

## Urgent Cabinet Report/Delegated Decision Form

<b>Report/Decision Title</b>	Telecare Contract
<b>Date of request</b>	25/07/2023
<b>Date of meeting/decision</b>	

### **Urgent – General Exception - Reasons for urgency outlined below**

Telecare provides support to people living in the community and the current contract expired on 31<sup>st</sup> March 2023. An interim contract was sought through the Northern Housing consortium however it came to light that the service we have from them and still require going forward does not fall under the remit of the Telecare framework. Discussions have taken place over recent weeks to re-model the service and agree terms for an interim contract period to develop the service leading up to digitalisation. Authorisation is sought to engage in an interim contract with Beyond Housing for a period of 12 months. The contract value is estimated to be £480,000 per year.

**I confirm that the relevant chair of Scrutiny and Improvement Committee (or if there is not chair, the whole committee individually) and the Cabinet Member have been informed by notice in writing of the decision to be taken.**

<b>Officer name (Delegated Power Author)</b>	Sue Bradley	<b>Officer Signature</b>		<b>Date</b>	25/07/2023
<b>Assistant Director Name</b>	Victoria Wilson	<b>Assistant Director signature</b>		<b>Date</b>	01/08/2023

**This urgent report/decision has been seen and agreed by the following:**

**Officer / Member**

**Signature**

Managing Director

Section 151 Officer

Monitoring Officer

# Delegated Power Record

Are the details of the decision to be public or confidential?

## Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

<b>Reference</b>	<b>ADCOM-23-070</b>
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Telecare Monitoring & Response Service
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	11/10/2023
<b>Cabinet Member</b>	Cllr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

<b>Type of Decision (Key/Executive/Non-Executive)</b>	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
<b>Delegated Power Forward Plan Ref</b>	
<b>Date Decision Published in Forward Plan</b>	
<b>Urgency</b> (For Key Decisions not included in Forward Plan only)	Urgent - General Exception - Forms Attached

### Background to decision:

Authorisation is sought to award a contract with Beyond Housing to allow continuity of service as the current contract for the delivery of Telecare with Beyond Housing expired on 31 March 2023. There are currently 2123 residents using this service. The transition to a digital service is progressing, and more innovative solutions, options and conversations are still being undertaken on what this will look like in the future.

Telecare reduces the risks associated with living at home for older people, people with dementia and people with disabilities. It also provides reassurance to their family and carers, and by empowering self-management, and enabling individuals to age well at home for longer we are likely to reduce or delay the need for higher cost care services.

The Care Act 2014 highlights prevention as one of seven key responsibilities for local authorities, with an inextricable link to the fundamental principle of promoting wellbeing.

# Delegated Power Record

**Decision Considerations:**

A new generation of digitalised technology is to be introduced over the next two years and effective partnership working will be required to transition to new systems and implement increasing and improved options for Technology based services. Awarding a contract to Beyond Housing for telecare monitoring and response service will allow on-going discussions to re-model and develop the service leading up to this digitalisation.

**Full details of decision:**

Approval is requested to award a contract to Beyond Housing for the delivery of a Telecare Monitoring and Response Service.

Contract period: 12 months - 1 April 2023 – 31 March 2024

**Financial detail:**

12 months Contract Value - £480,000.00

Budget resource to be met from the Social Care Budget 10040 R5500

**Delivering Social Value:**

Social Value is delivered as part of the service. The Provider will be encouraged to sign up to the Councils Social Value Charter.

**Reasons for Decision:**

The Telecare service in Redcar & Cleveland has proven to be a success since implementation of the contract with Beyond Housing. They are currently providing support to 2123 residents with Redcar & Cleveland. There is a proven track record of support to residents, preventing hospital admission and also reducing the number of residents that may have transitioned to Residential Care or Extra Care housing.

Awarding a contract for 12 months to Beyond Housing for telecare monitoring and response service will allow the continuation of the service whilst allowing on-going discussions to re-model and develop the service leading up to digitalisation.

**Details of alternative options considered (if any) and reasons for rejection:**

Do Nothing – Rejected as Telecare Services reduces the risks associated with living at home for older people, people with dementia and people with disabilities.


Call off from a framework – An interim contract was sought through the Northern Housing Consortium Telecare Services framework, however it came to light that the service we have from them and still require going forward does not fall under the remit of the framework.

**Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:**

This must be left blank. Business Support will seek this information from the Cabinet Member.

**Details of any dispensation granted in respect of any conflict of interest:**

# Delegated Power Record

This must be left blank. Business Support will seek this information from the Cabinet Member.		
<b>Background Papers:</b> State where any additional papers may be held, any background information (if applicable)		
<b>Officer Name (Print)</b>	Sue Bradley	
<b>Officer Signature</b>		
<b>Submission date</b>	09/08/23	
<b>Procurement Approval</b>		Request complies with the Council's Contract Procedure Rules

## Delegated Power Record

<b>Reference</b>	ADCOM-23-070
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Telecare Monitoring & Response Service
<b>Delegated Power Number</b>	455 – Exercise power of exemption to Standing Orders in accordance with Section 10 of the Contract Procedure Rules (V. there are other circumstances which are genuinely exceptional)
<b>Date of Exercise</b>	11/10/2023
<b>Cabinet Member</b>	ClIr Lisa Belshaw
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULTS</b> <b><u>ClIr Belshaw approved via email</u></b>	<b>Date</b> <b>10/10/2023</b>
<b>CHIEF FINANCE OFFICER</b>	<b>Date</b> <b>21/08/2023</b>
<b>CHIEF LEGAL OFFICER</b>	<b>Date</b> <b>29/08/2023</b>
<b>EXECUTIVE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date</b> <b>12/09/2023</b>

### **Call-In (Key Decisions Only)**

Call-In to be dis-applied due to urgency, reasons as follows:

Contract expired 31<sup>st</sup> March 2023 An interim contract was sought through the Northern Housing Consortium Telecare Services framework; however it came to light that the service we have from Beyond Housing and still require going forward does not fall under the remit of the Technology Enabled Care Services Framework.

<b>Date Decision will become effective</b>	23/10/23
--------------------------------------------	----------

# Delegated Power Record

	To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
--	---------------------------------------------------------------------------------------------------------------------------------------