



# Adult Social Care Factsheet

## Accredited Provider List for Non-Commissioned Services available in Redcar and Cleveland

This information details the Councils Accredited Providers (services the Council has visited to ensure they are delivering quality services) for people in receipt of a direct payment or self-funders in The Borough of Redcar & Cleveland who wish to choose alternative services to those which the Council has a contract with.

**This list is valid from February 2015**

### Achieving Independence

The Council aims to enable people to live an independent life as possible in their own homes and community, wherever feasible and sensible. This list may be part of a range of agreed services designed to assist people to be supported to live the lives they wish, determined by their individual capabilities. The service will enable people to retain and/or regain maximum skills and confidence needed to achieve independence. This will involve prompting and encouraging people to achieve as much as they can for themselves.

### What we look for

The Council acknowledges the positive contribution that private, voluntary and independent sector organisations make in providing services in the Borough. The aim of the Accredited Provider Scheme is to improve communication with providers and assist with improving quality services while offering support and advice.

The Council undertakes to ensure that providers meet the required standards in relation to Insurance, Safeguarding for Adult and Children, Health and Safety and will be reviewed regularly in line with compliance visits.

### Further Information

This list of Accredited Providers do not have a contract with the Council. The list are providers who have signed up to our charter and have received a compliance visit from the Council to check on their services.

If you are a provider and would like to be included in this publication please contact: [socialcareprocurement-gcsx@redcar-cleveland.gcsx.gov.uk](mailto:socialcareprocurement-gcsx@redcar-cleveland.gcsx.gov.uk)

# How to Contact Us

For information regarding People Services included in this list, please contact:-

## Write or call in

Directorate of People Services  
Redcar & Cleveland Borough Council  
Seafield House  
Kirkleatham Street  
Redcar  
TS10 1SP

## Our opening hours

We open at 8.30 a.m. every weekday

We close at 5.00 p.m. Monday to Thursday and 4.30 p.m. on a Friday

Telephone: (01642) 771500  
Fax: (01642) 444122  
Fax Complaints: (01642) 771670  
Typetalk: 18001 01642 771500

SMS Text: 07909 906256 (Sensory Support Team Enquiries Only)

## Help when we are closed

If you need help when our offices are closed, you can contact the Emergency Duty Team

Telephone: 08702 402994  
Minicom: 01642 602346

## Website

[www.redcar-cleveland.gov.uk](http://www.redcar-cleveland.gov.uk)

## People Information Network (PIN)

<http://www.peoplesinonet.org.uk>

# Accredited Providers Delivering Services in Redcar and Cleveland

**All services are subject to availability**

## Financial, Employment and Support Services

Provider	Contact Information
<p><b>PeoplePlus - (A4E)</b> provide assistance and support to individuals in receipt of Direct Payments. We offer services to any individual who requires support, advice, information or guidance in relation to managing their care and support needs.</p> <p>We provide a full range of individualised services, enabling each person to develop their own bespoke support package to meet their outcomes. Our services include:</p> <ul style="list-style-type: none"> <li>• Employment &amp; Recruitment Support</li> <li>• Support Planning</li> <li>• Managed Accounts</li> <li>• Payroll</li> <li>• Personal Assistant Training</li> <li>• Advocacy</li> <li>• Carers Support</li> </ul>	<p>Ros Leadbitter</p> <p>6 – 8 Yarm Road Stockton TS18 3NA</p> <p>01642 601319</p> <p>07435754219</p> <p><a href="mailto:Patricia.Leadbitter@peopleplus.co.uk">Patricia.Leadbitter@peopleplus.co.uk</a></p>
<p><b>DD Payroll Service</b> is a dynamic Payroll service company devoted to making life easier for employers across the United Kingdom. We specialise in employing personal support and understand the needs of our clients more than any other UK payroll provider; this is because DD Payroll Services is a member of The Disability Syndicate – each member of the Syndicate offers something unique around the issue of Disability.</p> <p>Whether it be by providing a service to disabled people or supporting professional organisations on the topic of disability.</p> <p>What makes DD Payroll different from other payroll services is that we are a social enterprise, with all our profits feeding into the Disability Syndicate.</p> <p>DD Payroll has been specifically created for recipients of direct payments and individual budgets; for those employing carer's or personal assistants to support independent living and has been providing this service for over a decade.</p>	<p>Avtar Raju</p> <p>12 Pride Point Drive Pride Park Derby DE24 8BX</p> <p>01332 293612</p> <p><a href="mailto:info@ddpayroll.co.uk">info@ddpayroll.co.uk</a></p> <p><a href="http://www.ddpayroll.co.uk">www.ddpayroll.co.uk</a></p>

## All services are subject to availability

Financial, Employment and Support Services	
Provider	Contact Information
<p><b>Mommys Little Helper</b> offers a range of services are based around the payroll and tax/national insurance calculation requirements of families that employ carers or personal assistants for their disabled children we offer:</p> <p>Home consultations as standard avoiding the need to attend yet another appointment. Complete set up of your payroll system. Home based training programme for those who would eventually like to be independent and rescue packages for families in difficulty</p>	<p>Phillipa Newton</p> <p>01642 493334</p> <p><a href="mailto:admin@mommyslitlehelper.co.uk">admin@mommyslitlehelper.co.uk</a></p>
<p><b>Penderels Trust</b> offers advice, guidance and practical solutions to enable people with disabilities and older people to live independently in their own homes, to achieve their goals in life and to help them play an active part in their community.</p> <p>We are a not-for-profit organisation and have been a leading provider of advice and guidance for over twenty years.</p>	<p>Carole Hall</p> <p>Enterprise Centres Network The Southlands Centre Ormesby Road Middlesbrough TS3 0HB</p> <p>01642 326086</p> <p><a href="mailto:middlesbrough@penderelstrust.org.uk">middlesbrough@penderelstrust.org.uk</a></p>
<p><b>Redcar &amp; Cleveland Real Opportunity Centre</b> are an information and shop mobility service available to anyone aged 16 or over who has a temporary or permanent mobility need.</p> <p>We provide disability awareness training through our Other People's Shoes programme.</p> <p>We also operate a Credit Union collection point</p>	<p>Liz Cocks</p> <p>3 – 4 Pybus Place Esplanade Redcar TS10 3AE</p> <p>01642 756801/498 <a href="mailto:redcarroc@btconnect.com">redcarroc@btconnect.com</a></p> <p>open 10:00 a.m. till 16:00 p.m.</p> <p>Text:07918698700 Facebook.com/RedcarROC Twitter.com/Redcar ROC</p>

## All services are subject to availability

Activity Services	
Provider	Contact Information
<p><b>Hayshed Experience</b> primary objective: Creating opportunities for and improving attitudes towards disabled people, changing their lives for the better.</p> <p>We deliver a wide range of in/formal training and work experience placements for disabled adults to learn new skills enjoy new experiences and we hope develop a deeper understanding of their own skills and abilities.</p> <p>Our end goal: To get disabled people working</p>	<p>Robin Asquith</p> <p>Fowl Green Farm Commondale Whitby North Yorkshire YO21 2HN</p> <p>01287 669294</p> <p><a href="mailto:robin@thehayshedexperience.com">robin@thehayshedexperience.com</a></p>
<p><b>QUADS '4' ALL</b> is situated in a pleasant rural setting, an outdoor attraction with a difference.</p> <p>It gives skills to adults, boys and girls of all ages. We offer different sizes of quad bikes to suit any age group and three different types of tracks for riders of varying abilities.</p> <p>Quads '4' All cater for parties of all ages. Experienced marshals provide training on a one to one basis and the riders are fully supervised at all times whilst on the tracks. Single riders are also welcome. All safety equipment is provided on site.</p>	<p>John Herbert</p> <p>Billingham Dalton Back Lane TS22 5PG</p> <p>01429 272853</p> <p><a href="http://www.quads4all.org.uk">www.quads4all.org.uk</a></p> <p>open 10:00 a.m. till 17:00 p.m Sunday 10:00 a.m. till 16:00 p.m.</p>
<p><b>Lucie Winkles</b> unique tea-room offers over a dozen varieties of tea at any one time; several locally roasted coffees, as well as freshly prepared light lunches and a selection of home-made cakes and sweet treats.</p> <p>More than just a tea room, we also offer creative workshops such as; pot painting, glass fusing and jewelry making. We also host pot painting parties for all ages including a freshly prepared party buffet.</p>	<p>Helen Wright</p> <p>Lucie Winkles 79 – 81 Church Street Guisborough TS14 6HG</p> <p>01287 634486</p> <p>Open 10:00 a.m. till 16:00 p.m.</p>
<p><b>Circle of Life</b> is a nonprofit organisation for people with learning disabilities to learn retail skills.</p> <p>The service teaches all aspects of shop skills, literacy, numeracy and community interaction.</p> <p>The service users can also learn gardening, cookery and looking after animals.</p> <p>We have regular lunch outings and days out</p>	<p>Julie Hatch</p> <p>Circles of Life cic 21 Queen Street Redcar TS10 1AB</p> <p>07760343394</p>

## All services are subject to availability

### Activity Services

Provider	Contact Information
<p><b>Yatton House</b> offers varied activities aimed at maximising person centered individual personal growth, development, independence, community knowledge, community service, fellowship, self-help, social skills, further education, leisure activities, craft work, counselling, and home economics. including integrated leisure, drama therapy, numeracy, literacy and independent living skills.</p> <p>Our service users have a variety of learning and / or physical disabilities and are treated as an individual and with both dignity and respect. All members have individual portfolios to evidence their learning.</p> <p>At Yatton House we also have:</p> <ul style="list-style-type: none"> <li>• Continuous training programme for staff</li> <li>• All staff and volunteers have enhanced CRB/DBS disclosures</li> <li>• Recognised by Job Centre Plus and user of the Disability Symbol</li> <li>• Recognised placement for work experiences and student nurses</li> </ul> <p>Yatton House also has a bespoke print service, pantry and coffee shop</p>	<p>Wendy Richardson</p> <p>Yatton House Guisborough Road Great Ayton TS9 6QJ</p> <p>01642 722380</p> <p><a href="mailto:yattonhouse@yattonhouse.demon.co.uk">yattonhouse@yattonhouse.demon.co.uk</a></p> <p><a href="http://www.facebook.com/yattonhouse">www.facebook.com/yattonhouse</a></p> <p><a href="http://www.yattonhouse.org.uk/">www.yattonhouse.org.uk/</a></p> <p>Open Monday to Friday 8:30am - 4:30pm</p> <p>£33.75 per day; Lunch £3.91 for 2 x courses (Half days available) Free taster sessions available.</p>
<p><b>Lockwood View</b> is set in peaceful countryside in the village of Stanghow near Guisborough. Providing a safe, happy and caring environment for adults to participate in numerous activities, centered mainly around the great outdoors, horticulture, gardening, fell walking and day trips to name but a few.</p> <p>We appreciate all adults are individuals and understand we are all very different with varied and sometimes complex needs; our aim is to encourage everyone to be fully involved in how best to reach their goals and aspirations, big or small.</p> <p>Adults who attend Lockwood View feel valued and respected. We work as a team and invite all members of the group to be involved in our decision making process.</p> <p>Free transport to and from Lockwood view is available.</p>	<p>Lisa McEwan</p> <p>Lockwood View Stanghow Road Saltburn TS12 3LF</p> <p>07896182258</p> <p><a href="mailto:lockwoodview@gmail.com">lockwoodview@gmail.com</a></p> <p><a href="http://www.lockwoodview.co.uk">http://www.lockwoodview.co.uk</a></p> <p>Monday to Friday 9am to 3pm Saturday – Closed Sunday - Closed</p>

## All services are subject to availability

### Activity Services

Provider	Contact Information
<p><b>Nunthorpe Project</b> our aim is to provide services and facilities through socialising activities and support for individuals in the community, especially our vulnerable target groups.</p> <p>With day centre facilities and luncheon for older people; Baking sessions for people with disabilities and toddler groups; dementia sessions with music therapy; support network at home</p> <p>We aim to meet the needs of individuals by limiting social exclusion and isolation and forming partnerships with other groups to ensure the best possible outcomes for the people we support.</p>	<p>Margaret Maclaren</p> <p>Rear 91 Guisborough Road Nunthorpe TS7 0TS</p> <p>01642 913990</p> <p>07776192508</p> <p><a href="mailto:mmaclaren@hotmail.co.uk">mmaclaren@hotmail.co.uk</a></p>
<p><b>ArtsBase</b> offers Arts and Arts Psychotherapies to adults who have emotional difficulties or people who has mental health difficulties and/or learning difficulties including children and young people.</p> <p>We offer drop-in sessions, open Arts studios, Arts and Arts Psychotherapy 1-1, groups, Drama, Movement and Music.</p> <p>Arts workshops offer: - Visual Arts includes painting, Clay Work, Felt Making, Sculpting, and Circus Skills including Static Trapeze, Music, Creative Writing, Film, Drama and Dance.</p> <p>As part of our service we will offer opportunities to participate in performances and exhibitions</p> <p>Sessions &amp; Groups arranged by appointment</p>	<p>Kelly Jayne</p> <p>Earthbeat Centre Marske Road Saltburn by the Sea TS12 1QA</p> <p>07496473612</p> <p><a href="mailto:info@artsbase.org">info@artsbase.org</a></p> <p>Drop-in Monday 11:30 - 12:30 Open Studios - Tues, Wed &amp; Thurs 10:00am - 11:30am</p> <p>Arts Psychotherapy groups or 1 - 1 £40 per hour (group duration 2 hours)</p> <p>Open Studios £5 per session - available when accessing Arts Psychotherapies and/or Arts Workshops</p>

## All services are subject to availability

### Activity Services

Provider	Contact Information
<p><b>Aspire</b> offers a welcoming, safe and supportive environment for people with learning and physical disabilities.</p> <p>We offer a wide range of activities tailored to the needs of our individuals, aiming to improve and develop their skills in all aspects of their lives.</p> <p>To promote positive life style choices, develop social interactions, increase community integration by encouraging individuals to have fun and aspire to their full potential.</p> <p>Our underlying ethos is to develop skills that can be adapted for working life, with work based placements that are supported and positive.</p> <p>Aspire will strive to create and maintain positive contact with care givers and parents giving regular updates, dialogue, on matters of progress and achievements.</p> <p>Our team wish to be part of the individuals overall mix of services and experiences they access, for them to flourish and achieve as valued members of our community.</p> <p>We will ultimately be working in small supported teams on local community projects, working towards realistic goals, building self-esteem and a sense of achievement.</p>	<p>Kevin Stokes 07908036842</p> <p>Steven Hall 07835829340</p> <p>Email: <a href="mailto:aspire.asdl@yahoo.co.uk">aspire.asdl@yahoo.co.uk</a></p> <p>Facebook: Aspire-Supporting Disabled Learning</p> <p><a href="http://www.aspiresdl.wix.com/aspire">www.aspiresdl.wix.com/aspire</a></p> <p>Monday-Wednesday (inclusive) from 9.30am -3.30pm</p> <p>Transportation costs are included pickups to start at 8.30am-9.15am drop-offs to start at 3.45pm-4.30pm</p>
<p><b>Redcar Education &amp; Development Limited</b> provides a wide range of activities both at our two Redcar bases and also in the community. We have our own vehicles which are used for pick up/drop off and community based activities as required.</p> <p>We work closely with clients and their parents/carers to tailor a service based on the individual's personal choices and offer several different activities each day. As an example on a typical day we can offer a choice of swimming, baking, library (computer access), quiz/chat, football, gardening, wii (exercise) or music activities</p>	<p>Jan Longden</p> <p>07778 543599 01287 207771</p> <p>6 – 8 Park Avenue Redcar TS10 3JZ</p> <p>12 Lime Road Redcar TS12 3NE</p> <p><a href="mailto:red-q@hotmail.co.uk">red-q@hotmail.co.uk</a> <a href="http://www.redltd.org.uk">www.redltd.org.uk</a></p>



## All services are subject to availability

### Activity Services

Provider	Contact Information
<p><b>Route 1 Coffee House</b> has created an environment for Adults with Disabilities where they can learn and earn through a Co-operative working to maintain and sell cycles.</p> <p>The people we support will go through a learning program to develop skills to build, maintain and repair cycles assisted by our qualified staff. Profits are shared through a co-operative where our people will benefit and are involved with the financial/banking process so all understand what is involved and what is earned.</p> <p>We have a quality training kitchen to develop life skills as part of the training program. We aim to maximise on people's potential and put these life skills into good use once learned in our coffee house area dealing with the public on a day to day basis to help improve people's attitudes towards disabled people.</p> <p>We are close to Redcar Town clock next to bus routes and easily accessible to the local community, we can assist you to decide on the service by having a free trial day which can be arranged on the first visit to our establishment.</p>	<p>3 Queen Street Redcar TS10 1DY</p> <p>01642 913433</p> <p>open 9:00 a.m. till 16:00 p.m.</p>

## All services are subject to availability

Activity Services	
Provider	Contact Information
<p><b>Creative Thinking</b> promotes creativity for adults with disabilities. Our aim is to create a relaxing environment for people to make friends and enjoy themselves without fear of discrimination.</p> <p>Places where they can get great support, information, advice, access the community and its services. The centre aims to maximise their potential and enhance the individual's quality of life through activity and learning.</p> <p>We aim to provide a warm, welcoming and relaxing atmosphere for the people who use the centre. All our artists are encouraged to develop their skills and creativity through enterprise development and working in co-operative. We are an exciting alternative to a traditional day centre.</p>	<p>1 Milbank Terrace Redcar TS10 1EE</p> <p>01642 913637</p> <p><a href="http://www.creativethinkingresourcecentre.co.uk">www.creativethinkingresourcecentre.co.uk</a></p> <p>open: 9:00 a.m. till 16:00 p.m.</p>

## Community Support Services

Provider	Contact Information
<p><b>Moon Rise 24hr</b> is a true 24hr Health Care Agency providing excellent care, total discretion and personally tailored to meet the client's needs. Our vision is to achieve excellence through diversity of provision for people that require our services.</p> <p>We are specialists in managing and selecting Mental Healthcare Nurses, General Nurses, Health Care Assistances, Support workers and Carers.</p> <p>Our services are person centred, based on values and principles where everybody who uses our services are treated equally.</p> <p>In order to meet our aims and objectives, the service operates a set of policies and procedures designed to assist all of our support workers in meeting the assessed needs of the service user at all times.</p>	<p>Jessica Gwaringa</p> <p>Office 10 Multi-media Exchange 72-80 Corporation Road Middlesbrough TS1 2RF</p> <p>01642 230083</p> <p>07968 318352</p> <p><a href="mailto:jessica@moonrise24hr.co.uk">jessica@moonrise24hr.co.uk</a></p> <p><a href="mailto:admin@moonrise24hr.co.uk">admin@moonrise24hr.co.uk</a></p>
<p><b>Prioritising People Lives</b> we are a small privately owned domiciliary care company predominately set up to provide care and support for the BME groups living in their own homes.</p> <p>Therefore majority of our staff are from BME groups. Our staff are multi lingual this overcomes any language barrier while meeting all cultural needs.</p> <p>Within our support plans we identified the needs for social inclusion for the service users and support to mosque etc.</p> <p>We also provide a high quality service of care and support to non BME communities.</p>	<p>Suite 24, Durham Tees Valley Business Centre Primrose Hill Business Park Orde Wingate Way Stockton TS19 0GA</p> <p>01642 676527</p> <p>Asfana Ali – Director <a href="mailto:contact@pplcare.com">contact@pplcare.com</a></p> <p>Gavin Hobson - Manager <a href="mailto:g.hobson@pplcare.com">g.hobson@pplcare.com</a></p>

## Accepted in to the service by a Social Worker

Activity Services	
Provider	Contact Information
<p><b>Redcar Satellite</b> supports people to develop and maintain independent living skills using local facilities and resources. We support people to be physically active and take part in activities such as; cycling, swimming, horse riding. Enabling people to take part in activities within the base such as using the games room, sensory room.</p> <p>The range of activities available will be developed to include additional support within the community enabling people to access facilities and resources within Redcar town centre and outlying areas using existing transport links.</p> <p>Our service will also support people to develop daily living skills and abilities which would assist them to become more independent within their own communities.</p>	<p>Barney Nesbitt</p> <p>Grant Street Redcar TS10 1RW</p> <p>01642 491581</p>
<p><b>North Skelton</b> provides person centred activities as determined by the individual's plan of care.</p> <p>Supporting people to access community facilities and resources.</p> <p>We have plans to develop a service that is more conducive to people who prefer to be supported in a quiet environment and/or for people in the older age group, activities provided will also help support people to prepare for their older age.</p>	<p>Dawn Holliday</p> <p>Village Hall Vaughan Street North Skelton TS12 2AR</p> <p>01287 652741</p>
<p><b>High Hills</b> has access to resources within Kilton View, a health service, which ensures people's needs are met</p> <p>Providing passive movement sessions for people with an assessed need following their individual plans. Focusing activities on healthy lifestyles and working closely with the health facilitation team.</p> <p>We have plans to further develop the service to support people with complex needs and to secure a partnership arrangement with TEVW to provide a more integrated service.</p>	<p>Mike Haley</p> <p>St Margaret's Way Brotton TS12 2 UE</p> <p>01287 676919</p>

## Accepted in to the service by a Social Worker

### Activity Services

Provider	Contact Information
<p><b>Westmoreland Day Service</b> provide day support for older people aged over 55 and offer a wide range of activities and open to new ideas. We are located in a quiet area within the borough having a large garden to allow you to grow vegetables and plants as well as a place to relax and enjoy the outside.</p> <p>The garden has raised beds with wheelchair access.</p>	<p>Belinda Etherington</p> <p>Westmorland Road Redcar TS10 4BQ</p> <p>01642 486004 07920087589</p> <p>Monday to Friday 09:30-15:00</p>
<p><b>St Germain's Grange</b> provides day support for older people aged over 55 offering a wide range of activities and we are open to new ideas. Offering outside facilities for relaxation, outdoor games and a small area to grow salad, vegetables and flowers.</p>	<p>Lynn Boyd</p> <p>Vicarage Drive Marske TS117AX</p> <p>01642 485844</p>
<p><b>The Orchard</b> is a day care service for Individuals who have Complex Health Needs, Physical and/or Learning Disabilities.</p>	<p>Karen Cavana</p> <p>Off Lansdown Road Belle Vue Middlesbrough TS4 2QT</p> <p>01642 246610</p> <p><a href="mailto:karen_cavana@middlesbrough.gov.uk">karen_cavana@middlesbrough.gov.uk</a></p>
<p><b>Kiltonview</b> is a large, fully accessible and resourced building which provides a specialist day service for adults with a learning disability who have complex physical care and support needs, and live in the Redcar and Cleveland area</p> <p>The service we provide is based on individualised assessment and a programme of activities both within the building and local community</p> <p>Our staff work very closely with family members and carers by having daily contact and different events are arranged throughout the year. The service provides a range of activities based on the person's needs provided both within the building and the local community</p>	<p>Fiona Adams</p> <p>45 St Margaret's Way Saltburn by the Sea TS12 2UE</p> <p>01287 678770</p> <p><a href="mailto:fiona.adams4@nhs.net">fiona.adams4@nhs.net</a></p>

This information is available on request in other languages, in Braille, on tape and in Large Print. For further information contact 01642 774 774

یوائیل (شئیر تر، به یکان زمانه به انهیی اریم زانت نهئیتوانرت، دهئر داوا بکرگهئه  
یتپ یتپ چاپ ان بهی نگده یتیر شرسهنا)، لهیناب ینینووس  
یژماره به یندوهی په هیاتر تکایز ییاریزان ون. بیئن بکری داب، ورهگه  
بکه 01642 774 774

مات، عند طلبها، بلغات آخری او بلغة بریل او علی شریطیمکن الحصول علی هذه المعلو  
صوتی او بخط کبیر. لمزید من المعلومات اتصل بـ 01642 774 774

ای و ینوار صوت یل، رویگر، به خط بریدی ین اطلاعات در صورت درخواست به زبانهای  
شتر به شماره 01642 ی کسب اطلاعات ب ی بصورت چاپ شده با حروف بزرگ موجود است. برا  
دیئی تلفن فرما 774 774

Bi daxwazê va ev agahî bi zimanên din, bi Braille\*, li ser kasetan û bi Tîp û Herfên  
Mezin heye. Ji bo bêtir agahî, peywendî bi telefona 01642 774 774 dahînin.

Braille\*(şiklê ko kesê nikarin baş bibînin dikarin pê bixwînin)

ابیی دستپ اور بڑے حروف میل، ٹیگر زبانوں، بریہ معلومات درخواست کرنے پر دی  
سپر رابطہ کر ی 01642 774 774 د معلومات کے لی مز ہے