

## Urgent Cabinet Report/Delegated Decision Form

<b>Report/Decision Title</b>	Telecare Contract
<b>Date of request</b>	16.03.2023
<b>Date of meeting/decision</b>	

### **Urgent – General Exception - Reasons for urgency outlined below**

Telecare provides support to people living in the community and the current contract expires on 31<sup>st</sup> March 2023. Discussions have taken place over recent weeks to re-model the service and agree terms for an interim contract period to develop the service leading up to digitalisation. Authorisation is sought to engage in an interim contract with Beyond Housing for a period of 12 months with the option to extend for a further period of 12 months through a Direct Award under the Northern Housing Consortium Framework. The contract value is estimated to be £630,000 per year.

**I confirm that the relevant chair of Scrutiny and Improvement Committee (or if there is not chair, the whole committee individually) and the Cabinet Member have been informed by notice in writing of the decision to be taken.**

<b>Officer name</b>	Derek Birtwhistle	<b>Officer Signature</b>		<b>Date</b>	16.03.2023
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<b>(Delegated Power Author)</b>					
<b>Assistant Director Name</b>	Victoria Wilson	<b>Assistant Director signature</b>		<b>Date</b>	21.03.23

**This urgent report/decision has been seen and agreed by the following:**

<b>Officer / Member</b>	<b>Signature</b>
Managing Director	
Section 151 Officer	
Monitoring Officer	

# Delegated Power Record

Are the details of the decision to be public or confidential?

## Public

If the details of the decision are confidential, please select the category for exemption under the Local Government Act 1972

Choose an item.

<b>Reference</b>	<b>ADCOM-23-051</b>
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Telecare Services
<b>Delegated Power Number</b>	450 – Award a Contact
<b>Date of Exercise</b>	05/05/2023
<b>Cabinet Member</b>	Cllr Mary Ovens
<b>Assistant Director</b>	Victoria Wilson

<b>Type of Decision (Key/Executive/Non-Executive)</b> See Scheme of Delegation to Officers – Council Constitution	Key - Executive
<b>FOR KEY DECISIONS ONLY</b>	
<b>Delegated Power Forward Plan Ref</b>	N/A
<b>Date Decision Published in Forward Plan</b>	
<b>Urgency</b> (For Key Decisions not included in Forward Plan only)	Urgent - General Exception - Forms Attached

### Background to decision:

Telecare provides 24hr access to support for people living in their own homes and has been used for a number of years. It has a preventative role in providing an immediate point of contact and addressing risks that can help to reduce and delay reliance on more restrictive and intensive models of care and support. This ensures that people retain increased choice and control over remaining in their own homes and increases the efficiency and effectiveness of local care and support services.

# Delegated Power Record

**Decision Considerations:**

A new generation of digitalised technology is to be introduced over the next two years and effective partnership working will be required to transition to new systems and implement increasing and improving options for Telecare.

**Full details of decision:**

Approval is requested to award a contract to Beyond Housing to provide a Telecare service in Redcar and Cleveland from 1 April 2023 to 31 March 2024 (with the option to extend for a further 12 months).

The contract will be awarded to Beyond Housing via direct award using Lot 3.1 of the Technology Enabled Care Services framework via Consortium Procurement (Northern Housing Consortium).

**Financial detail:**

The contract value is estimated to be £630,000 per year. The total contract value for the initial year and with the optional 12-month extension is estimated to be £1,260,000.

**Delivering Social Value:**

Telecare enables residents to remain in their own homes as active citizens in the community.

**Reasons for Decision:**

Telecare provides direct care and support to people in their own homes and is an integral part of the wider care and support system, providing efficient and effective use of resources.

Beyond Housing were appointed to the Technology Enabled Care Services framework via Consortium Procurement (Northern Housing Consortium) after a full tender process was carried out.

**Details of alternative options considered (if any) and reasons for rejection:**

There is no direct alternative to Telecare.

**Details of any conflict of interest declared by any Elected Member consulted in relation to the decision:**

This must be left blank. Business Support will seek this information from the Cabinet Member.

**Details of any dispensation granted in respect of any conflict of interest:**

This must be left blank. Business Support will seek this information from the Cabinet Member.

**Background Papers:**

State where any additional papers may be held, any background information (if applicable).

# Delegated Power Record

<b>Officer Name (Print)</b>	Derek Birtwhistle	
<b>Officer Signature</b>		
<b>Submission date</b>	24.04.2023	
<b>Procurement Approval</b>		The request complies with the Council's Contract Procedure Rules

## Delegated Power Record

<b>Reference</b>	<b>ADCOM-23-051</b>
<b>Delegated Power Forward Plan Reference</b>	
<b>Corporate Plan Priority</b>	Meeting Residents' Needs
<b>Delegation Title</b>	Telecare Services
<b>Delegated Power Number</b>	450 – Award a Contract
<b>Date of Exercise</b>	05/05/2023
<b>Cabinet Member</b>	Cllr Mary Ovens
<b>Assistant Director</b>	Victoria Wilson

## Signatures

<b>CABINET MEMBER FOR ADULT SOCIAL CARE</b> <b><u>Approved by Cllr Ovens via email</u></b>	<b>Date 05/05/2023</b>
<b>CHIEF FINANCE OFFICER</b>	<b>Date 26/04/2023</b>
<b>CHIEF LEGAL OFFICER</b>	<b>Date 26/04/2023</b>
<b>CORPORATE DIRECTOR FOR ADULTS AND COMMUNITIES</b>	<b>Date 25/04/2023</b>

## **Call-In (Key Decisions Only)**

Choose an item.

Reasons for dis-applying Call-In due to urgency to be added here if relevant. This will need to be reported to the next meeting of the Borough Council and the reasons must demonstrate that any delay likely to be caused by the call-in process would seriously prejudice the Council's or the public's interests.

<b>Date Decision will become effective</b>	<b>17/05/23</b> To be completed by Democratic Services – date will be not less than expiry of 5 working days from publication unless urgency applies.
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