

Redcar & Cleveland

Handyperson Service

Run by Three Rivers Housing Group's Care & Repair Redcar & Cleveland Agency, the service provides home repair and maintenance for Redcar and Cleveland Borough residents who are over 60 or disabled.

Other vulnerable residents who can show that they are unable to do jobs themselves and have no one else to help, may also access the service.

What types of job can the Handyperson do?

Small repairs or jobs that affect your safety or comfort can be done regardless of whether you are an owner occupier or tenant. The Handyperson can do a safety check on your home to identify things that need to be done to help you to be safer and prevent you from tripping or falling. Small repairs and maintenance jobs can be done but if you are a tenant, you should first check that they are not the responsibility of your landlord.

Examples of Handyperson jobs include:

- Replacing light bulbs and cords
- Replacing electric plugs and fuses
- Replacing plugs and chains to sinks and baths
- Replacing broken toilet seats
- Replacing small window panes
- Replacing broken locks and handles
- Fit spy holes and door chains
- Fit doorbells
- Re-hang doors after carpet fitting
- Fit curtain rails and re-hang curtains
- Replacing broken kitchen/bathroom tiles
- Repairs to fences and gates
- Repairs to windows frames and doors
- Unblocking sinks, drains and toilets
- Replacing tap washers
- Fit smoke alarms

The above list is intended as a guide only. If you need jobs doing that are not listed, please **ring (01642) 438576** and ask.

Are there any tasks that the Handyperson will not do?

Yes, such as painting and decorating jobs and everyday gardening tasks, jobs above stepladder height or if you are a tenant, jobs that are your landlord's responsibility.

Jobs that are too large for the Handyperson to undertake can be referred to the Care & Repair Agency who will help to seek other ways of getting them done.

Will I have anything to pay?

You will be asked to pay only for the materials used – at COST PRICE. The Handyperson will produce receipts to show the cost of materials and you can choose to refund the cost there and then, or ask for an invoice to be sent and make payment by post.

The Handyperson Service makes no charges for labour.

How is the Handyperson service funded?

The Handyperson service is funded by Redcar & Cleveland Borough Council.

To access the Handyperson Service,

Please telephone:

(01642) 438576

Care and Repair Redcar & Cleveland

Unit 50

South Tees Business Centre

Puddlers Road

Middlesbrough

Cleveland

TS6 6TL

Please ask if you need:

- **A large print or Braille copy of this leaflet**
- **An audio tape version**
- **Access to a language translation service**