

'Serving the Boroughs of Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees'

Date: Tuesday 5 July 2022 at 5.00pm

Venue: Cleveland Room 1, Community Safety Hub, Cliffland Way, Hemlington,

Middlesbrough, TS8 9LB

Hartlepool Borough Council Councillor Shane Moore Councillor Kevin Tiplady	Redcar and Cleveland Borough Council Councillor Carrie Cook Councillor Graham Cutler Councillor Chris Jones
Middlesbrough Borough Council Mayor Andy Preston Councillor Barrie Cooper Councillor Tom Mawston	Stockton-on-Tees Borough Council Councillor Stefan Houghton Councillor Steve Nelson Councillor Norma Stephenson OBE Councillor Tony Riordan
Non- Political Independent Members Paul McGrath Luigi Salvati	

#### **AGENDA**

		Pages
1.	Appointment of Chair for 2022/23	-
2.	Appointment of Vice Chair for 2022/23	
3.	Apologies for absence	
4.	Declarations of Interest	
5.	Minutes of the Meetings held on the following dates and Attendance Matrix	
	<ul><li>31 March 2022</li><li>Attendance Matrix</li></ul>	3-9 10
6.	OPCC Partner Presentation – Cleveland Divert	Presentation
7.	Quarter 4 2021/22 Police and Crime Plan Performance Report	To follow
8.	Commissioner's Scrutiny Programme	11-15



'Serving the Boroughs of Hartlepool, Middlesbrough, Redcar and Cleveland and Stocktonon-Tees'

9.	Decisions of the Commissioner	16-19
10.	Communication, Consultation and Engagement Update	20-23
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16.	* Complaint Update	

#### Members of the Public - Rights to Attend Meeting

With the exception of any item identified above as containing exempt or confidential information under the Local Government Act 1972 Section 100A(4), members of the public are entitled to attend this meeting and/or have access to the agenda papers.

Persons wishing to obtain any further information on this meeting, including the opportunities available for any member of the public to speak at the meeting please contact: alison.pearson@redcar-cleveland.gov.uk

#### Members' Interests

Members should consider any potential interests in accordance with their authority's code of conduct and, if necessary, seek advice from their Monitoring Officer.

<sup>\* =</sup> Exempt Item

#### **Cleveland Police and Crime Panel**

A meeting of Cleveland Police and Crime Panel was held on Tuesday 31 March 2022.

**Present:** Cllr Tony Riordan (Chair), Cllr Barrie Cooper (Vice Chair), Cllr Graham Cutler, Cllr Stefan Houghton, Cllr Chris Jones, Paul McGrath, Cllr Shane Moore, Cllr Steve Nelson, Cllr Amy Prince, Luigi Salvati, Cllr Norma Stephenson OBE

Officers: Andrew Nixon, Alison Pearson (Redcar and Cleveland Borough Council).

**Also in attendance**: Steve Turner (Police and Crime Commissioner) Lisa Oldroyd, and Rachelle Kipling (Commissioner's Office)

Apologies: Cllr Sue Jeffrey, Cllr Tom Mawston, Mayor Andy Preston

#### PCP Welcome by the Chair

83/21

The Chair welcomed everyone to the meeting.

#### PCP Declarations of Interest

84/21

There were no interests declared.

## PCP Minutes of the meetings held on 1 February and 10 February 2022, and 85/21 Attendance Matrix

Consideration was given to the minutes of the meetings held on 1 February and 10 February 2022. The attendance matrix was also noted.

**RESOLVED** that the minutes of the meetings held on 1 February and 10 February 2022 be agreed as a correct record.

## PCP MFC Kicks 86/21

Lynsey Edwards, Liam Watson and Keith Robson attended the Panel meeting to give a presentation on the work of MFC Kicks. Kicks was a national initiative funded by the Premier League to use football and the brand of a professional football club to engage 8-18 year olds in deprived areas where crime, anti-social behaviour and youth violence are prevalent. Premiership funding is dependent on match funding locally.

The Office of the Police and Crime Commissioner had awarded funding to the MFC Foundation for the continuation of the Kicks programme across Cleveland until March 2025.

The benefits of the programme were expected to be a reduction in youth crime and anti-social behaviour in the targeted areas and an increase in community cohesion.

The presentation set out various strands of the overall Kicks programme, provided statistics on engagement and impact, and aspirations for the future

expansion and development of the programme.

The Panel welcomed the information provided and congratulated the team on the work of the programme.

**RESOLVED** that the information be noted.

#### PCP 87/21

#### **Police and Crime Plan Performance Report**

The Commissioner presented his Police and Crime Plan Performance and Delivery Report which covered the period up to the end of quarter 3 (December 2021). The full delivery plan update was due to be published mid-April and quarterly thereafter in line with the financial reporting year.

The document was new way of presenting performance and intended to provide information in an open and transparent manner about the activities that were being progressed to deliver the four key strategic outcomes that were set out in the Police and Crime Plan launched in December 2021. The report was a work in progress and work was continuing to further refine the data sets.

The Panel asked about resources and the recruitment and retention of police officers, the use of PCSO and specials and the impact of the loss of experience when senior officers leave the service. Data demonstrated that more rank officers had joined the service than had left, but there was some movement of senior staff.

The data presented in relation to the number of PCSO's and Specials appeared incomplete in the report. The Commissioner agreed to provide the data once it was available.

The Panel discussed the use of stop and search and asked if the Commissioner was confident there was no racial element to stop and search in Cleveland Police.

The Commissioner advised that the data during reporting quarter 3 showed that the number of stop and searches carried out by the force was 1546 which was 261 less than the same period in the previous year. There continued to be some differences in stop and search rates by ethnicity, age and gender, however, when compared to local population data, the profile reflected the local community.

Stop and search data was presented to the Strategic Independent Advisory Group (IAG) for scrutiny on a regular basis. The Commissioner extended an invitation to Panel Members to attend an IAG meeting to see more granular detail and consider whether it was an area of focus they wished to examine further through a sub-committee or task and finish panel.

A further question was asked about the gender profile of offenders and the Divert programme which engaged with first-time and low-level offenders to address the underlying causes of offending behaviour and prevent further offending and victimisation.

The Commissioner advised the Panel that between 1 April 2021 and 31 December 2021, the service received 303 referrals, with 234 accepted onto the programme. He agreed to provide a gender breakdown of the referrals to the Panel for information.

A Panel Member commented that modern and more colloquial terminology in relation to areas of work such as Domestic Abuse are not always fully understood and suggested a glossary of such terms could be beneficial.

A Panel Member commented that the rate per 1000 for the Cleveland in relation to Violent Crime appeared to be missing from the data and asked that this be included in future reports.

The data associated with Anti-social Behaviour was also requested to be provided to demonstrate the impact of the range of interventions being progressed address this issue.

**RESOLVED** that the Panel note the information and the requested additional data be provided.

## PCP Commissioner's Scrutiny Programme 88/21

Consideration was given to a report that provided an update on the PCC's scrutiny programme.

Holding the Chief Constable to account was the key duty of the Police & Crime Commissioner and must encompass all the functions of the Chief Constable and functions of those who were under the Chief Constable's direction and control.

The PCC had a range of scrutiny approaches in place to engage with the Chief Constable and hold Cleveland Police to account. These take place on a daily, weekly and monthly schedule and include a range of meetings, data and feedback from partners and the public.

Since the last Police and Crime Panel the PCC had held two formal scrutiny meetings which were held on 22 February and 17 March and focused on Quarterly Performance Monitoring, Stalking and Harassment, and Training for Probationers and Regulation 13.

#### Stalking and Harassment

The Commissioner had sought assurance from the Force on whether it was tacking the issue of stalking and harassment effectively, whether Stalking Protection Orders were being used effectively and whether appropriate training and advice was given to officers.

Based on the information provided from the Force the PCC was not assured and had requested further discussions to take place between Cleveland Police and the Office of the Police and Crime Commissioner.

#### Training for Probationers and Regulation 13.

The Commissioner had sought assurance on the training and support for probationers, specifically in relation to whether the Assessment Team was staffed appropriately, were 'side by side' assessments taking place, were checklists being marked in a timely and consistent way, what supervisory processes were in place and whether the Force was confident in their Regulation 13 in terms of the individual staps taken and evidence provided at each case conference.

Based on the information provided from the Force, the PCC was assured although had requested some further information in relation to succession planning of the learning and development team.

#### **Quarterly Performance Monitoring**

The PCC held the first of the new quarterly performance meetings to review progress against the Police and Crime Plan and national crime and policing measures.

The initial meeting provided the baseline for future quarterly performance reports and an overview of where the force perceived themselves to be.

**RESOLVED** that the report be noted.

### PCP Decisions of the Commissioner and Forward Plan 89/21

Consideration was given to a report that provided an update on decisions made by the Police and Crime Commissioner (PCC) and the Forward Plan.

The Police and Crime Commissioner made all decisions unless specifically delegated within the Scheme of Consent/Delegation. All decisions demonstrated that they were soundly based on relevant information and that the decision-making process was open and transparent.

In addition, a forward plan was included and published on the PCC website which included items requiring a decision in the future. This was attached to the report.

Each decision made by the PCC was recorded on a decision record form with supporting background information appended. Once approved it was published on the PCC website.

Decisions relating to private/confidential matters would be recorded; although, it may be appropriate that full details were not published.

Decisions made since the last meeting of the Police and Crime Panel were attached to the report.

**RESOLVED** that the report be noted.

### PCP OPCC Communications and Engagement 90/21

The Commissioner presented a new style report detailing the Communication Activity of the OPCC's office between 1 January 2022 and 28 February 2022.

The Panel asked about the availability and circulation of the newsletter and it was suggested that the Panel Members could use their own networks to help increase the reach of the newsletter.

It was noted that there was a difference between the social media and communication activity of the OPCCs office and the Force.

The Commissioner advised that attendance at the monthly ward surgeries had increased but that they remained on an appointment basis only for security purposes.

**RESOLVED** that the report be noted.

## PCP Members' Questions to the Commissioner 91/21

The following question had been submitted by Councillor Tom Mawston for response by the Commissioner

"We are all aware of the appalling ASB in Hemlington Ward and the response from Police and Middlesbrough Council. Marton and Nunthorpe Wards have seen an increase in ASB possibly by young people dispersed by the action seen in Hemlington. We are still being Policed in a reactive manner with our limited cover frequently redirected to other areas.

When can we see dedicated neighbourhood Police teams being introduced that will be seen on a regular basis by residents and will not be redeployed elsewhere short of there being a major emergency.

This and a more reliable and responsive non-emergency contact number will go a long way to restoring public confidence in Cleveland Police."

As Councillor Tom Mawston was not present at the meeting, it was agreed that the Commissioner would respond directly to Councillor Mawston in writing.

The following question had been submitted from Councillor Steve Nelson for response by the Commissioner:

"What is the theoretical full complement of neighbourhood police officers in: Cleveland Hartlepool Middlesbrough Redcar & Cleveland Stockton

How many neighbourhood police officers are currently actually in situ/post in: Cleveland

Hartlepool Middlesbrough Redcar & Cleveland Stockton

Of those neighbourhood police officers in situ/post how many are currently on secondment/attachment elsewhere in:

Cleveland Hartlepool Middlesbrough Redcar & Cleveland Stockton

What is the theoretical full complement of PCSOs in:

Cleveland Hartlepool Middlesbrough Redcar & Cleveland Stockton

How many PCSOs are currently actually in situ/post in:

Cleveland
Hartlepool
Middlesbrough
Redcar & Cleveland
Stockton"

The Commissioner advised that the question was more operational and that data on secondment and attachment elsewhere was not held.

Overall the establishment had:

- 134 neighbourhood police officers, 106 of which were currently in place.
- 98 PCSO, of which 96 were currently in place

It was noted that there were challenges relating to the distribution off resources across the Force area.

## PCP Public Questions 92/21

There were no questions from members of the public.

## PCP Complaint Sub-Committee Membership 93/21

The Panel's legal adviser requested the Panel to make an appointment to the vacancy that had arising on the Complaints Sub-Committee following the resignation of Councillor Stephen Picton from the Police and Crime Panel

**RESOLVED** that Councillor Shane Moore replace Councillor Stephen Picton on the Complaints Sub-Committee.

## PCP Forward Plan 94/21

Members were presented with the Forward Plan for the Panel 2022/23.

**RESOLVED** that the Forward Plan 2022/23 be noted.

This document was classified as: OFFICIAL AGENDA ITEM 5b

#### **CLEVELAND POLICE AND CRIME PANEL**

#### **CLEVELAND POLICE AND CRIME PANEL ATTENDANCE - 202122**

First Name	Last Name	Representing	03.06.21	06.07.21	14.09.21	12.10.21	03.11.21	09.11.21	01.12.21	08.12.21	16.12.21	01.02.22	10.02.22	31.3.22	Total Meetings Attended
Stephen	Picton	Councillor - HBC	<b>✓</b>	✓	RA	✓	✓	✓	✓	Apols	Apols	Apols	n/a	n/a	6
Amy	Prince	Councillor - HBC	<b>✓</b>	✓	<b>✓</b>	✓	✓	✓	✓	Apols	Apols	Apols	Apols	✓	8
Shane	Moore	Councillor - HBC	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	✓	1
Chris	Gallacher	Councillor - R&CBC	<b>✓</b>	<b>&gt;</b>	Apols	n/a	n/a	2							
Chris	Jones	Councillor R&CBC	×	×	<b>✓</b>	✓	✓	✓	Apols	Apols	<b>✓</b>	✓	Apols	✓	7
Carl	Quartermain	Councillor R&CBC	Apols	Apols	<b>&gt;</b>	×	n/a	n/a	1						
Sue	Jeffrey	Councillor R&CBC	n/a	n/a	n/a	n/a	✓	✓	✓	✓	Apols	Apols	Apols	Apols	4
Graham	Cutler	Councillor R&CBC	n/a	n/a	n/a	n/a	✓	✓	✓	✓	<b>✓</b>	✓	✓	✓	8
Andy	Preston	Councillor MBC	Apols	✓	Apols	Apols	✓	Apols	Apols	Apols	Apols	Apols	Apols	Apols	2
Barrie	Cooper	Councillor MBC	<b>√</b>	✓	<b>✓</b>	✓	✓	✓	✓	✓	<b>✓</b>	✓	✓	✓	12
Tom	Mawston	Councillor - MBC	<b>✓</b>	Apols	<b>✓</b>	Apols	Apols	✓	✓	Apols	<b>✓</b>	✓	✓	Apols	7
Norma	Stephenson	Councillor - SBC	RA	<b>\</b>	<b>✓</b>	✓	✓	✓	✓	<b>✓</b>	<b>\</b>	<b>✓</b>	✓	✓	11
Steve	Nelson	Councillor - SBC	<b>✓</b>	<b>&gt;</b>	<b>\</b>	Apols	Apols	✓	✓	Apols	Apols	<b>✓</b>	✓	✓	8
Tony	Riordan	Councillor - SBC	✓	✓	✓	✓	✓	✓	✓	✓	<b>✓</b>	✓	✓	✓	12
Stefan	Houghton	Councillor - SBC	RA	RA	Apols	Apols	RA	✓	✓	Apols	<b>\</b>	Apols	✓	✓	4
Paul	McGrath	Independent Member	✓	<b>✓</b>	<b>✓</b>	✓	✓	✓	✓	Apols	Apols	✓	✓	✓	10
Luigi	Salvati	Independent Member	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	Apols	Apols	✓	Apols	<b>\</b>	<b>✓</b>	✓	✓	9
Substitutes															
Lynn	Hall	Sub for Cllr Stefan Houghton	<b>✓</b>	<b>✓</b>			<b>✓</b>					<b>✓</b>			4
Paul	Weston	Sub for Cllr Norma Stephenson	<b>✓</b>												1
Shane	Moore	Sub for Cllr Stephen Picton			✓										1
Brenda	Harrison	Sub for Cllr Amy Prince										<b>√</b>			1

Key				
✓	Attended			
RA	Apologies Submitted (replacement attended)			
Apols	Apologies Submitted (no replacement)			
×	Did Not Attend (no apologies received)			
С	Cancelled Meeting			
n/a	Not a Member			



#### **Police & Crime Commissioner for Cleveland**

c/o St Marks House St Marks Court Thornaby Stockton on Tees TS17 60W

**Email:** pcc@cleveland.pnn.police.uk **Website:** http://www.cleveland.pcc.police.uk

Police and Crime Commissioner: Chief Executive & Monitoring Officer: Steve Turner Tel: 01642 301861 Lisa Oldroyd Tel: 01642 301861

## Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police and Crime Panel

#### 5 July 2022

#### **Police and Crime Commissioner's Scrutiny Programme**

#### **Purpose of Report**

1. To provide members of the Police and Crime Panel with an update on the Police and Crime Commissioner's (PCC's) scrutiny programme.

#### **Background Information**

- 2. Holding the Chief Constable to account is the key duty of the Police & Crime Commissioner and must encompass all the functions of the Chief Constable and functions of those who are under the Chief Constable's direction and control.
- 3. The PCC has established a range of scrutiny approaches to engage with the Chief Constable and hold Cleveland Police to account. These take place on a daily, weekly and monthly schedule both formally and informally and include a range of meetings, data and feedback from partners and the public.

#### **The Scrutiny Programme**

4. The PCC's scrutiny programme challenges Cleveland Police in a firm but fair way. Since the last Police and Crime Panel the PCC has held 3 formal scrutiny meetings which were held on 19 April, 9 May (Performance) and 13 June.

#### 19 April – Force Control Room

5. As a result of information given by the Force when the Force Control Room was last considered at scrutiny in August, the PCC sought assurances on the following key areas and asked the following questions:

#### **Performance**

- a) Are the Force satisfied with current direction of travel with regards to performance in the Force Control Room (FCR), what further work has been undertaken to improve performance following the earlier information provided which stated it had stabilised? (It would be helpful to have key performance statistics)
- b) What is the current vacancy rate in the FCR, was 0% vacancy rate reached?
- c) Has the shift pattern review finished and if so what did the findings conclude?
- d) What is the outcome of the options paper in respect of the technological improvements?
- e) Has any analysis been done on the impact of the Single Online Home and if so what does this show? Has demand been offset by technological improvements?

#### **Staffing**

- a) How are staff retention levels in the control room, could they be considered stable?
- b) What ongoing support is given to staff in terms of wellbeing and morale, given the ongoing changes, integration of new team members, negative stories in the media etc?

#### **Quality of Calls**

a) How is the quality of call handling being assessed, what are the findings and are improvements needed?

#### **Force Crime Management Unit (FCMU)**

a) Has the performance framework for the FCMU been finalised, what improvements are expected as a result and when will they start to show?

#### **Crime Validations and Disposals**

- a) Is the Force confident in the accuracy of its crime data?
- b) Is the Force satisfied with the levels of accurate and timely validation and disposal of crime?
- 6. The PCC was partially assured by the information provided. Whilst great strides had been made in the Force's 999 call handling performance, the PCC still had concerns about the retention and recruitment of call handlers into the Force Control Room and the pace of IT improvements. It was also noted that whilst the Force had plans in place to prepare for the data integrity inspection and to improve data quality, timescales could not be confirmed.
- 7. It was noted that the latest figures showed that the number of 999 calls answered in 10 seconds or less has improved over the past six months. There had also be an overall reduction in the time taken to answer 999 calls from the public. In addition, fewer calls have been abandoned. In March, 87.6 per cent of 999 calls were answered in 10 seconds or less compared to 78.2 per cent in August 2021. It now takes emergency call handlers an average of 4.1 seconds to answer calls 3.3 seconds less than in August.

- 8. On 31 May the PCC praised Cleveland Police for being among the best in the country for answering 99 calls based on new figures published by the Home Office ranking Cleveland seventh fastest to answer 999 calls between November 2021 and April 2022. It is worth noting that these improvements come despite a rise in the overall number of calls in the past year, with demand now exceeding pre-pandemic levels.
- 9. The commissioner will continue to scrutinise control room performance at least once per year to monitor the force ongoing programme of improvement.

#### 9 May - Quarterly Performance Meeting Quarter 4

- 10. The PCC held the Quarter 4 performance meeting (where Cleveland Police prepare and present information to the PCC to demonstrate how they are delivering against the Police & Crime Plan), the metrics included national crime and policing measures that PCCs have a new requirement to monitor and report on.
- 11. Specific questions were asked on the following
  - a) Specifically the PCC would like information on how the Force is tackling the nuisance of off-road motor vehicles including operational performance and the impact that performance is making.
  - b) The PCC would like additional information regarding vehicle crime, which is up 24% in the last 12 months, to specifically include theft from cars and what the Force's plans are to address this measure.
  - c) In order to assure the PCC, can the Force outline the key points in relation to their plans to address the key indicators within the performance measures for neighbourhood crime (to include strategic, tactical and operational)?
- 12. The PCC thanked the Force for the excellent and informative presentation. He was assured that the Force understood the scale and that solutions were developed. However he was less assured about where the Force were aiming at in terms of some the targets.

#### 13 June – Enabling Services

13. The PCC sought assurances that Cleveland Police's Enabling Services are fit for purpose and that appropriate plans and strategies are in place. The following questions were put to the Force;

#### **Human Resources**

- a) **Attraction Strategy** How quickly are the Force be able to fill vacant posts and can assurance be provided that the Attraction Strategy will drive the necessary improvements that are needed in order to recruit the right officers/staff to vacant posts at the pace that is required?
- b) **Vetting** What is the current backlog and what measures have been put in place to manage the backlog and the associated risks?

c) **Transfers** - There have been discussions nationally that police officer transfers between forces in last quarter of the year have been paused— if this is the case, what consideration has the Force given to the possible consequences this may cause?

#### **Information Technology**

- a) **Achieving Best Evidence suites** What are the forces plans to ensure adequate provision (in terms of premises and equipment) is in place to support victims through Achieving Best Evidence interviews including the introduction and expansion of section 28 pre-trial cross examinations?
- b) **Drones** In February 22 the Force informed the PCC that all Neighbourhood Policing Teams had a drone. How many drone pilots does the force now have? What successes has this brought and what are the future plans for the use of drones to combat crime?
- c) Anecdotally, officers have mentioned that they have to share laptops to access Teams meetings, what are the issues and progress in relation to the NEP roll out?
- d) The Joint Audit Committee highlighted that they had seen several exemptions for the procurement of specialist IT support which seem to be on an ad hoc basis. In July 2021 it was noted that IT was a difficult area to recruit to, is this still the case? If so what solutions are being sought to manage this issue?
- e) In relation to IT, what is the overall strategy, is sufficient planning taking place and what are the Force's priorities?

#### **Fleet Services**

- a) Anecdotally there are reports that cars can be off the road for long periods of time due to mechanical issues, which hinders operational policing. We have also heard anecdotally that officers are often left in stationds waiting for keys for a car. Could the Force provide an update on the current status of the fleet and provide assurance that operationally there are enough cars to meet demand?
- b) Could the Force provide an assurance that the de-collaboration of Cleveland and Durham Specialist Operations Unit (CDSOU) will have no impact or if it does, that mitigating measures have been put in place.
- 14. The PCC was not assured about the information presented and voiced concerns about the pace of change. It was recognised that there were some green shoots of improvement but that the Force weren't where they wanted to be yet.

#### **Implications:**

#### **Finance**

15. There are no financial implications arising from this report.

#### Risk

16. There are no risk implications arising from this report.

#### **Diversity and Equal Opportunities**

17. There are no diversity or equal opportunities implications arising from this report.

#### Recommendations

18. That this report is noted.

**Steve Turner Police and Crime Commissioner for Cleveland** 



#### Police & Crime Commissioner for Cleveland Cleveland Community Safety Hub Cliffland Way Hemlington MIDDLESBROUGH

Email: pcc@cleveland.pnn.police.uk Website: http://www.cleveland.pcc.police.uk

Police and Crime Commissioner: Steve Turner Tel: 01642 301213 Chief Executive & Monitoring Officer: Lisa Oldroyd Tel: 01642 301213

## Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police & Crime Panel

#### 5 July 2022

#### **Decisions made by the Police and Crime Commissioner for Cleveland**

#### **Purpose of Report**

1. The purpose of this report is to provide the Cleveland Police and Crime Panel (PCP) with an update on decisions made by the Police and Crime Commissioner (PCC) since the last meeting including forward planning.

#### **Background**

- 2. The Police and Crime Commissioner makes all decisions unless specifically delegated within the Scheme of Consent/Delegation. All decisions demonstrate that they are soundly based on relevant information and that the decision making process is open and transparent.
- 3. In addition, a forward plan is included and published on the PCC website (<a href="www.cleveland.pcc.police.uk">www.cleveland.pcc.police.uk</a>) which includes items requiring a decision in the future. This is attached at Appendix 1 of the report.
- 4. Each decision made by the PCC is recorded on a decision record form with supporting background information appended. Once approved it is published on the PCC website.
- 5. Decisions relating to private/confidential matters will be recorded; although, it may be appropriate that full details are not published.

#### **Decisions of the Police and Crime Commissioner**

6. Decisions made since the last meeting of the Police and Crime Panel are listed in Appendix 2.

#### **Implications**

7. All necessary decisions consider financial, legal, equality & diversity, human rights act, sustainability and risk implications within the decision record form of each decision that the PCC makes.

**Steve Turner Police & Crime Commissioner for Cleveland** 

#### Appendix 1



#### Forward Plan

The forward planner forms part of the PCC's planning and scrutiny programme. It helps with the planning, implementation and monitoring his Police and Crime Plan.

Specifically, it includes details showing

- when financial and resource decisions will be taken; including the approval of funds and grants made by the PCC;
- scrutiny/delivery meeting dates and themes and;
- when key consultation and engagement events will take place.

#### **Scrutiny**

- 18<sup>th</sup> July 2022
- 8<sup>th</sup> August 2022

#### **Consultation and Engagement**

- 5<sup>th</sup> July 2022 Supermarket Roadshow Eston
- 7<sup>th</sup> July 2022 Tees Valley Business Summit
- 11<sup>th</sup> July 2022 Supermarket Roadshow Stockton
- 12<sup>th</sup> July 2022 PCC Ward Surgery Stockton Central Library
- 17<sup>th</sup> July 2022 EID Fusion Ropner Park
- 19<sup>th</sup> July 2022 Supermarket Roadshow Eaglescliffe
- 25<sup>th</sup> July 2022 Supermarket Roadshow Ingleby Barwick

#### **Decisions**

- Appointment of provider to delivery Appropriate Adult Service
- Appointment of provider to delivery Youth Independent Advisory Group
- Appointment of provider to undertaken Violence Reduction Unit Strategic Needs Assessment
- Appointment of evaluation provider for Cleveland Unit for the Reduction of Violence

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#### **Appendix 2**

#### **Summary of Decisions made by the PCC (March 2022 to date)**

Full details of all decisions (including funding decisions) made and supporting documents are available on the PCC's website.

https://www.cleveland.pcc.police.uk/working-for-you/decisions/decision-notices/

<b>Decision Reference</b>	Decision Summary	Date Authorised
2022-0007628	Procurement Report for the Commissioning of an Anti-Slavery Network Service	31/03/2022
2022-0007845	Project Support – Victim Services	31/03/2022
2022-0007832	Award of Police Custody Contract	06/05/2022
2022-0007633	Decision on ASB Grant Funding for 2022	20/05/2022
2022-0007880	Community Safety Fund (CSF) – May 2022	09/06/2022
2022-0007955	North East Sex Workers Forum	09/06/2022

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# OPCC Communications Activity

1st March 2022 - 31st May 2022

\*Please note: this report covers a three-month period, whilst the previous report covered a two-month period

## **Communications and Media**

Proactive press releases issued

56

Media enquiries received

10 

Media interviews conducted

## **Facebook**

**60** ↑ Posts

Total reach

61,554

(the number of unique users who saw our content)

1004

Post likes and reactions

### **Our followers**

9,156

Total followers across all OPCC social media platforms

## Website

16.8k Page views

Most visited pages: (1) Home Page, (2) Contact Us, (3) Police and Crime Plan 2021-24 Twitter



871 Tweets

34.9k ↓ (to

Impressions
(total tally of all the times a Tweet has been seen)

2091

Mentions

(number of times the OPCC has been 'tagged in a Tweet')

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## Major announcements

- Cleveland to receive funding for Violence Reduction Unit
- £30,000 provided to grass-roots organisations to reduce ASB
- Cleveland Police amongstfastest in the country for answering 999 calls

## **Newsletter**

100 +

We've secured 100 new subscribers since the last report presented to the panel. A newsletter archive is now published on our website.

## **Most Popular Stories:**



PCC calls on police to better protect stalking victims



PCC to visit Seniors Fayre in Guisborough



PCC gives £30,000 to community groups to help tackle ASB





## **OPCC Community Engagement**



#### PCC consultation and engagement aims to ensure that:

- Members of the community feel engaged with the work of the OPCC.
- Members of the community feel able to voice their concerns, are able to influence the OPCC scrutiny of Cleveland Police and understand what happens as a result.
- Strategic policy is developed in a manner which reflects the needs of local communities.
- Commissioned services are designed around the needs of the client/service user.
- The OPCC is able to obtain the views of the local community in a responsive way using a variety of methodologies.

## **Community Roadshows**

Since the last Panel meeting, the OPCC has engaged with communities in the following locations:

- Asda South Bank
- Asda Portrack Lane
- Asda Thornaby
- Cleveland Centre
- Asda Hartlepool
- Tesco Hartlepool
- Tesco Redcar
- Tesco Coulby Newham
- Tesco Billingham
- Tesco Hemlington









# Confidence in local policing

- 30% of those who voted in our counter consultation expressed a lack of confidence in local policing (14% not at all confident and 16% not very confident).
- This compares to 65% who expressed confidence in local policing (36% quite confident and 29% very confident). The remainder chose the neutral option.

# what concerns residents?

Key areas of concerns raised have been:

- Off-road and motorbike nuisance
- Visibility of local policing
- Timeliness and quality of police response
- Youth ASB
- Drug dealing and use
- Issues contacting Cleveland Police Control Room





## **Ward surgeries**

A programme of monthly ward surgeries has been developed to allow members of the public with community safety concerns to arrange a **face-to-face** conversation with the PCC.

Three meetings have taken place since the last Panel meeting in the following locations:

**Thornaby** - Stockton-On-Tees **Loftus** - Redcar and Cleveland **Grove Hill** - Middlesbrough

Next dates:

12 July 2022: Central Stockton

10 August 2022: West View, Hartlepool

## **General engagement and events**

The PCC visited **Hemlington** with local MP Simon Clarke and Superintendent Rachel Stockdale to discuss recent measures taken to reduce ASB and crime.

The office also attended Freeborough Jobs and Skills Fayre and Guisborough Seniors Fayre - both well attended.





#### **Upcoming summer events:**

- Stockton EID Fusion
- Middlesbrough Mela
- Bark in the Park at Preston Park
- Festival of Thrift



**AGENDA ITEM 11** 

REPORT TO CLEVELAND POLICE & CRIME PANEL

5 JULY 2022

REPORT OF GOVERNANCE DIRECTOR AND MONITORING OFFICER

#### **POLICE & CRIME PANEL ANNUAL REPORT 2021/22**

#### **PURPOSE**

This report seeks approval for the production of an Annual Report for the Police and Crime Panel for 2021/22 and its contents.

#### **DETAIL**

- 1. The production of a Police and Crime Panel Annual Report provides a useful reference document for the public, setting out the role and responsibilities of the Panel in plain English and also highlighting key activities and achievements over the past year. It is proposed that the report for 2021/22 covers the following broad topics:
  - Chair's foreword
  - What is the Cleveland Police and Crime Panel?
  - Panel membership
  - Panel role and responsibilities
  - The Panel's core programme of work
  - Key activities and achievements (including the work of Task and Finish Groups)
  - Contact details and further information sources
- 2. The Panel is asked to authorise the Panel Chair to agree an initial draft that will then be presented to the meeting of the Panel on 13 September 2022 for any comments and signing off by Members.

#### RECOMMENDATION

That the Panel agrees the outline content of the Annual Report and authorises the Panel Chair to agree an initial draft that will then be presented to the Panel on 13 September 2022.

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the Panel

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**AGENDA ITEM 12** 

REPORT TO CLEVELAND POLICE & CRIME PANEL

5 JULY 2022

REPORT OF GOVERNANCE DIRECTOR AND MONITORING OFFICER

### POLICE & CRIME PANEL SCRUTINY WORK PROGRAMME AND TRAINING NEEDS 2022/23

#### **PURPOSE**

This report seeks to set the Scrutiny work programme for 2022/23 and consider any training needs for the Panel.

#### **DETAIL**

- 1. The Panel is reminded of its role as scrutinising the actions and decisions of the Police and Crime Commissioner, thereby holding the PCC to account.
- 2. In addition, the Panel may wish to carry out one or more in-depth scrutiny reviews into a particular issue or concern. This may be a policy or performance issue in relation to priorities contained in the Police and Crime Plan.
- 3. Any additional work which the Panel may wish to undertake should be supportive and complementary to its statutory functions with the Panel acting as a critical friend; a supportive, but independent voice seeking to scrutinise the PCC in the interests of recommending appropriate changes and improvements. In addition, the work programme should avoid duplication and remain flexible and responsive.
- 4. It is, however, important that when identifying topics for additional work, the Panel takes into account the capacity and resources needed to carry out the investigation, to ensure that the review programme is manageable. It is also important to prioritise the issues identified, so that the work of the Panel is adding value.
- 5. The Panel is therefore asked to identify and consider suitable topics for scrutiny review during 2022/23. In selecting topics, the Panel may wish to consider whether:-
  - there is public demand / a real need for the review
  - there is a genuine opportunity through the reviews to influence policy and practice
  - there is a clear focus for the review, recognising that going 'deep and narrow' can have more impact than 'broad but shallow'
- 6. Currently, the Panel is committed to an annual review of the Local Policing Precept. It had also previously agreed to progress a review of Cleveland Police Communication Strategy which was initiated and then subsequently paused. Any further potential suggestions for topic can be discussed by the Panel.

#### **REVIEW TOPICS 2022/23**

#### **Review of Local Policing Precept**

- 7. The matter of the local policing precept proposals has been reviewed annually and, subject to amendment, continues to be scrutinised by a Task and Finish Group in order to facilitate sufficient time and analysis of the financial arrangements of the PCC and commissioned services. The number of agenda items for a full Police and Crime Panel meeting might preclude sufficient scrutiny of the local policing precept set, and as such, a Task and Finish Group has undertaken this work on behalf of the full Panel. This review would report in February 2023.
- 8. Membership of the Task and Finish Panel was agreed to be one representative from each of the four Local Authorities and a Non-Political Independent Member. For 2021/22, the Panel Membership was:

Councillor Barrie Cooper Councillor Graham Cutler Councillor Amy Prince Councillor Steve Nelson Luigi Salvati

9. The Panel is asked to confirm it membership for the 2022/23 review.

#### **Review of Cleveland Police Communications Strategy**

- 10. In July 2019, to further contribute to its statutory function in supporting the Police and Crime Commissioner in the effective exercise of their duties, the Panel agreed to undertake a task and finish review of Cleveland Police Communications Strategy.
- 11. The Panel began its work in November 2019 however progress was halted due to the Covid-19 pandemic and remained paused whilst Stockton Council's Crime and Disorder Select Committee undertook a local review of communications within the Stockton Borough between Cleveland Police and Ward Members.
- 12. The Panel is asked to consider whether it wishes the Task and Finish Panel to be reestablished to progress this piece of work on behalf of the full panel, taking account of its current relevance in terms of priorities and available capacity and resource.

#### TRAINING NEEDS OF THE PANEL

13. Members of the Panel have previously received training by external training providers, Frontline Consulting This last took place as a full Panel in September 2020 and was felt to be extremely informative. The training pack and handbook have been provided to new Panel Members, but it is suggested that further training is arranged to support this for new Members and to serve as refresher training generally for all Panel Members.

#### **RECOMMENDATIONS**

It is recommended that:

- (1) Panel Members (one from each local authority area plus one non-political independent Member) are identified to form the Task and Finish Group for the Review of Local Policing Precept.
- (2) The Panel agrees any further specific review work it wishes to undertake during 2022/23.
- (3) Arrangements be made for training for new Members of the Panel and refresher training for other Members of the Panel.

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### CLEVELAND POLICE AND CRIME PANEL – 5 July 2022 MEMBERS' QUESTIONS TO THE COMMISSIONER

#### **Question 1**

#### **Question from Councillor Barrie Cooper for response by the Commissioner**

How many off road motorcycles, the ones without registration plates, have been seized in the last 6 months and how many prosecutions followed. If the answer is very few then can we have a strategy update?

#### Question 2

#### **Question from Paul McGrath for response by the Commissioner**

Over 30 police forces in the UK (including North Yorkshire and Northumbria) are working in partnership with POLICE NOW to recruit and develop outstanding graduates for uniform and detective roles. Why is Cleveland not participating in this scheme?

#### **CLEVELAND POLICE AND CRIME PANEL - FORWARD PLAN**

Date of Meeting	<u>Item/Subject</u>
	2022/23
5 July 2022	<ul> <li>OPCC Partner Presentation – Cleveland Divert</li> <li>Police and Crime Plan Performance Report</li> <li>Commissioner's Scrutiny Programme</li> <li>Decisions of the Commissioner</li> <li>Communication, Consultation and Engagement Update</li> <li>Police and Crime Panel Scrutiny Work Programme and Training Needs 2022/23</li> <li>Police and Crime Panel Annual Report</li> <li>Members' Questions to the Commissioner</li> <li>Public Questions</li> <li>Forward Plan</li> </ul>
13 September 2022	<ul> <li>OPCC Partner Presentation</li> <li>Annual Report of the Commissioner 2021/22</li> <li>Police and Crime Plan Performance Report</li> <li>Commissioner's Scrutiny Programme</li> <li>Decisions of the Commissioner</li> <li>Communication, Consultation and Engagement Update</li> <li>Members' Questions to the Commissioner</li> <li>Public Questions</li> <li>Forward Plan</li> </ul>
8 November 2022	<ul> <li>OPCC Partner Presentation</li> <li>Police and Crime Plan Performance Report</li> <li>Commissioner's Scrutiny Programme</li> <li>Decisions of the Commissioner</li> <li>Communication, Consultation and Engagement Update</li> <li>Members' Questions to the Commissioner</li> <li>Public Questions</li> <li>Forward Plan</li> </ul>
7 February 2022	<ul> <li>OPCC Partner Presentation</li> <li>Precept proposals for 2023/224</li> <li>Task and Finish Group – Budget Strategy</li> <li>Police and Crime Plan Performance Report</li> <li>Commissioner's Scrutiny Programme</li> <li>Decisions of the Commissioner</li> <li>Communication, Consultation and Engagement Update</li> <li>Members' Questions to the Commissioner</li> <li>Public Questions</li> <li>Forward Plan</li> </ul>