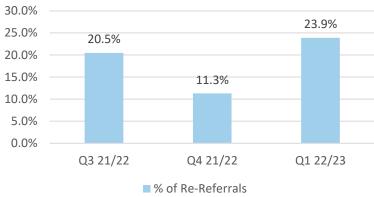
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#### Increasing number of Contacts and those to Early Help



Over the last 4 quarters we have seen an increase in the number of Contacts received into the service. We have also seen an increase in the number of Contacts which have progressed to Early Help, at an average of 36.1% over the last 4 quarters in comparison to 26.2% in 2020/21.

# % of Re-referrals 20.5%



Despite a decrease throughout 2021/22, we have again seen an increase in the number of re-referrals in the last guarter with 23.9% of referrals in June 2022 being re-referrals. Of the 43 children re-referred in June 2022, 24 children were part of 7 sibling groups (with 6 children being 1 sibling group).

#### What we are doing:

Reviews have been undertaken of the cases that were re-referrals and on closer inspection of the data it is found that the majority of re-referrals were in June which coincided with an increase in referrals due to Schools preparing for summer holidays.

#### **CWD Placements & Short Breaks**

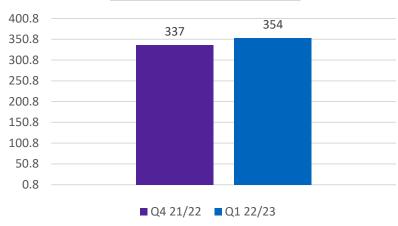
There is a pressure in relation to CWD
Placements and Short Breaks. This is due to a
lack of placement provision that would meet
more complex needs as well as companies who
previously delivered short breaks not having the
staff available following Covid.

#### What we are doing:

Working in partnership with a new provision to deliver some short break services based on assessed needs.

Commissioning Team continue to look for any new providers and work in partnership with the companies we commission to deliver this.

#### **Number of Children in our Care**



Over the last quarter we have seen a 5% increase in the number of children in our care from Q4 21/22 to Q1 22/23.

#### What we are doing:

We are actively tracking children who come into care and those which are subject to legal proceedings and maybe leaving care. We know that over the coming year we have 47 young people who will be leaving care and/or moving to the Leaving Care Service.





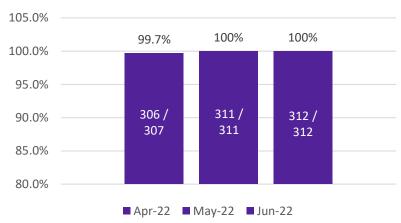
# Virtual School, SEND, Careers & NEETs and Inclusion

What's Working Well



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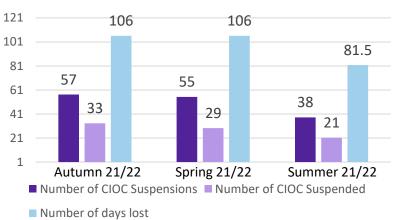
#### % of PEPs completed within timescale



PEP completion times continue to remain high with 100% completed in June 2022. This is an increase on Q4 21/22 when 71.4% were completed in January, 91.6% in February and 87.5% in March 2022.

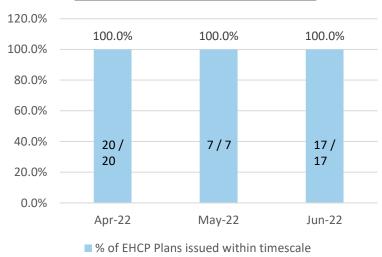
We continue to review the quality of PEPs and from 2018-19 to 2021-22, we have lowered the number of amber PEPS from 41% to 11.4%. We have also increased the number of good or outstanding PEPS over the same period from just under 60% to 89.0% (288 greens to combined green/gold PEP 1106) to combined green/gold PEP 1882.)

#### **Number of CIOC Suspensions**



Although the number of CIOC receiving suspensions still remains high, it is positive to note that there has been a decrease in the number of suspensions, number of children suspended and number of days lost due to suspension.

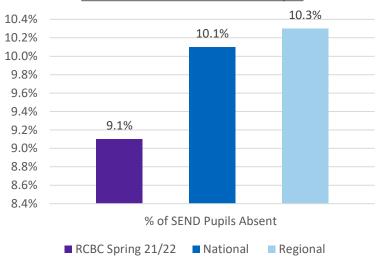
#### % of EHCP Plans issued within 20 weeks



The % of EHCP Plans issued within 20 weeks remains strong at 100% this quarter.

Group supervision has taken place consistently to ensure quality assurance feedback relates back into actions to improve plans.

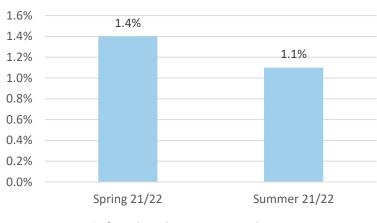
#### % of overall absence for SEND Pupils



In the Spring term 2021/22 we continued to remain lower than Regionally and Nationally in terms of SEND Pupils being absent from School.



## % of Pupils with SEN Support who are Electively Home Educated

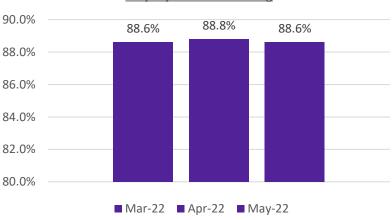


■ % of Pupils with SEN Support who are EHE

Between Spring 21/22 and Summer 21/22 we have seen a reduction in the number of Pupils receiving SEN Support who are Electively Home Educated.



#### % of all SEND young people who are in Education, Employment or Training



Participation rates for our SEND young people continue to remain reasonably strong. These did drop from the previous month, with some young people completing a supported internship and not progressing into permanent employment. There are only 8 out of 162 local authorities with a higher participation rate than Redcar and Cleveland. Specialist provision in Redcar and Cleveland College and Prior Pursglove College has helped retain young people in EET. Good working practices with the SEND Team help identify suitable transitions for young people.

Dedicated resources have been aligned to young people at risk to NEET to ensure that they have a transition plan.

This year we have had approx. 245 completed.

We have also worked in collaboration with YEI to implement a summer programme, aimed at some of our more vulnerable young people to keep them engaged over the summer and our Transition Mentor continues to work in partnership with colleges to identify and support those at risk of disengagement.

Through SEMH Provision we have managed to sustain and progress our most vulnerable / at risk young people to increase participation in education, employment, or training.

16 Young People in Redcar and Cleveland engaged in the provision





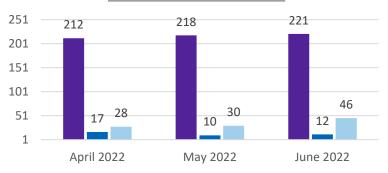
# Virtual School, SEND, Careers & NEETs and Inclusion

What We Are Worried About



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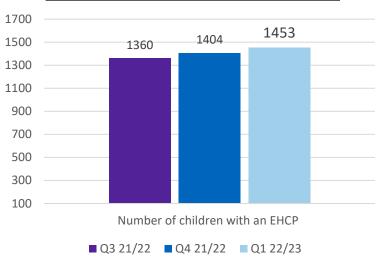
## Increase in the number of secondary CIOC with 10% or more missed sessions



- Cohort
- Primary Children with 10% or more missed sessions
- Secondary Children with 10% or more missed sessions

CIOC with 10% or more missed sessions has continued to be fairly static during Q1 2022/23. There has been an increase in the number from Secondary during June 2022 but this is due to Year 11 students taking study leave.

#### Increase in the number of children with an EHCP



We have seen a 6.8% increase in the number of children requiring an Education, Health and Care Plan from Q3 21/22 to Q1 22/23.

#### What we are doing:

We are strengthening the graduated response, by recruitment of an SEMH teacher and also recruiting additional EPs to develop the dialogic work that our Senior is carrying out in schools. The work includes a coordinated support plan which strengthens the graduated response alongside the SEND training for SENCOS and senior leaders from Tom Bennett/NEAS and NASEN. We responded to the Green paper consultation as this alludes to trying all other options before an EHCP.



## % of year 12/13 who are in Education, Employment or Training



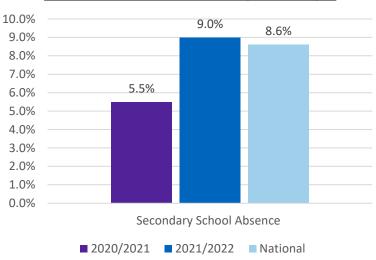
■% of Year 12/13 who are in Education, Employment or Training

We have seen a decrease in the number of Year 12/13 in Education and Employment over the last 3 months. This is due to the high volume of young people dropping out of college / training (342 between September and June 2022)

#### What we are doing:

We have undertaken research into the reasons for young people dropping out this year so that we can work with education (particularly FE Colleges) and training providers to try and reduce this in the future. We are also seeing more young people moving into jobs without training and although they are not classed as NEET, this doesn't meet the requirements of the RPA duty.

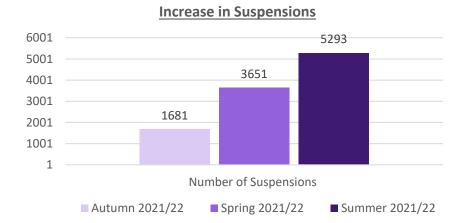
#### **Increase in Absence for Secondary School Pupils**



Between 2020 and 2022 we have seen a 3.5% increase in the absence of pupils in Secondary Schools from 5.5% to 9%.

#### What we are doing:

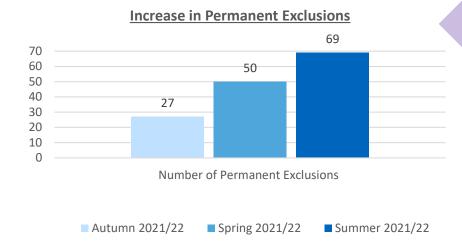
We have asked all schools to share attendance data so that we are able to look at attendance on a weekly basis. We have completed a research project with Education Endowment Fund.



We have seen a significant increase in the number of suspensions during the school year.

#### What we are doing:

We are continuing to work with schools around alternatives to suspensions. Push back to schools on opening partner led EHAs and consideration of applying to Resource and Support panel for specialist support-teachers/EP. Role of inclusion officers for 10+days suspensions to try and identify support needed. Emotional regulation training for individual schools. Introduction of SEMH Specialist Teacher.



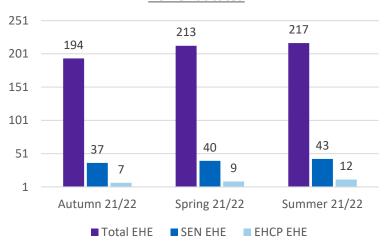
There has been a continuous increase in the number of PEX since Autumn 2021/2022.

#### What we are doing:

Individual conversations continue to be held with Headteachers and Trust leads around the reasons for the PEX. Task and Finish group has restarted with Councillors to have reassurance from school leads on their practice. We are also exploring other solutions.

Understanding reasons for PEX and identifying common themes - multi-agency approach to this when they emerge. Training will continue from Tom Bennett with schools.

# Increase in the number of children Electively Home Educated



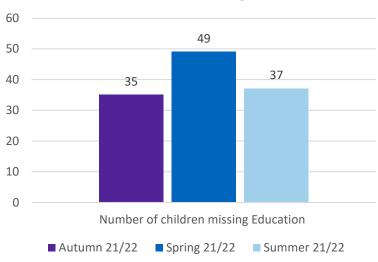
We continue to see an increase in the number of children who are Electively Home Educated.

#### What we are doing:

We continue to develop relationships with families, initially with a discussion around forum and transparency.

Training of EHE officers around statutory duties and determining quality of education.

#### **Number of children missing Education**



Although we have seen a decrease in the number of children missing Education over the Summer term, the number continues to be higher than we would want it to be.

#### What we are doing:

The process around this is very stringent and working well. New CME monitoring group with agreed protocol which includes SEND, Inclusion, admissions, attendance and the Virtual School.





# Thank you

Any questions?



### Children & Families Scrutiny and Improvement Committee – Action List

Actions from 14 June 2022			
Action:	Responsible Officer:	Comment:	
Virtual Reality Experience			
The Corporate Director for Children and Families invited Members to visit the offices and witness the work of an officer first hand and have the opportunity to use the virtual reality headsets.	КВ	VR training sessions will be made available to Members during the next practice week in October.	

Actions from 26 July 2022			
Action:	Responsible Officer:	Comment:	
Annual Foster Care Statement of Purpose			
Data to be shared on outcomes of foster carer annual reviews, including numbers of those where registration is withdrawn.	VM	Work is ongoing to progress a data set	