

# Covid-19

## Redcar & Cleveland Borough Council Adult Care Temporary Changes to Needs Assessment & Eligibility Guidance – Updated August 2020



### Introduction

In response to Covid-19 the Government has issued emergency legislation and guidance for social care which requires all local authorities to adapt their working practices. In line with this, Redcar & Cleveland Borough Council Adult Care Department are implementing interim processes to ensure that we are compliant with national requirements. These are temporary measures and we will continue to review and implement changes as instructed by Government.

The COVID19 pandemic is currently affecting how we offer Adult Care Services across Redcar and Cleveland. We are following Government advice to ensure that we keep our residents and staff safe at this challenging time. To do so, we are prioritising services to ensure that we reach the most vulnerable members of our community.

### Needs Assessments and Reviews

To comply with Government guidance, during the first three months of the pandemic, Adult Social Care Workers carried out home visits where it was deemed absolutely essential. As lockdown measures are beginning to lift, we have reviewed our Policy and Social Care workers will begin to carry out home visits where required.

To determine if a face to face home visit is required, we will hold an initial telephone conversation with you, and/or your family or carer. The Social Care Worker will ask you some general questions to ensure they can complete a risk assessment to determine if a home visit is required and if you and/or your family or carer are comfortable with a home visit.

If a home visit is not required, your Social Care Worker will arrange a suitable time to complete your assessment and agree with your preferred method of contact. When you have your assessment, you may wish to have someone with you, for example a relative, a friend or someone who cares for you.

If a home visit is required, your social care worker will carefully plan the visit to ensure the safety of all members of your household and themselves. They will then contact you directly prior to the visit to talk through the special precautions that they will take to minimise risk during the visit.

When the social care worker is at your home they will wear appropriate Personal Protective Equipment (PPE) to ensure they protect you and themselves. Further details of the type of PPE they will wear can be found at:

<https://www.gov.uk/coronavirus>

If you have any questions regarding the information above, please speak to your Social Care Worker or contact Adult Social Care on telephone number 01642 065070.

Version 2 – 11 August 2020