

# reducing the risk of flooding from Middlesbrough's becks



Information about our new  
flood warning service in Middlesbrough  
February 2015

**We are the Environment Agency.**

**It's our job to look after your environment and make it a better place - for you, and for future generations.**

**We make people aware of flooding from rivers and the sea, provide flood warning services and build and maintain flood defences.**

### **Am I at risk of flooding?**

There's a network of rivers across Middlesbrough - Spencer Beck, Middle Beck, Ormesby Beck, Newham Beck and Marton West Beck known as the Middlesbrough Becks.

Our flood map shows that your property is one of over **1600** properties at risk of flooding from the Middlesbrough Becks.

### **Be prepared:**

#### **Sign up for our free flood warning service**

We've launched a new flood warning service for the Middlesbrough Becks.

This means that when river levels are high, and flooding to properties is expected, we can issue a warning to you. This will give you time to prepare and can reduce the impact of flooding to you and your property.

In the next few weeks you may receive an automated message to your landline telephone stating that you have been signed up to this new service. This means that your landline number has been automatically signed up to receive our messages warning you about flooding.

You do have the option to opt out but, we encourage everyone to fully sign up to the service.

### **What do I need to do?**

We would like you to benefit fully from the service by registering other contact details with us, such as your mobile number and email address. This will mean that we can send warning messages to a mobile or email account, so that you can receive it even when you're away from home.

You can register by visiting [www.gov.uk/flood](http://www.gov.uk/flood) or by calling Floodline on **0345 988 1188**.

### **What can I do to reduce the risk of flooding to my property?**

**There are a number of things that you can do to prepare:**

- 1. Find out if you are at risk of flooding**
- 2. Register for the flood warning service**
- 3. Create a flood plan**

### **What's a flood plan?**

Middlesbrough's becks can rise quickly, giving you little or no time to prepare.

Sometimes you may have to leave your property for a number of days. You and your family should create a flood plan in advance.

A plan helps you make sure who to tell and how to minimise the impact of damage to your property. You can also create a flood kit - making sure you have the essentials should a flood happen.

For more information on creating a flood plan please have a look at the *'What to do before, during and after a flood'* leaflet attached.



## During a flood

When you receive a warning, you can get more details about the flooding in your local area by calling Floodline on **0345 988 1188** and typing in Middlesbrough Becks' quickdial code.

There are different codes depending on whether you receive a Flood Alert or a Flood Warning.

**If you receive a Flood Alert, the quickdial code for Middlesbrough Becks is 134441**

**If you receive a Flood Warning, the quickdial code for Middlesbrough Becks is 134440**

Visit our web pages [www.gov.uk/flood](http://www.gov.uk/flood) for more flooding information.

For more information visit [www.gov.uk/environment-agency](http://www.gov.uk/environment-agency) or call **03708 506 506**

You can also follow us on social media.

During a flood we try to use twitter to update people on what is happening. Follow us [@envagencyyne](https://twitter.com/envagencyyne)

