



'Serving the Boroughs of Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees'

Date: Tuesday 15 November 2022 at 5.00pm

Venue: Cleveland Room 1, Community Safety Hub, Cliffland Way, Hemlington, Middlesbrough, TS8 9LB

<p>Hartlepool Borough Council Councillor Shane Moore Councillor Carole Thompson</p>	<p>Redcar and Cleveland Borough Council Councillor Graham Cutler Councillor Chris Jones Councillor Carrie Richardson</p>
<p>Middlesbrough Borough Council Mayor Andy Preston Councillor Barrie Cooper (Vice Chair) Councillor Tom Mawston</p>	<p>Stockton-on-Tees Borough Council Councillor Stefan Houghton Councillor Steve Nelson Councillor Norma Stephenson OBE Councillor Tony Riordan (Chair)</p>
<p>Non- Political Independent Members Paul McGrath Luigi Salvati</p>	

AGENDA

	Pages
1. Apologies for absence	
2. Declarations of Interest	
3. Minutes of the Meetings held on the following dates and Attendance Matrix	3 - 8
<ul style="list-style-type: none"> • 13 September 2022 • Attendance Matrix 	
4. * The Strategic Direction of the Force	Verbal
5. Off Road Motorcycle problem / public safety	Verbal
6. Annual Report of the Commissioner 2021/22	
Report can be accessed via this link Annual Report 2021-22 (pcc.police.uk)	
7. Quarter 1 2022/23 Police and Crime Plan Performance Report	9 - 36



'Serving the Boroughs of Hartlepool, Middlesbrough, Redcar and Cleveland and Stockton-on-Tees'

8. Quarter 2 2022/23 Police and Crime Plan Performance Report	To follow
9. Commissioner's Scrutiny Programme	37 – 40
10. Decisions of the Commissioner	41 – 44
11. Q1 Communication, Consultation and Engagement Update	45 – 48
12. Q2 Communication, Consultation and Engagement Update	To follow
13. Members' Questions to the Commissioner	49
14. Public Questions	
15. Precept Task and Finish Group	50 – 52
16. Forward Plan	53 - 54
17. * Complaint Update	

* = Exempt Item

Members of the Public - Rights to Attend Meeting

With the exception of any item identified above as containing exempt or confidential information under the Local Government Act 1972 Section 100A(4), members of the public are entitled to attend this meeting and/or have access to the agenda papers.

Persons wishing to obtain any further information on this meeting, including the opportunities available for any member of the public to speak at the meeting please contact: alison.pearson@redcar-cleveland.gov.uk

Members' Interests

Members should consider any potential interests in accordance with their authority's code of conduct and, if necessary, seek advice from their Monitoring Officer.

Cleveland Police and Crime Panel

A meeting of Cleveland Police and Crime Panel was held on Tuesday 13 September 2022.

Present: Cllr Tony Riordan (Chair), Cllr Barrie Cooper (Vice Chair), Cllr Pauline Beall (substituting for Councillor Norma Stephenson), Cllr Graham Cutler, Cllr Chris Jones, Cllr Stefan Houghton, Paul McGrath, Cllr Tom Mawston, Cllr Steve Nelson, Luigi Salvati,

In attendance: Cllr Tony Grainge

Officers: Steve Newton, Alison Pearson, Rae Puggmurr (Redcar and Cleveland Borough Council).

Apologies: Cllr Carrie Richardson, Cllr Shane Moore, Cllr Norma Stephenson OBE, Andy Preston.

The Panel held a minute's silence as a mark of respect following the sad death of Her Majesty the Queen.

Prior to the commencement of the formal business of the meeting, the Chair informed Panel Members that the Police and Crime Commissioner had advised he would not be attending the meeting as he felt that holding the meeting was not appropriate during the period of national mourning. He had further advised that his staff would also not be attending the meeting. The Chair confirmed that advice had been sought and official guidance confirmed that where meetings had been summonsed, they should proceed as planned. As such, the meeting was taking place in accordance with the notice that had been issued.

The Panel agreed that the items of business that could not be progressed due to the absence of the Police and Crime Commissioner would be deferred to the next meeting.

**PCP
17/22** **Declarations of interest**

There were no interests declared.

**PCP
18/22** **Minutes of the meeting held on 5 July 2022 and Attendance Matrix**

Consideration was given to the minutes of the meeting held on 5 July 2022 and the attendance matrix.

Regarding the attendance matrix, Councillor Chris Jones requested that his attendance record be amended to confirm that in addition to submitting his apologies for the last meeting, a substitute had attended in his place.

RESOLVED that the minutes of the meeting held on 5 July 2022 be agreed as a correct record and the attendance matrix be amended to accurately reflect that

a substitute had attended the meeting on Councillor Jones' behalf.

Arising from the minutes, the chair advised that he had progressed the request for stop and search data which had been raised as an action at the last meeting.

**PCP
19/22** **Off Road Motorcycles/Public Safety**

The Chair advised that, following the request of the Panel at its last meeting, an invitation had been extended to the Chief Constable to attend the meeting and provide and update to Members on actions being taken to address problems with off-road motorcycles and concerns regarding public safety.

The Chief Constable had declined the invitation stating that he did not wish for the boundaries of scrutiny and accountability to be stretched and would instead provide the Police and Crime Commissioner with a comprehensive report in advance of the meeting. In addition, he also extended an open invitation for any Panel Members to visit the Force Control Room to gain a more detailed insight on the Force's position and how incidents were prioritised and responded to.

Members expressed disappointment at the situation and the inability to progress a discussion on this matter at the meeting with the relevant parties.

Due to the absence of the Police and Crime Commissioner it was proposed by Councillor Tom Mawston and seconded by Luigi Salvati that this item, along with items 5 to 10 as listed on the agenda, are deferred to the next meeting.

RESOLVED that this item, and items 5 to 10 as listed on the agenda, are deferred to the next meeting.

**PCP
20/22** **Annual Report of the Commissioner 2021/22**

RESOLVED that, due to the absence of the Police and Crime Commissioner, this item be deferred to the next meeting.

**PCP
21/22** **Quarter 1 2022/23 Police and Crime Plan Performance Report**

The Chair advised that he had met with the Commissioner's Office to discuss the presentation of simplified data, the inclusion of comparator data and information indicating the direction of performance. Panel Members also highlighted the need for information to be shared in a timely manner.

RESOLVED that, due to the absence of the Police and Crime Commissioner, this item be deferred to the next meeting.

**PCP
22/22** **Commissioner's Scrutiny Programme**

RESOLVED that, due to the absence of the Police and Crime Commissioner, this item be deferred to the next meeting.

**PCP
23/22** **Decisions of the Commissioner and Forward Plan**

RESOLVED that, due to the absence of the Police and Crime Commissioner, this item be deferred to the next meeting.

**PCP
24/22** **Communication, Consultation and Engagement Update**

RESOLVED that, due to the absence of the Police and Crime Commissioner, this item be deferred to the next meeting.

**PCP
25/22** **Members' Questions to the Commissioner**

RESOLVED that, due to the absence of the Police and Crime Commissioner, this item be deferred to the next meeting.

**PCP
26/22** **Public Questions**

There were no questions from members of the public.

**PCP
27/22** **Police and Crime Panel Annual Report**

Members considered the draft content of the Police and Crime Panel Annual Report 2021/22. No issues or queries were raised.

RESOLVED that the draft content of the Police and Crime Panel Annual Report 2021/22 be agreed.

**PCP
28/22** **Forward Plan**

Members considered the Forward Plan. The Chair advised that the Police and Crime Commissioner had requested the date of the next meeting to be rearranged if possible to enable him to attend a parliamentary debate.

RESOLVED that the forward plan be noted and the date of the next meeting be rearranged.

**PCP
29/22** **Exclusion of the Public**

RESOLVED that under Section 100A(4) of the Local Government Act 1972 the public be excluded from the meeting for the following items of business on the grounds that they involved the likely disclosure of exempt information as defined in paragraphs 1 and 2 of Part 1 of Schedule 12A of the Act.

**PCP
30/22** **Complaint Update**

The Panel considered a report of the Monitoring Officer detailing five new complaint matters that had been received and providing an update on an existing complaint matter.

RESOLVED

With regard to the new matters:

Complaint 1 (2022 02)

RESOLVED

1. The Panel be confirmed as the relevant panel for the matter.
2. The matter be recorded and notified to the Police and Crime Commissioner.
3. The complaint be progressed as agreed by the Panel.

Complaint 2 (2022 03)

RESOLVED

1. The Panel be confirmed as the relevant panel for the matter.
2. The matter be recorded and notified to the Police and Crime Commissioner.
3. The complaint be progressed as agreed by the Panel.

Complaint 3 (2022 04)

RESOLVED

1. The Panel be confirmed as the relevant panel for the matter.
2. The matter be recorded and notified to the Police and Crime Commissioner.
3. The complaint be progressed as agreed by the Panel.

Complaint 4 (2022 05)

RESOLVED

1. The Panel be confirmed as the relevant panel for the matter.
2. The matter be recorded and notified to the Police and Crime Commissioner.
3. The complaint be progressed as agreed by the Panel.

Complaint 5 (2022 06)

RESOLVED

1. Further information be sought from the complainant to enable the Panel to determine whether the complaint meets the definition of a complaint for the purposes of the regulations

With regard to the update on an existing complaint (2022 01):

RESOLVED

1. The complaint be progressed as agreed by the Panel.

CLEVELAND POLICE AND CRIME PANEL

CLEVELAND POLICE AND CRIME PANEL ATTENDANCE - 2022-23

First Name	Last Name	Representing	05.07.22	13.09.22	15.11.22	07.02.23				Total Meetings Attended
Amy	Prince	Councillor - HBC	n/a	n/a						
Shane	Moore	Councillor - HBC	Apols	Apols						
Kevin	Tiplady	Councillor - HBC	Apols	n/a						
Graham	Cutler	Councillor - R&CBC	✓	✓						
Chris	Jones	Councillor R&CBC	RA	✓						
Carrie	Richardson	Councillor R&CBC	Apols	Apols						
Andy	Preston	Councillor MBC	Apols	Apols						
Barrie	Cooper	Councillor MBC	✓	✓						
Tom	Mawston	Councillor - MBC	✓	✓						
Norma	Stephenson	Councillor - SBC	✓	RA						
Steve	Nelson	Councillor - SBC	✓	✓						
Tony	Riordan	Councillor - SBC	✓	✓						
Stefan	Houghton	Councillor - SBC	✓	✓						
Paul	McGrath	Independent Member	✓	✓						
Luigi	Salvati	Independent Member	✓	✓						

Substitutes

Karen	King	Councillor - R&CBC	✓							
Pauline	Beall			✓						

Key	
✓	Attended
RA	Apologies Submitted (replacement attended)
Apols	Apologies Submitted (no replacement)
✗	Did Not Attend (no apologies received)
C	Cancelled Meeting
n/a	Not a Member



POLICE AND CRIME PLAN PERFORMANCE AND DELIVERY UPDATE

Quarter 1 2022/23

STEVE TURNER

POLICE AND CRIME COMMISSIONER

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POLICE AND CRIME COMMISSIONER FOR CLEVELAND

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BUILD CONFIDENCE AND PUT THE PRIDE BACK INTO CLEVELAND POLICE

Public Access to Services

999 Calls

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Public Access to Services</i>					
Number of 999 calls received	24,995	27,860	27,334	25,945	28,956
% 999 calls answered within 10 seconds	80.3%	77.50%	85.60%	86.80%	86.20%
Average call wait time for a 999 call (seconds)	7.4	7.7	4.4	*4.0	**6.0

Cleveland Police has seen an increase in the number of 999 calls received over the last two years. During 2020/21 there were 22,446 999 calls received by the force in quarter 1. This has increased by 29% over a two-year time period, with current quarter 1 figures showing there were 28,956 999 calls into the force.

Even though there has been an increase in demand into the Force Control Room, Cleveland Police continues to answer 86.2% of all their 999 calls within 10 seconds. This has remained over 80% across the previous three quarters.

*Based on March 2022 only

** Based on June 2022 only

I await the results of the national Police Contact Survey 2022, co-ordinated by the Association of Police and Crime Commissioners, to understand more about the public's experience when contacting their local force via both 999 and 101. It is hoped that the results from this survey will support future planning and discussions in relation to contacting the Police.

BUILD CONFIDENCE AND PUT THE PRIDE BACK INTO CLEVELAND POLICE

Public Access to Services

Non 999 Calls

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Public Access to Services</i>					
Number of non 999 calls received	60,753	64,046	53,401	52,458	57,922
% of non 999 calls answered within 2 minutes	67.9%	54.40%	64.60%	63.40%	68.1%
Average call wait time for a non 999 call (seconds)	100.7	167	116	*153	**137

During quarter 1 of 2022/23 there were 57,922 non-999 calls into Cleveland Police, this is an increase of 10.4% when compared to the previous quarter. This suggests that demand has begun to increase again after falling during both quarter 3 and quarter 4 of 2021/22.

During quarter 1 there has also been an increase in the percentage of non-999 calls being answered within 2 minutes, this currently sits at 68.1%, which is an increase of 4.7% from quarter 4 (63.4%).

*Based on March 2022 only

** Based on June 2022 only

The current quarter has seen the highest percentage of non-999 calls being answered within 2 minutes since quarter 4 of 2020/21 (74.1%).

The average wait time for a non-999 call during June 22 was 137 seconds, this figure tends to fluctuate quarter on quarter.



BUILD CONFIDENCE AND PUT THE PRIDE BACK INTO CLEVELAND POLICE

Policing Resources in Cleveland

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Policing Resources in Cleveland</i>					
Number of Police Officers (Headcount)	1,410	1,440	1,445	1,461	1,450
Number of Police Community Support Officers (Headcount)	-	109	-	106	99
Number of Specialist Constabulary Officers (Headcount)	-	58	-	54	59

The number of Police Officers, Police Community Support Officers and Special Constables tends to remain broadly stable over time with few quarterly changes.

During quarter 1 of 2022/23 there were 1,450 Cleveland Police Officers, there has been a loss of approximately 11 between quarter 4 (2021/22) and quarter 1 (2022/23); this could be due to various reasons such as retirement, secondments, transfers, dismissals etc.

Overall however when compared to the quarter 1 of 2020/21 Cleveland Police recorded 1,362 Police Officers, there are now an additional 88 officers during this two-year period. This is an overall increase of 6.5%.

Similar to Police Officer numbers, the number of Police Community Support Officers has reduced slightly between quarter 4 of 2021/22 and quarter 1 of 2022/23 - whereas the number of Special Constables has increased slightly from 54 in quarter 4 (2021/22) to 59 in quarter 1 (2022/23).



BUILD CONFIDENCE AND PUT THE PRIDE BACK INTO CLEVELAND POLICE

POLICE AND CRIME COMMISSIONER FOR CLEVELAND

Ethical Behaviour (Complaints)

Data analysed on 25th August 2022 found that from April 2022, 486 expressions of dissatisfaction were logged by the PCC's Resolution Team. Of these 486, 410 cases have been finalised (84%) and 76 are pending (16%).

50 cases - or around 10% - were referred to Cleveland Police's Directorate of Standards and Ethics for formal recording under Schedule 3 of the Police Regulations.

There is a review of the new complaints model underway, with consultation due to take place with the Resolution Team, Cleveland Police and partners.

Making a complaint about the police



If you are dissatisfied with the service you have received from Cleveland Police, you have the right to make a complaint to the Police and Crime Commissioner's independent Resolution Team.

Step 1

Tell us what happened

There are several ways you can contact the Resolution Team with your concerns:

- Complete the online form - scan in our QR code or go to www.cleveland.police.uk
- Email resolution@cleveland-pcc.gov.uk
- Call **01642 301860**
- Write to **OPCC Resolution Team, c/o St Marks House, St Marks Court, Thornaby, Stockton-On-Tees, TS17 6QW**



Step 2

Listen and understand

A member of the Resolution Team will contact you to listen to your concerns and get to the root of the problem. You will be asked what you would like to see as an outcome to your complaint.



If the team can put the wheel back on and resolve the matter, your complaints journey will end here. Any lessons learned will be fed back to Cleveland Police.

Step 3

Remain dissatisfied?



If your issue cannot be resolved at this stage - or if your complaint is serious in nature - it will be passed to Cleveland Police.

Your complaint will be assessed by the Directorate of Standards and Ethics to determine whether further investigation is required. You will be provided with an outcome of their assessment.

Request a review

If you are dissatisfied with how your complaint has been handled, you can request a review to be conducted by an independent person - who has had no previous involvement with your complaint. A review will determine whether or not your complaint was handled appropriately.

Step 4



BUILD CONFIDENCE AND PUT THE PRIDE BACK INTO CLEVELAND POLICE

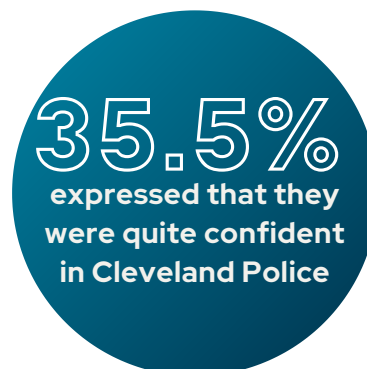
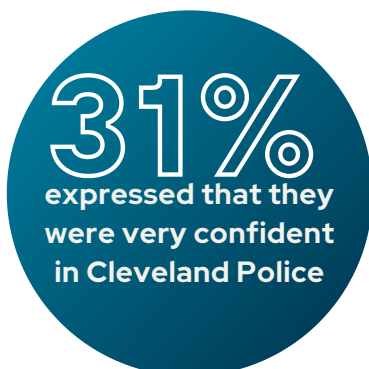
Public Confidence

As previously reported the Local Communities Survey 2022 launched by Cleveland Police closed to the public at the end of July 2022. The results are currently being analysed and I hope to receive an update from Cleveland Police shortly – including what they plan to do with the results.

Between April and June 2022 myself and my team have continued to get out and about engaging with communities through our Supermarket Roadshows, Ward Surgeries and Summer Events. During these engagement sessions my team have engaged with 281 individuals. Of those we engaged with:

Key areas of concerns from the public included:

- Off road and motorbike nuisance
- Visibility of local policing
- Timeliness and quality of police response
- Youth antisocial behaviour
- Drug dealing and use
- Control Room issues



BUILD CONFIDENCE AND PUT THE PRIDE BACK INTO CLEVELAND POLICE

Antisocial Behaviour

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Antisocial Behaviour</i>					
ASB incidents	6,263	6,105	5,210	4,590	4,265

During quarter 1 of 2022/23 Cleveland Police continued to see a decrease in reported antisocial behaviour (ASB) based on the previous quarter (-31), although this is a significantly lesser increase based on previous quarters.

During quarter 1 Cleveland Police saw a repeat ASB rate of **14.2%**, which is -5pts less than the previous reporting period.

It is important that agencies work together to combat ASB and where residents are not seeing results, I encourage victims to make use of the Community Trigger process. My team and I are actively promoting the mechanism through a six-week awareness campaign which launched during ASB awareness week (18th - 24th July 2022).

COMMUNITY TRIGGER

The Office of the Police and Crime Commissioner is committed to reducing antisocial behaviour, committed to increasing our understanding of victim support available, and are committed to increasing our collaboration and partnership working.

ARE YOU A VICTIM OF ANTISOCIAL BEHAVIOUR?

HAVE YOU MADE 3 REPORTS OF ASB IN THE LAST 3 MONTHS

YOU CAN MAKE A COMMUNITY TRIGGER REQUEST

IF YOUR CASE MEETS THE CRITERIA, CLEVELAND POLICE, YOUR LOCAL COUNCIL AND HEALTH AND HOUSING PROVIDERS WILL REVIEW IT

THE AGENCIES INVOLVED WILL CONTACT YOU ABOUT THE OUTCOME AND ANY ACTION THEY WILL TAKE

Logo: POLICE AND CRIME COMMISSIONER FOR CLEVELAND

COMMUNITY TRIGGER

HOW DO I MAKE A REQUEST? Every local council has a section on their website about their community trigger procedure and details on how to make a request to have your case reviewed.

Logos: REDCAR & CLEVELAND BOROUGH COUNCIL, Middlesbrough moving forward, Stockton-on-Tees BOROUGH COUNCIL, HARTLEPOOL BOROUGH COUNCIL

You can also visit our website via the QR code on this leaflet and follow the details to your local council's website.

WHAT HAPPENS NEXT? If your case meets local thresholds, a case review will be carried out by Cleveland Police, your local council, health providers, and housing providers. They will seek to understand the nature and severity of the antisocial behaviour being experienced - and the impact it is having on you.

Once a review has been complete, the agencies involved will be in touch to advise you of the outcome and any actions they will be taking.

Logo: POLICE AND CRIME COMMISSIONER FOR CLEVELAND

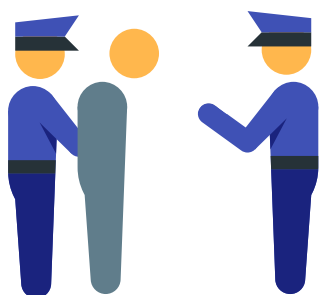
WORK COLLECTIVELY WITH PARTNERS TO REDUCE CRIME, SPECIFICALLY SERIOUS VIOLENCE

Stop and Search

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Stop and Search</i>					
Number of stop and search carried out	1,687	1,380	1,546	1,626	1,375
Number of stop and search resulting in a positive outcome	354	324	325	390	311
% of stop and search resulting in positive outcome	21.0%	23.5%	21.0%	21.8%	22.6%
Number of stop and search resulting in a linked outcome	279	243	252	296	246
% of stop and search resulting in a linked outcome	16.5%	17.6%	16.3%	16.4%	17.9%

During quarter 1 there were 1,375 stop and searches carried out by the force, of which 22.6% resulted in a positive outcome and 17.9% resulted in a linked outcome.

When compared to the previous quarter (quarter 4) there has been a reduction in the number of stop and searches conducted by officers, down from 1,626. This is a reduction of 15.4%. Despite this reduction, the percentage of searches with positive and linked outcomes remains stable.



1,375

Stop and searches carried out

WORK COLLECTIVELY WITH PARTNERS TO REDUCE CRIME, SPECIFICALLY SERIOUS VIOLENCE

Neighbourhood Crime

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Neighbourhood Crime</i>					
Theft from a person	87	95	107	94	176
Robbery	159	194	209	150	217
Residential Burglary	692	869	771	741	945
Vehicle crime	682	777	879	1,011	1167
Neighbourhood crime total	1,620	1,935	1,996	1,996	2,505

Neighbourhood crime appears to have increased considerably over the last four quarters.

During quarter 1 of 2022/23 there were 2,505 neighbourhood crimes recorded by Cleveland Police, this is an increase of 25.5% from quarter 4 figures when there were 1,996 neighbourhood crimes recorded.

When compared to the quarter 1 of 2020/21 of 1,597, there has been a significant increase of 56.9% in neighbourhood crime over a two-year period.

During the quarter 1 reporting period, neighbourhood crime can be broken down as follows:

- 7.0% Theft from the Person
- 8.7% Robbery
- 37.7% Residential Burglary
- 46.6% Vehicle Crime

All neighbourhood crime categories (as listed above) have been increasing over time reaching their peak during quarter 1 of 2022/23.

As previously reported, as a result of these concerning figures I chose to focus on neighbourhood crime as part of my quarter 4 performance scrutiny meeting. Whilst I was assured that the force understood the scale and required response for communities, I was less assured about the forces targets.

Linked to this is Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) Report published on 11 August 2022 in relation to the police response to burglary, robbery, and other acquisitive crime entitled 'Finding Time for Crime'. This report sets out a number of key findings and recommendations which I will seek to understand how Cleveland Police will implement to ensure progress is made in Cleveland.

WORK COLLECTIVELY WITH PARTNERS TO REDUCE CRIME, SPECIFICALLY SERIOUS VIOLENCE

Violent Crime

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Violent Crime</i>					
Violence against a person	7,160	7,285	7,021	6,628	7,962
Homicide	3	1	1	3	2
Death or serious injury caused by illegal driving	2	5	3	0	6
Violence with injury	1,590	1,652	1,691	1,522	1,924
Violence without injury	2,532	2,761	2,659	2,485	2,776
Domestic abuse incident	4,930	5,197	4,620	4,435	4,247
Domestic abuse crimes	3,312	3,514	3,161	2,911	3,357
Domestic abuse repeat victims incident rate (%)	42.0%	40.2%	39.2%	38.1%	38.9%
Stalking and Harassment	3,033	2,866	2,726	2,623	2,623

Violence against the person offences appeared to be decreasing between quarter 3 and quarter 4 of 2021/22; however, the most recent quarter has seen this figure increase to 7,962; the highest figure seen in the last two years. Compared to the quarter 1 of 2020/21 when there were 6,027 violence against the person offences recorded, this has increased by 32.1% over that two-year period.

This is reflected simultaneously in both the violence with injury and violence without injury offences; which have both increased during quarter 1 and are at their highest levels in two-years

Domestic abuse incidents have been reducing quarter on quarter since quarter 3 of 2021/22; with current figures suggesting there were 4,247 incidents during the quarter 1 period. This is a reduction of 18.3%. Domestic abuse crimes were following a similar pattern, seeing a reduction between quarter 3 and quarter 4 of 2021/22, however during the current quarter this figure has since increased up to 3,357.

The force has seen a large increase in the number of stalking and harassment offences being recorded. During quarter 1 there were 3,241 stalking and harassment offences, a sharp increase of 23.6% compared to the previous quarter when there were 2,623 stalking and harassment offences. This is the highest figure seen over the last two years.

WORK COLLECTIVELY WITH PARTNERS TO REDUCE CRIME, SPECIFICALLY SERIOUS VIOLENCE

Knife Crime

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Knife Crime</i>					
Knife crime involving youth (aged between 14-24 at time of offence)	-	-	73	80	95
Hospital admissions of under 25 year old for assault with sharp object	-	-	-	-	-

During quarter 1, there were 95 knife crimes involving youths aged between 14-24 at the time of the offence. This has gradually been increasing over the last three quarters as can be seen in the table above.

It is hoped through the early intervention work supported through my recent serious violence fund that this number will start to decrease as young people learn and understand the consequences of carrying knives. In addition to this through the Cleveland Unit for the Reduction of Violence (CURV) I recently launched a **£500,000 funding call welcoming applications** from local services who work to support people affected by, at risk of or involved in serious violence.



MAKE GREATER USE OF TECHNOLOGY THAT CREATES EFFICIENCIES AND SUPPORTS PRODUCTIVITY

Drones

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Use of Drones</i>					
Number of drone deployments	128	244	201	210	310
Number of drone pilots in force	-	18	18	18	29

During quarter 1 of 2020/21 there was 46 drone deployments within Cleveland Police. Since this time there has been a 573.9% increase in deployments with 310 deployments during the most recent quarter. The number of drone pilots within the force has also increased, with there now being 29 drone pilots compared to the previous 18. This is an additional 11 drone pilots at the force's disposal.

I am a real fan of the use of drones and have seen first-hand the benefits it can give to Cleveland Police officers both in terms of reducing crime and antisocial behaviour and protecting the vulnerable.



MAKE GREATER USE OF TECHNOLOGY THAT CREATES EFFICIENCIES AND SUPPORTS PRODUCTIVITY

Victim Contact

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Victim Contact</i>					
% of crime victims surveyed who are satisfied with ease of contact	-	-	88.10%	88.00%	90.50%
Number of online reports received	-	-	-	3484	3589

Quarter 1 data for 2022/23 shows that 90.5% of crime victims surveyed are said to be satisfied with the ease of contact. This shows a slight increase from both quarter 3 and quarter 4 of 2021/22.

During quarter 1, there were 3,589 online reports received by Cleveland Police, this has increased since quarter 4 by around 3.0%.

Offender Management

As reported this measure continues to be under development to ensure the data provided gives an accurate picture across various departments within Cleveland Police.

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Offender Management</i>					
Number of tags deployed	Measurement under development				
Number of breached tags of tag deployed	Measurement under development				

PROVIDE HIGH QUALITY SERVICES TO VICTIMS AND THE MOST VULNERABLE THAT EFFECTIVELY MEETS THEIR NEEDS

Victim Code of Practice

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Victims Code of Practice (VCOP)</i>					
Number of crimes audited by Cleveland Police where VCOP meets required standard	-	233	312	*272	-
% of crimes where VCOP meet the required standard (audited)	13.7%	15.4%	17.0%	16.90%	-
% of crimes with and updates VCOP review	76.8%	84.9%	83.50%	**84.80%	83.80%
% of victims who discussed and agreed the frequency of updates	-	21.2%	29.50%	48.90%	28.00%
% of victims who received updates as agreed	-	85.7%	70.60%	87.80%	75.00%

In February 2022, Cleveland Police ceased auditing of crimes in relation to the Victims Code of Practice (VCOP). This process has been replaced by a thematic peer review framework incorporating a number of areas including VCOP, Body Worn Video, Crime Recording and Supervisory overview. The OPCC will seek assurance from Cleveland Police in relation to adherence to VCOP to ensure that victims of crime are receiving a high-quality service.

During quarter 1, 83.8% of crimes have been updated with a VCOP review. The figure has remained broadly stable over the last four quarters. The percentage of victims who discussed and agreed the frequency of updates dropped significantly during quarter 1 compared to quarter 4 where there was a peak (48.9%). However, this brings the figure back in line with that presented during quarter 2 and quarter 3 of 2021/22.

*Audit stopped at the end of February 2022

**Snapshot taken at beginning of March 2022

PROVIDE HIGH QUALITY SERVICES TO VICTIMS AND THE MOST VULNERABLE THAT EFFECTIVELY MEETS THEIR NEEDS

Victim Satisfaction

Key Performance Indicators (KPIs)	2021/22				2022/23
	Q1 Apr-Jun	Q2 May-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Q1 Apr-Jun
<i>Victim Satisfaction</i>					
% of victims satisfied with overall service provided	71.8%	66.30%	68.90%	76.10%	69.80%
% of hate crime victims surveyed who are satisfied with the overall service provided	80.08%	60.00%	76.10%	77.80%	71.90%
% of domestic abuse victims who are satisfied with the overall service provided	85.2%	86.90%	85.70%	81.00%	83.80%
% of domestic abuse victims satisfied with ease of contact	97.7%	84.40%	92.90%	89.10%	89.70%
% of domestic abuse victims satisfied with initial actions taken	90.2%	94.70%	94.10%	87.80%	88.90%
% of domestic abuse victims satisfied with the treatment they received	87.0%	65.50%	97.10%	88.90%	85.70%
% of domestic abuse victims satisfied with the follow up they received	65.1%	81.70%	65.70%	66.70%	70.60%

During quarter 1, 69.8% of victims were satisfied with the overall service provided by Cleveland Police; this figure tends to fluctuate quarter on quarter but has shown a reduction of 6.3% from quarter 4.

During quarter 1, 71.9% of hate crime victims surveyed were satisfied with the overall service provided to them. This again is a reduction compared to the previous two quarters. It is hoped that moving forward this figure will start to improve following the introduction of a Police Constable Hate Crime Lead. This Officer is currently developing a training package for officers to support them in responding to Hate Crime.

During quarter 1, 83.8% of domestic abuse victims were satisfied with the overall service provided to them. This has remained consistently high over the last year, remaining well within the 80th percentile.

- 89.7% of domestic abuse victims were satisfied with the ease of contact; this measure has remained high over the last several quarters.
- 88.9% of domestic abuse victims were satisfied with the initial actions taken; this measure has remained high over the last several quarters.
- 85.7% of domestic abuse victims were satisfied with the treatment they received; even though this measure remains high it has decreased over the last two quarters down from 94.1% seen during quarter 3.
- 70.6% of domestic abuse victims were satisfied with the follow-up they received; this measure decreased to 65.7% and 66.7% during quarter 3 and quarter 4 respectively but has since increased during the most recent quarter.



DELIVERY UPDATE



POLICE AND CRIME COMMISSIONER FOR CLEVELAND

STEVE TURNER

POLICE AND CRIME COMMISSIONER

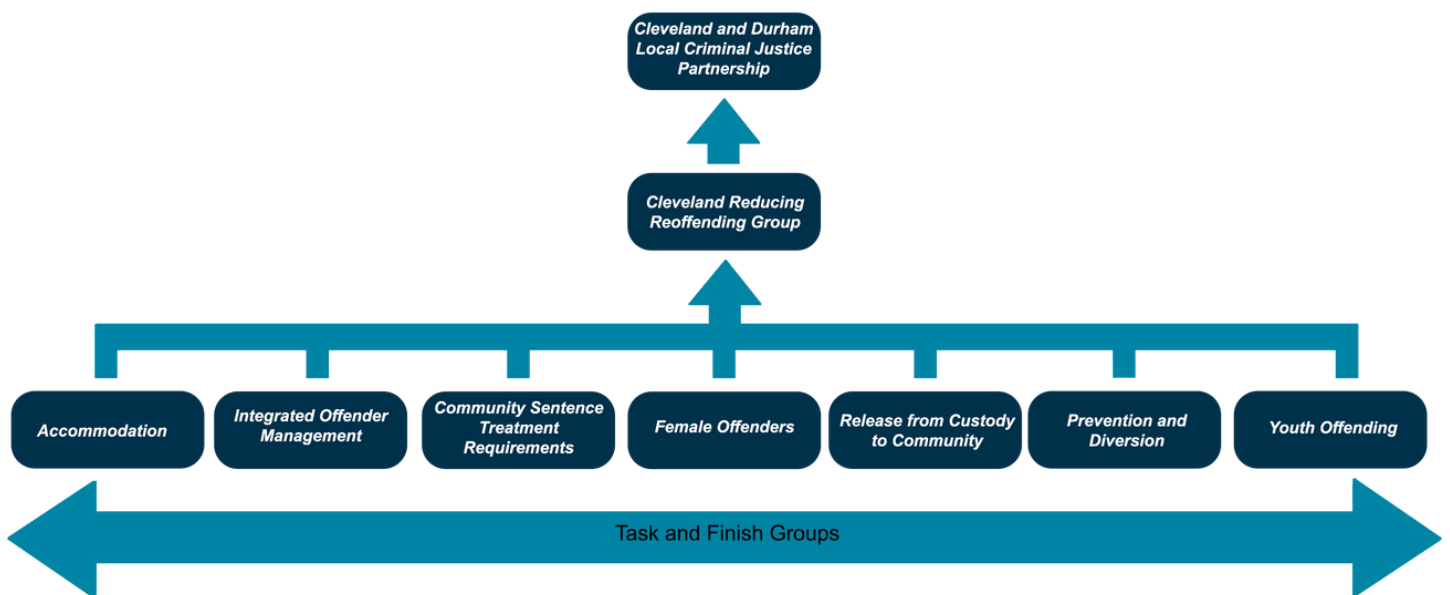
BRINGING OFFENDERS TO JUSTICE

To be effective in bringing offenders to justice and to reduce the cycle of offending behaviour, criminal justice partners across the area must work together. In support of this my team have co-ordinated workshops with those key partners including the Probation Service, Youth Offending Teams, Police and Courts to collectively and collaboratively agree priority areas of work with the aim of avoiding duplication and achieving positive outcomes.

To drive forward work in relation to these priority areas, sub-groups will be created with strong scrutiny and accountability through the Strategic Reducing Re-offending Group and Local Criminal Justice Partnership.

Having the right structure in place is key to success to ensure all agencies are engaged and talking to each other, whilst at the same time providing a 'critical friend' support role to ensure lasting change.

I look forward to seeing how this structure develops and embeds and I will provide updates in the future around key achievements as a result.



GETTING TOUGH ON DRUGS AND GANGS

Project ADDER (Addiction, Diversion, Disruption, Enforcement and Recovery) continues to deliver during 2022/23 with discussions ongoing with the Home Office in relation to funding post-March 2023.



Between April 2022 – June 2022, as part of the Project ADDER programme delivered across Middlesbrough, Cleveland Police have:

- Made over 350 drug seizures including crack and heroin
- Disrupted a number of Organised Crime Groups
- Executed 18 drugs warrants
- Equipped and trained over 150 Police Officers and Police Community Support Officers to administer nasal naloxone.
- Introduced drug testing on arrest to support and signpost people into treatment to reduce re-offending.

TACKLING ANTISOCIAL BEHAVIOUR HEAD ON

In April 2022, I announced the continuation of a successful programme that uses football to positively engage with young people through a sustainable three-year funding commitment.

Premier League Kicks, which in Cleveland is run by MFC Foundation, delivers free sports sessions to young people in some of Cleveland's most deprived areas.

1,657

Young people attended Premier League Kicks sessions between Sep 2021 and March 2022 in Stockton, Middlesbrough and Redcar & East Cleveland



In addition to social and community action, Kicks offers young people the chance to take part in a wide range of sports in addition to football. The project also runs educational workshops and gives youngsters the chance to meet Cleveland Police on the football pitch.

Moving forward, Kicks will work in areas with high levels of antisocial behaviour (ASB) and which offer few positive activities for young people. The more positive activities we can give people the less likely they are to become involved in ASB and other criminal behaviour.

It is important that we inspire young people to find their passion and find ways to become law abiding citizens, contributing to the overall wellbeing of our communities.

To formally launch this three-year investment I met with young people at the unveiling of the projects most recent endeavour. In a statement about discrimination and the environment, and in collaboration with local artist Bobby Benjamin, rapper Shakk and Borderlands the young people started to collect plastic bottles. Most of the bottles were likely to end up in landfill. Instead of this the bottles were cut into pieces and the young people made it into a football with the message #UNITYUTB. At the same time the young people worked with rapper Shakk to create an anti-discrimination chant.

One young person who was involved in the kicks programme said:

"Looking back now I can see that I was just taking out all my frustrations with school and life in general, on the people who were trying to help me the most...If it wasn't for Kicks I wouldn't be in a positive place".

EFFECTIVE POLICING AND CRIMINAL JUSTICE SYSTEM

In August 2021, I undertook a scrutiny session on the Force Control Room. During this session I was not assured by the information that was presented to me and therefore made a commitment to ongoing scrutiny of Control Room at least once per year.

On 19 April 2022, I held a further scrutiny session focusing on Force Control Room in which I sought assurance on five key areas:

- Performance
- Staffing
- Quality of calls
- Force Crime Management Unit (FCMU)
- Crime Validations and Disposals

I was partly assured by the information that was provided to me by the force. Whilst I believed great strides had been made in 999 call handling performance, concerns remained in relation to the retention and recruitment of call handlers and the pace of IT improvements.

I noted however that the latest figures showed that the number of 999 calls answered in 10 seconds or less had improved over the past 6 months with fewer calls being abandoned.

In May 2022, I took the opportunity to praise Cleveland Police for being among the best in the country for answering 999 calls based on new figures published by the Home Office, ranking Cleveland seventh fastest to answer 999 calls between November 2021 and April 2022.

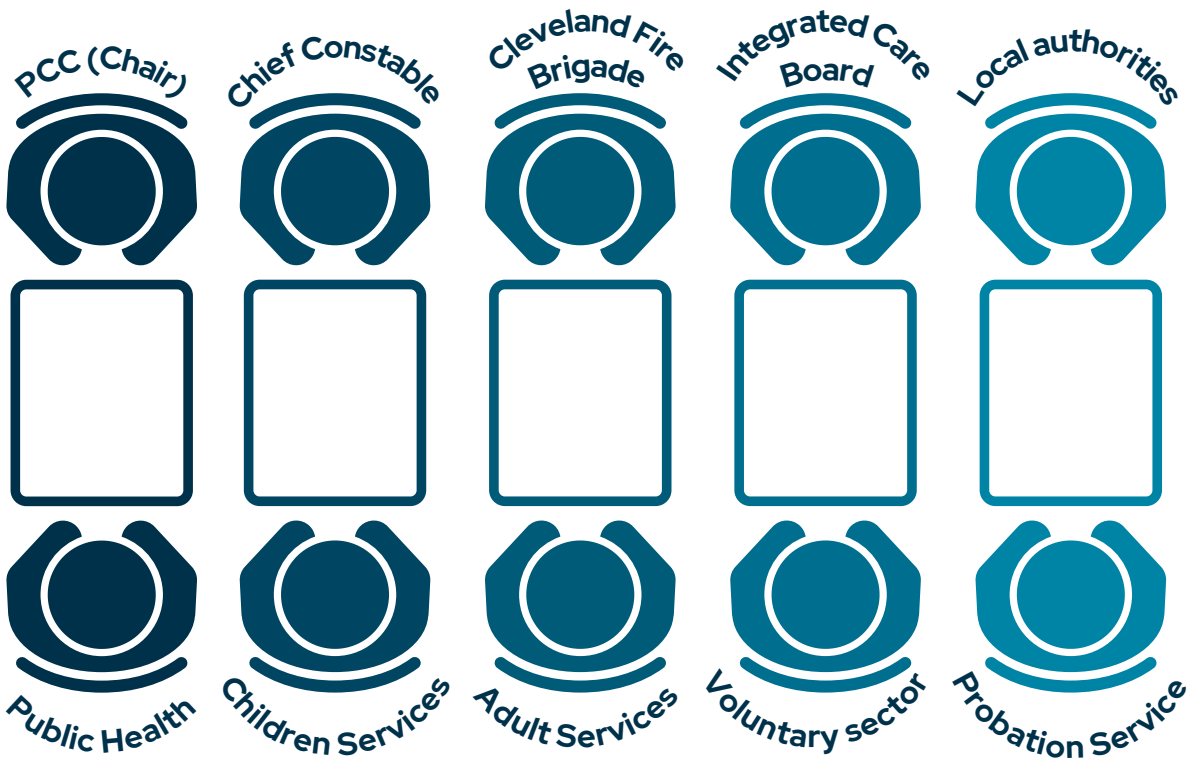


PREVENT, REDUCE AND TACKLE SERIOUS VIOLENCE

On 16 May 2022, I chaired the first formal meeting of the Cleveland Unit for the Reduction of Violence (CURV) governance group.

In this governance group meeting, members agreed a terms of reference for the group, CURV Serious Violence definition and proposals to commission a Strategic Needs Assessment partner and Evaluation Partner.

To support me with setting the strategic direction for CURV and to ensure a partnership approach from the outset, governance group members include:



MORE POLICE ON OUR STREETS

Cleveland Police recruitment

Cleveland Police have continued their campaign to recruit to both police officer and police staff roles within the organisation.

The force's recruitment teams have been in attendance at events across the Cleveland area to attract interest from diverse communities.



Special Constabulary

At the end of June 2022, Cleveland Police had 59 active Special Constables - a number which I want to see increased by over 100% during the months ahead. A cohort of new Special Constables are due to start their training later this year, with recruitment ongoing.

Between April – June 2022 the Special Constabulary have made the following contribution to policing in Cleveland:



In June 2022, I attended Cleveland Police's Citizens in Policing Awards, to recognise the commitment of Special Constables and Police Support Volunteers (PSVs) in supporting frontline policing in Cleveland.

I had the opportunity to meet with the Special Constabulary's Medica team, including paramedics from North East Ambulance Service - and Special Constable of the Year, SC Jordan Williams.



TACKLING VIOLENCE AGAINST WOMEN AND GIRLS



In March 2022 the then-Deputy Prime Minister announced that £147m of funding will be committed over a multi-year period, until the end of 2024/25 for victim services across the country.

This announcement responds to feedback from myself, my PCC colleagues and the victim support sector about the challenges short-term investment causes for commissioning and delivery of support.

In May 2022, following an application process by my team, the Ministry of Justice confirmed that Cleveland would be in receipt of funding for 14.6FTE Independent Sexual Violence Advisors/Independent Domestic Abuse Advocates funded until March 2025 (totalling just under £550,000).

In addition to this a further £300,000 per annum (until March 2025) has been awarded for Domestic Abuse and Sexual Violence Support Services.

Further information on these allocations can be found by accessing the relevant [decision record form](#) on the PCC's website.

The allocations from this fund are as follows:

National ISVA/IDVA Fund

Two additional posts until March 2025:

- **Arch Teesside** – ISVA (£95,697)
- **My Sisters Place** – IDVA (£114,923)

Domestic Abuse and Sexual Violence Support Services

Domestic Abuse:

- **The Halo Project** (£27,000)
- **My Sisters Place** (£58,670)
- **Harbour** (£112,176)

Sexual Violence

- **Arch Teesside** (£29,448)
- **Eva** (£40,000)

Violence against Women and Girls

- **A Way Out** – £30,105

BUILDING CONFIDENCE IN OUR COMMUNITIES

Public Contact Survey - Association of Police and Crime Commissioners

In support of my commitment to ensure that the Cleveland Police Control Room delivers a first class service for our communities, in May 2022 I supported and promoted a national survey seeking resident's views on 101 and 999 services.

The Police Contact Survey which opened on 18 May until end of June 2022 asked participants a series of questions. This included testing their understanding of emergency and non emergency reporting systems.

The survey was run by the Association of Police and Crime Commissioners (APCC) to help inform police forces, the Home Office and local PCCs of any challenges around reporting to the Police. Elected representatives, stakeholders from local authorities and members of community groups were contacted directly to encourage people to take part in the survey.

Reporting to 101 and 999 remains a challenging area of business for police forces and the needs of those making contact must be understood.

Policing smartphone app

It is envisaged that the policing app, which is due to launch at the end of summer, will give Cleveland residents another route to report crime.



EFFECTIVE, QUALITY SUPPORT FOR VICTIMS AND WITNESSES OF CRIME

Following a service redesign and implementation of a fresh and needs-led delivery model my new victim support service commenced delivery on 1 April 2022.



Delivered by Safer Communities and building on the success of the last four years, the newly refreshed service supports victims of crime and antisocial behaviour, supporting them to cope and recover from the impact.

During April 2022 – June 2022 the service supported 362 victims of crime and/or antisocial behaviour. Of those who accessed and completed their support:



“Safer Communities, VCAS, were there to listen to me, my Victim Care Officer was brilliant and I don’t know how I would have coped without their support. A massive thank you for everything you did for us, you were amazing.” - victim supported by VCAS

USE TECHNOLOGY TO COMBAT CRIME

I am so pleased to see that Cleveland Police are utilising technology such as drones with a phenomenal increase of 573.9% in use between quarter 1 of 2020/21 vs 2022/23.

I have seen first-hand the positive impact and benefits that drones can provide to Police Officers and Staff across Cleveland, both in terms of reducing crime and antisocial behaviour and protecting vulnerable people.

To support these additional deployments I am also delighted to see that the number of drone pilots has increased - with 29 more individuals trained up and at the force's disposal. Over the coming months I will seek updates from the force on usage and success stories as a result of this investment.





Office of the Police and Crime Commissioner for Cleveland
Cleveland Police Central HQ
1 Cliffland Way
Middlesbrough
TS8 9GL

Tel 01642 301213

Email. pcc.office@cleveland.police.uk

Website. www.cleveland.pcc.police.uk



Police & Crime Commissioner for Cleveland

c/o St Marks House
St Marks Court
Thornaby
Stockton on Tees
TS17 6QW

Email: pcc@cleveland.pnn.police.uk

Website: <http://www.cleveland.pcc.police.uk>

Police and Crime Commissioner:
Chief Executive & Monitoring Officer:

Steve Turner: Tel 01642 301861
Lisa Oldroyd: Tel 01642 301861

Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police and Crime Panel

15 November 2022

POLICE AND CRIME COMMISSIONER'S SCRUTINY PROGRAMME

1. Purpose of Report

To provide members of the Police and Crime Panel with an update on the Police and Crime Commissioner's (PCC's) scrutiny programme.

2. Background Information

Holding the Chief Constable to account is the key duty of the Police & Crime Commissioner and must encompass all the functions of the Chief Constable and functions of those who are under the Chief Constable's direction and control.

The PCC has established a range of scrutiny approaches to engage with the Chief Constable and hold Cleveland Police to account. These take place on a daily, weekly and monthly schedule – both formally and informally and include a range of meetings, data and feedback from partners and the public.

3. The Scrutiny Programme

The PCC's scrutiny programme challenges Cleveland Police in a firm but fair way. Since the last Police and Crime Panel in September the PCC has held 1 formal scrutiny meeting on 23 September.

The PCC's scrutiny programme challenges Cleveland Police in a firm but fair way. Since the last Police and Crime Panel the PCC has held 3 formal scrutiny meetings which were held on 25 July, 8 August (Performance) and 23 September 2022.

1. 25 July 2022 – Enabling Services Update/ Drugs and Gangs

At this meeting the Force provided a written update on Enabling Services. In order to maintain scrutiny in this area the PCC has asked for a monthly update in relation to progress being made.

One of the objectives in the Police and Crime Plan is '*getting tough on drugs and gangs*'. Success in this area will result in positive partnership working, increased use of stop and search with positive outcomes, increased awareness and understanding of County Lines and criminals being targeted and disrupted.

For the quarterly performance meeting the PCC sought assurance that the Force was sufficiently equipped to deal with the increased demand caused by drugs and gangs and how operations such as Project ADDER and Operation Endeavour were making a difference. In order to scrutinise the Force the following questions were put to the Chief Constable:

- i. How does the force reassure the public that drug dealing has no place in Cleveland, that intelligence and reports are taken seriously in order to deal with the perception that little action is taken against people who openly deal drugs in the street?
- ii. What positive impacts have the Drug Enforcement Team made?
- iii. Is Stop and Search having a positive effect on Drug Crime?
- iv. How is the Government's 'From Harm to Hope: A 10 year drugs plan to cut crime and save lives' woven into the Force's own Drugs Strategy?
- v. In relation to the increased awareness and understanding of County Lines, what is the picture in Cleveland and are the right officers sufficiently trained in order to address the hidden element to drug crime?
- vi. What more work needs to be done to increase the public's understanding of wider exploitation and how will this be addressed?
- vii. Much work has taken place to understand and target Child Sexual Exploitation, including initiatives such as a PCC funded worker in the Complex Exploitation Team. Can the force provide assurance that the improvements within the follow-up' HMICFRS Inspection – February 2021 have been made and that training and refresher training is provided for Officers.
- viii. Is partnership working effective in tackling County Lines and Child Sexual Exploitation, if not, what more could be done?
- ix. The OPCC have undertaken a review of outcomes in relation to drug offences. It can be seen in these examples that suspects are not charged due to evidential difficulties or its not in the public interest, does the Force undertake dip sampling and what can be done to improve positive outcomes in cases such as these?

The PCC was assured by the Force's presentation, which contained a lot of positive outcomes. The PCC considered that it was important that the Force Communications Team promoted the work that was taking place in respect of positive action in this area.

2. 8 August 2022 – Quarterly Performance Meeting - Quarter 1

The PCC held the Quarter 1 performance meeting (where Cleveland Police prepare and present information to the PCC to demonstrate how they are delivering against the Police & Crime Plan).

One of the Police and Crime Plan Priorities is to prevent, reduce and tackle serious violence. Whilst recognising that tackling serious violence needs a whole-system, multi-agency approach and that the Cleveland Unit for the Reduction of Violence (CURV) will work to address the root causes of violent crime, the PCC focussed this performance meeting on how the Force is playing its part in tackling serious violence including specifically knife crime. Specific questions were asked of the Chief Constable on the following:

- i. Could the Force provide the latest knife crime figures and provide a summary of what is being done by the Force to target serious violent crimes involving a knife/sharp instrument.
- ii. What proactive engagement is taking place with communities in order to tackle serious violence?
- iii. Hot Spot Policing - could the Force provide a summary of the evaluation that has taken place into the impact of the hot-spot policing initiative and detail how the additional GRIP funding made a difference?
- iv. Has the Force's Serious Violence Strategy 2020-22 met its aims and how will the strategy be evaluated?
- v. Is the increased visibility and effective use of stop and search powers reducing the prevalence and harm caused by serious violence in key localities?

The PCC was assured that the Force understood the scale and that solutions were being or had been developed. However, he was less assured about where the Force were aiming at in terms of some the targets.

3. 23 September – Rural Crime and Monthly Update on Enabling Services

At this meeting the PCC sought assurance from the Force regarding its ability to tackle the issue of Rural Crime. The PCC asked the following questions:

1. *It would be helpful to set the issue of rural crime into context, for example:*
 - a. *How many areas of Cleveland are classed as rural?*
 - b. *What is the scale of rural crime?*

- c. *Are there any specific performance measures or data on rural crime?*
- d. *There is a Rural Crime Action plan which has been developed and will be presented to the Tees Rural Crime Forum, does the plan have the resources needed to be able to deliver it and how will the success of the plan be measured?*
- e. *The rural crime survey (April 2021) noted that fly tipping was a key concern for rural residents, recognising that whilst this is a local authority responsibility, has there been any partnership working in order to help tackle this issue?*
- f. *Where does Rural Crime come within the Force priorities in terms of funding?*
- g. *If funding is not adequate has consideration been given to if the NFU fund can be accessed?*
- h. *What messages are being given to the public/farmers in rural locations about how and when Cleveland Police respond to rural crime?*

The PCC was **assured** by the Force's presentation, which contained a lot of positive plans and initiatives.

Enabling Services remained on the scrutiny agenda and will be reviewed on a monthly basis until the PCC was assured that the various elements of interest had showed improvement. The PCC will be seeking assurances with respect to vetting and recruitment at the next scrutiny meeting in October.

The remainder of the scrutiny meetings for the 2022/23 programme will include, but not be limited to the following:

- Retail Crime
- Force Performance
- Tackling Violence Against Women and Girls
- Policing and Criminal Justice System
- Communities and Anti Social Behaviour

4. Finance

5. There are no financial implications arising from this report.

6. Risk

7. There are no risk implications arising from this report.

8. Diversity and Equal Opportunities

9. There are no diversity or equal opportunities implications arising from this report.

10. Recommendations

11. That this report is noted.

Steve Turner
Police and Crime Commissioner for Cleveland



Police & Crime Commissioner for Cleveland
Cleveland Community Safety Hub
Cliffland Way
Hemlington
MIDDLESBROUGH

Email: pcc@cleveland.pnn.police.uk

Website: <http://www.cleveland.pcc.police.uk>

Police and Crime Commissioner: Steve Turner Tel: 01642 301213
Chief Executive & Monitoring Officer: Lisa Oldroyd Tel: 01642 301213

Report of the Police & Crime Commissioner to the Chair and Members of the Cleveland Police & Crime Panel

15 November 2022

Decisions made by the Police and Crime Commissioner for Cleveland – June to 1 November 2022

Purpose of Report

1. The purpose of this report is to provide the Cleveland Police and Crime Panel (PCP) with an update on decisions made by the Police and Crime Commissioner (PCC) since the last meeting including forward planning.

Background

2. The Police and Crime Commissioner makes all decisions unless specifically delegated within the Scheme of Consent/Delegation. All decisions demonstrate that they are soundly based on relevant information and that the decision making process is open and transparent.
3. In addition, a forward plan is included which includes items requiring a decision in the future. This is attached at Appendix 1 of the report.
4. Each decision made by the PCC is recorded on a decision record form with supporting background information appended (as necessary). Once approved it is published on the PCC website.
5. Decisions relating to private/confidential matters will be recorded; although, it may be appropriate that full details are not published.

Decisions of the Police and Crime Commissioner

6. Decisions made since the last meeting of the Police and Crime Panel are listed in Appendix 2.

Implications

7. All necessary decisions consider financial, legal, equality & diversity, human rights act, sustainability and risk implications within the decision record form of each decision that the PCC makes.

Steve Turner
Police & Crime Commissioner for Cleveland



Appendix 1

Forward Plan

The forward planner forms part of the PCC's planning and scrutiny programme. It supports with the planning, implementation and monitoring of the Police and Crime Plan.

Specifically, it includes details showing:

- when financial and resource decisions will be taken; including the approval of funds and grants made by the PCC;
- scrutiny/delivery meeting dates and themes and;
- when key consultation and engagement events will take place.

Scrutiny

- 7th November 2022 – Quarterly performance scrutiny meeting
- 12th December – Monthly scrutiny meeting

Consultation and Engagement

- 15th November 2022 – Consultation Stall – Tesco Stockton
- 18th November 2022 – Ward Surgery – Billingham
- 24th November 2022 – Consultation Stall – Tesco Eaglescliffe
- 29th November 2022 – Consultation Stall – Tesco Ingleby Barwick
- 1st December 2022 – Eston Christmas Market – Consultation Event
- 14th December – Ward Surgery – Middlesbrough
-

Decisions

- Police Property Act Funding - Brighter Days application review meeting – December 2022
- Police Precept Proposal – February 2023
- Approval of 2023/24 Budget and associated papers – February / March 2023

Appendix 2

Summary of Decisions made by the PCC (9 June 2022 to 1 November 2022)

Full details of all decisions (including funding decisions) made and supporting documents are available on the PCC's website.

<https://www.cleveland.pcc.police.uk/working-for-you/decisions/decision-notice/>

Ref number	Title
2022-0001	Procurement report for the Commissioning of a Custody Healthcare Service Update
2022-0002	Procurement report for the Commissioning of a Serious Violence Strategic Needs Assessment
2022-0003	Community Safety Initiatives / Police Property Act Fund - Quarter 1 application review meeting
2022-0004	Ministry of Justice National Independent Sexual Violence Advisor / Independent Domestic Abuse Advisor Fund and Domestic Abuse and Sexual Violence Support Services Fund 2022/2025 allocations
2022-0005	Funding for Wicketz cricket project - Hartlepool
2022-0006	Police Property Act Funding – August 2022 application review meeting
2022-0007	Home Office Funded Perpetrator Programme (2022/ 2023 Delivery)
2022-0008	Appropriate Adult Service Extension - 1 st October 2022 – 31 st December 2022
2022-0009	Procurement report for the Commissioning of a Youth Independent Advisory Group.
2022-0010	Procurement report for the Commissioning of an Appropriate Adult Service
2022-0011	Microsoft Enterprise Agreement
2022-0012	Procurement Report for the Provision of Cleaning Services
2022-0013	Safer Streets 4 Middlesbrough – Hemlington and Pallister Park
2022-0014	Male Rape Support Fund 2022/23
2022-0015	Police Property Act Funding – ‘Bright Sparks’ application review meeting
2022-0016	Funding Meeting – October 2022 application review meeting
2022-0017	Procurement report for the Commissioning of a Research and Evaluation Partner
2022-0018	Cleveland Unit for the Reduction of Violence (CURV) Serious Violence Fund



OPCC Communications Activity

Quarter 1: 1st April - 30th June 2022

*Please note: as we move to a quarterly reporting model, there is some overlap with Q1 and the previous reporting period at the last Panel meeting.

Communications and Media

21 ↓ Proactive press releases issued

44 ↓ Media enquiries received

4 ↓ Media interviews conducted



Facebook

64 ↑ Posts

26,648 ↓ Total reach (the number of unique users who saw our content)

1241 ↑ Post likes and reactions

Our followers

9,279 ↑ Total followers across all OPCC social media platforms

Website

19.9k ↑ Page views

Most visited pages: (1) Home Page, (2) Contact Us, (3) Your Commissioner

Twitter



98 ↑ Tweets

40.2k ↑ Impressions (total tally of all the times a Tweet has been seen)

282 ↑ Mentions (number of times the OPCC has been 'tagged in a Tweet')



Major announcements

- 1 Cleveland to receive funding for Violence Reduction Unit
- 2 £30,000 provided to grass-roots organisations to reduce ASB
- 3 Cleveland Police amongst fastest in the country for answering 999 calls

Newsletter

100 +

We've secured 100 new subscribers during the Q1 period. A review is underway to improve and enhance our newsletter content

Most Popular Stories:



PCC attends Citizens in Policing awards ceremony



Cleveland Police among fastest in the country for answering 999 calls



Celebrating the Special Constabulary



OPCC Community Engagement

Quarter 1: 1st April - 30th June 2022



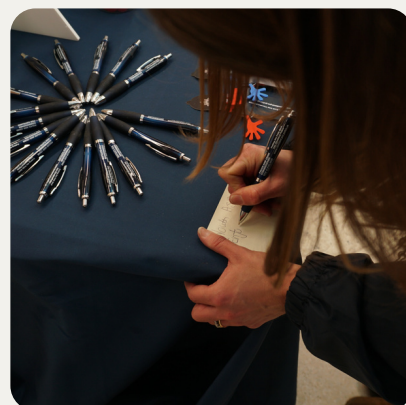
PCC consultation and engagement aims to ensure that:

- Members of the community feel engaged with the work of the OPCC.
- Members of the community feel able to voice their concerns, are able to influence the OPCC scrutiny of Cleveland Police and understand what happens as a result.
- Strategic policy is developed in a manner which reflects the needs of local communities.
- Commissioned services are designed around the needs of the client/service user.
- The OPCC is able to obtain the views of the local community in a responsive way using a variety of methodologies.

Community Roadshows

In the first quarter of 2022-23, the OPCC engaged with communities in the following locations:

- Asda Hartlepool
- Tesco's Hartlepool
- Tesco's Redcar
- Tesco's Coulby Newham
- Tesco's Billingham
- Tesco's Hemlington



Confidence in local policing

- 27.5% of those who voted in our counter consultation expressed a lack of confidence in local policing (10% not at all confident and 17.5% not very confident).
- This compares to 66.5% who expressed confidence in local policing (35.5% quite confident and 31% very confident). The remainder chose the neutral option.

What concerns residents?

Key areas of concerns raised have been:

- Off road and motorbike nuisance
- Visibility of local policing
- Timeliness and quality of police response
- Youth ASB
- Drug dealing and use
- Control Rooms issues



Ward surgeries

A programme of monthly ward surgeries has been developed to allow members of the public with community safety concerns to arrange a **face-to-face** conversation with the PCC.

During the first quarter of 2022-23, two surgery meetings have taken place:

Loftus - Redcar and Cleveland
Grove Hill - Middlesbrough

Next dates:

September 2022: Easterside, Middlesbrough
October 2022: Belle Vue Centre, Hartlepool

General engagement and events

The PCC attended **Freeborough Jobs and Skills Fayre** and **Guisborough Seniors Fayre** - both well attended.

The PCC also visited the team at **Hartlepower** and their community business venue.



Upcoming events:

- Bark in the Park at Preston Park
- Festival of Thrift
- Freshers Events

**CLEVELAND POLICE AND CRIME PANEL – 15 November 2022
MEMBERS' QUESTIONS TO THE COMMISSIONER**

Question 1

Question from Councillor Tom Mawston for response by the Commissioner

What progress is being made in the establishment of Neighbourhood Policing Teams as promised by the PCC?

Question 2

Question from Paul McGrath for response by the Commissioner

A recent article in the Times newspaper outlined the difficulty some commissioners are facing in respect of being present at feedback sessions to senior police officers following HMICFRS inspections. Apparently, it is at the discretion of a Chief Constable whether or not they are invited to attend. What is the situation at Cleveland, does the Commissioner attend feedback sessions?

Question 3

Question from Councillor Norma Stephenson for response by the Commissioner

The IOPC have concluded their investigation into allegations made against the previous Chief Constable of Cleveland, Mike Veale. In August 2021 you informed the public that the investigation was to be referred to an independent panel, chaired by an independent lawyer, to hold a misconduct hearing to consider the evidence, make appropriate findings and determine any outcome. 12 months on, the public are still waiting for the misconduct hearing to take place. When is it to take place?

Question 4

Question from Councillor Steve Nelson for response by the Commissioner

Evidenced by the low public confidence in policing here in Cleveland, it has never been more important to ensure we are maximising public engagement and the sharing of good results. On the ground, Police Officers are producing fantastic results with limit resources daily. There does appear to be a lack of co-ordinated approach to the timely sharing of good news stories and results, which are vital to countering negative perceptions and the fear of crime. Can the PCC clarify who can and who cannot post social media updates at a neighbourhood level and who ultimately gets the say?

AGENDA ITEM 15

**REPORT TO CLEVELAND
POLICE & CRIME PANEL**

15 NOVEMBER 2022

**REPORT OF GOVERNANCE
DIRECTOR AND MONITORING
OFFICER**

**TASK AND FINISH GROUP – REVIEW OF BUDGET STRATEGY AND PRECEPT
2023/24**

PURPOSE

1. To inform the Panel of the proposed approach and timeframes for reviewing and making a report to the Police and Crime Commissioner on the proposed precept for 2023/24.

RECOMMENDATION

2. The Panel is recommended to agree the approach outlined in the report and confirm the membership of the task and finish group.

DETAIL

3. The legal framework for issuing a precept and the Police and Crime Panel's role in reviewing the proposed precept are set out in Schedule 5 of the Police Reform and Social Responsibility Act 2011 and Part 2 of the Police and Crime Panels (Precepts and Chief Constable Appointments) Regulations 2012.
4. These require:
 - The PCC to notify the panel of his/her proposed precept by **1 February**
 - The panel to review and make a report to the proposed precept (whether it vetoes the precept or not) by **8 February**
 - Where the panel vetoes the precept, the PCC to have regard to and respond to the Panel's report, and publish his/her report, including the revised precept by **15 February**.
 - The PCP may only veto the first proposed precept. Such a veto must be agreed by two-thirds of PCP members (the full membership rather than those present at a meeting). Where a veto occurs, the report to the PCC must include a statement to that effect.
 - the panel, on receipt of a response from the PCC notifying them of his/her revised precept, to review the revised precept and make a second report to the PCC by **22 February**;
 - the PCC to have regard to and respond to the Panel's second report and publish his/her response, by **1 March**.

5. The matter of the local policing precept proposals has been reviewed and scrutinised annually by a Task and Finish Group. This approach was chosen to facilitate sufficient time to understand and analyse the key issues and financial pressures as part of the budget setting process in order to inform the work of the Cleveland Police and Crime Panel and the Police and Crime Commissioner in relation to setting the Police Precept. Following its work, the task and finish group prepares a report for the Panel enabling it to review the group's findings and any relevant recommendations and make a report to the PCC by the required deadline of **8 February**.
6. At its meeting on 5 July 2022, the Panel confirmed its decision to continue with this approach and agreed the membership of the task and finish group as set out below, based on one representative from each of the four Local Authorities and a Non-Political Independent Member.

Hartlepool – Councillor Shane Moore (tbc)
Middlesbrough – Councillor Barrie Cooper
Redcar and Cleveland – Councillor Graham Cutler
Stockton – Councillor Steve Nelson
Non-Political Independent Member – Luigi Salvati

7. To complete this work within the required deadlines, the following timetable is suggested:
 - **Week commencing 16 January 2023** – an initial meeting to take place providing the opportunity for the OPCC's Chief Finance Officer to share information on the budget and precept proposals for Cleveland Police and enable task and finish members ask questions and/or seek further information.
 - **Last week of January 2023** – a second meeting, if required, to take place to respond to any questions raised and agree key findings and recommendations.
 - **Between second meeting and 2 February 2023** – task and finish groups report to be finalised and submitted to the Panel for its consideration at its meeting on **7 February 2023**.
 - **8 February 2023** – The Panel make its report to the PCC on the proposed precept.
8. Should the power of veto be exercised, a further Panel meeting would need to be arranged to consider a revised precept proposal from the PCC. This would need to take place **between 15 and 22 February 2023**.

Contact Officer: Steve Newton
Job Title: Governance Director and Monitoring Officer – Legal Adviser to the Panel
Email: steven.newton@redcar-cleveland.gov.uk

CLEVELAND POLICE AND CRIME PANEL - FORWARD PLAN

<u>Date of Meeting</u>	<u>Item/Subject</u>
	2022/23
15 November 2022	<ul style="list-style-type: none"> • Chief Constable – Strategic Direction of the Force • Off road motorcycle problem / public safety • Annual Report of the Commissioner • Police and Crime Plan Performance Report (Q1 and Q2) • Commissioner’s Scrutiny Programme • Decisions of the Commissioner • Communication, Consultation and Engagement Update (Q1 and Q2) • Members’ Questions to the Commissioner • Public Questions • Precept Task and Finish Group • Forward Plan
7 February 2023	<ul style="list-style-type: none"> • Precept proposals for 2023/224 • Task and Finish Group – Budget Strategy/Precept • Police and Crime Plan Performance Report • Commissioner’s Scrutiny Programme • Decisions of the Commissioner • Communication, Consultation and Engagement Update • Members’ Questions to the Commissioner • Public Questions • Forward Plan

Proposed 2023/24 dates

- 4 July 2023 at 5.00pm
- 12 September 2023 at 5.00pm
- 14 November 2023 at 5.00pm
- 6 February 2024 at 5.00pm