

## **Parent Forum Whitecliffe Children's Centre on 04.11.16**

1. Attendance: Ellie McFadyen, Leah Willis, Ruth Shutt (minutes), Caroline Mitchell, Vicky Troupe, Hayley Hussey

### **Introductions, Welcome & Apologies**

Staff & parents introduced themselves to the group.

- Apologies from Dave Steyert – Parent of Isobelle

### **2. Minutes from Previous Meeting**

LC Explained the reason for forum meetings and how minutes feed into Advisory Board meetings.

SACC need more sessions in the centre but we are struggling for time slots and room availability while working with a tightly structured rota.

School Readiness –

GNR more schools are on board. Lingdale have a referral crèche and are working with the school regarding this session.

Parenting puzzle – 4 week workshop is running at GUCC. This is proving popular with families. We are currently taking referrals for the next cohort.

Identified staff have received weaning training, this will enable them to support families when introducing solid foods.

Breast feeding support groups - Low numbers at GUCC, Lisa bell is supporting in group, developing peer support. Lisa is also looking at developing a group in Loftus.

Get Crafty is continuing to run at SKcc and is a popular session. We are working closely with school regarding this.

Training courses - Very popular this year and we will be taking more enrolments for short course from January.

What's on format – brighter and more colourful, much easier to read and more appealing to parents.

Parent participation event was discussed. VT requested that the questions could be adapted depending on the target.

Job vacancies files are in all centres for parents.

### **1. Priorities**

EMc discussed the cc priorities and the core offer, including;

- School readiness pathway – working closely with health visitors, identifying children with delayed development. We are trying to identify key points for HV's to refer children at any point 0-3 years. GNR is universal. Referrals for crèches can be made from 6 weeks of age. Also looking at Bookstart, learning through play – working with parents.
- Question was asked how we identify those child who don't access their hv's/ cc's regularly? Could be picked up by a key worker/ social worker. Services would be advertised. Schools could also identify pupil's siblings and refer in.  
School readiness pathway will be advertised.  
Some Outreach work in the family home, for those vulnerable families who a reluctant to access children's centres. Pin point universal services.  
We are still building strong relationships with schools, the new format – HV'S to identify. Children's centre will not be relying on school lists.  
Development will be tracked, to identify children's outcomes and achievements.

- Maternal antenatal offer

Strategic – bringing together antenatal services across the borough. Parent craft/ pregnancy birth and beyond/ bump buddies. Aim to create a new antenatal package with multi professional delivery.

- UNICEF level 2 breastfeeding Standards

Refresh training for staff, promoting the benefits of breastfeeding. Current infant feeding support worker is part time. We are looking into making this a full time position. Aiming on achieving level 2 within 18months.

- Delivery of the HENRY programme

Started running in GUCC. Option- we can transport parents. Look at running this in Eastcc next year. Referral required to access this course. Running three, 8 week sessions, back to back with Parenting Puzzle.

- Parent participation pathway

Make the best use of Advisory Boards, more involvement from parents and service users.

Increase the number of volunteers supporting staff, in delivery of sessions.

Develop works experience for young people. Develop a PC training programme.

- Improving confidence of cc staff – whole family approach.

Work to improve staff confidence in developing the "whole family approach" way of working. Development days for staff.

Feedback / discussion –

VT – more prominent display for priorities- bright eye catching, visually pleasing to encourage parents; carers to read info. Display numbers – reach figures and update regularly. More parent friendly wording of information displayed in centres.

Look at opening centres longer/ evenings

Forum parents have accessed a number of sessions with their children such as gnr, crèches, training, next steps and come and play sessions.

Ideas for new sessions: Afterschool activities? These have been tried previously and were not well attended.

Homework club for older children.

Level 3 training course in centres.

LC discussed the positive progress of transferring over in colleges for level 3 courses. It resources are of a higher level and are needed for students to complete research into their chosen subject.

LC is looking into developing a level 2 access course, which will support learners into developing the skills required to complete further education at level 2.

What's missing/ what can we offer?

- Dance, singing for older children as part of come and play.
- Themes for come and play sessions and advertised this. Four week rotation of activities?
- Messy play, things you don't do at home.
- CM - Sessions are dropping off in content and delivery of activities. Staff often not staying in the session. Particularly next steps and Baby social at Eastcc, when cover staff in in the session. Sometimes leave for an hour and a half. Aware of staff shortage at skcc, though the sessions are still available for children/ parents to attend and content is good.
- Display staff photos in the centre – who's who.
- Rooms are stagnant – rotate displays/ toys more frequently

CM - Positive feedback for baby social / come and play Eastcc – Louise Partlett's sessions.

CM / VT & DS VIA RS - Positive feedback for Halloween sessions at east cc ewer fun -- Rachel Todner Tuesday, feedback from parent Dave Steyert, (apols for forum sent and received), thanked RS for the Thursday session, was good, Rachel Harrison mentioned.

Proposal – folder on the sdrive to contain craft activities for staff to access and deliver in sessions.

Structure sessions to include more information for parents – re oral health, safety etc.

Rotate toys so new things are out. – use room development time.

Foot fall in the local area – promotional material in localities, outside children's centres.

Bubble machine

**AOB**

**LW & TH thanked everyone for coming**

**Next Parents Forum meeting: Date TBC 9.15 am – 11.15 am EAST CLEVELAND CHILDREN'S CENTRE  
Next Advisory Board: Meeting – 11<sup>TH</sup> November 2016 East Cleveland Children's Centre  
Caroline Mitchell & Vicky Troupe will be attending The Advisory Board**

